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Department of Public Works Continues Evaluation of Dockless Scooter Pilot

The Dockless Scooter Pilot Study (pilot) will conclude on Dec. 31, 2019. Per the pilot, operators (scooter companies) are authorized to reduce their fleet from Nov. 15 to Dec. 31 due to winter weather conditions. All three operators (Spin, Bird, and Lime) have chosen to end their operations for remainder of the year.

Prior to Nov. 15, there were five days when at least one operator did not deploy scooters because of weather conditions.

The pilot began on July 23, 2019 with the purpose of observing, soliciting feedback on, and evaluating the effectiveness of dockless scooters in the City of Milwaukee.

As part of soliciting feedback on the pilot, DPW launched a public survey on September 26. To date, at least 6,930 respondents have completed the survey and it will remain open through Dec. 31.

<https://www.surveymonkey.com/r/MKEDocklessScooters> (English)
<https://www.surveymonkey.com/r/MKEDocklessSP> (Español)

Meanwhile, DPW is continuing communication with stakeholders including operators, City and County departments, elected officials and community groups and is comprehensively evaluating the pilot data and input.

Upon conclusion of this comprehensive evaluation, DPW expects to make a recommendation in regards to future dockless scooter operations in the City of Milwaukee in early 2020.

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