

Please Note:

This pamphlet was created to assist persons required to be licensed under the provisions of the public passenger vehicle ordinance. This brief review does not replace the license holder's responsibility to review Chapter 100 of the Milwaukee Code of Ordinances ("MCO") related to public passenger vehicle regulations and licensing requirements.

A copy of the complete public passenger vehicle regulations and licensing requirements established in Chapter 100, MCO is available online at:

www.milwaukee.gov/ordinance

or can be purchased from the Legislative Reference Bureau in City Hall, Room B-11.

Information related to any changes to the provisions of the public passenger vehicle ordinance is also provided on the License Division Web page under "View What's New" at:

www.milwaukee.gov/licenses

Important Contact Information



For information related to public passenger vehicle regulations and licensing requirements, please contact:

License Division
Room 105, City Hall
200 E. Wells St.
Milwaukee, WI 53202
(414) 286-2238
license@milwaukee.gov



For information related to public passenger vehicle inspections, please contact:

Milwaukee Police Department
License Investigation Unit
(414) 935-7430



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A SUMMARY OF

Public Passenger Vehicle Driver Regulations





**City
of
Milwaukee**



www.milwaukee.gov

Public Passenger Vehicle Permit Required:

No public passenger vehicle may operate for hire upon the streets of the city without first obtaining a permit from the common council, and a current inspection sticker. **MCO 100-50-1-a**

Public Passenger Vehicle Driver's License Required:

No person shall operate a public passenger vehicle in the city unless the person first holds a valid license issued under this section. No person shall operate any vehicle used for the transportation of elderly or handicapped persons in the city, regardless of whether the vehicle is licensed or otherwise regulated by the state of Wisconsin as a human service vehicle for the transportation of elderly or handicapped persons, unless the person first holds a valid license issued under Chapter 100 of the Milwaukee Code of Ordinances. **MCO 100-54-1-a**

State Of Wisconsin Driver's License Required:

Each public passenger vehicle driver must possess a valid state of Wisconsin motor vehicle driver's license. Occupational permits do not meet this requirement. **MCO 100-54-2-b**

Surrender Of Public Passenger Vehicle Driver's License Upon Suspension Or Revocation Of State Of Wisconsin Driver's License:

Whenever a licensee's state of Wisconsin motor vehicle driver's license is revoked or suspended, the public passenger vehicle driver's license issued under this chapter to the licensee shall be returned to the city clerk within 10 working days following the date on which the motor vehicle driver's license was revoked or suspended. If the public passenger vehicle driver's license is not returned to the city clerk's office within the specific period, the license will be automatically suspended. The public passenger vehicle driver's license will be reinstated upon presentation of documentation evidencing the possession of a valid state of Wisconsin motor vehicle driver's license. If the licensee fails to present proof that the license is valid within 45 days of the date the public passenger vehicle license was suspended the city clerk shall issue a summons pursuant to s. 100-54-6-c demanding that the licensee appear before the licensing committee to show cause why the public passenger vehicle driver's license should not be revoked. **MCO 100-59-1-b**

Age Of Taxicab Vehicle:

Effective January 1, 2007, no new or renewal public passenger permits for taxicabs shall be issued for any motor vehicles of model years greater than 10 years old at the time of application. **MCO 100-50-1-c**

Complaint Forms:

Complaint forms shall be provided by vehicle owners and be available to passengers in each vehicle. The complaint forms shall be in a format approved by the city clerk. Such forms shall be kept in the backseat area of each vehicle and be visible to passengers. Each vehicle shall also have posted, in the passenger compartment in a conspicuous place plainly visible to all occupants of the vehicle, a rate and service complaint placard provided by the city. (Templates for complaint forms are available at www.milwaukee.gov/license under the Forms link.) **MCO 100-51-7-d-1**

Daily Safety Checklist:

Every public passenger vehicle driver prior to the beginning of each shift shall inspect the vehicle to make sure that all equipment in the vehicle is operable and in good working condition and that the vehicle is maintained in a reasonably clean condition on the inside and outside. (Template available at www.milwaukee.gov/license under the Forms link.) **MCO 100-59-14-a**

Driver's Name And Receipt Given Upon Request:

No driver of a public passenger vehicle may refuse to give to a person requesting the information his or her name or license number, the vehicle owner's name, or the address of the vehicle owner's place of business. If requested by the passenger, the driver in charge of a vehicle shall deliver to the person paying for the hiring a receipt in legible writing containing, at a minimum, the name of the service, the city permit number, the driver's city license number, the total amount paid and the date of payment. **MCO 100-59-2-a**

Driver Under The Influence Of Alcohol And Controlled Substances:

An on duty driver is prohibited from using or being under the influence of alcohol, a controlled substance, a controlled substance analog or a combination thereof. **MCO 100-59-9-f**

Failure To Renew:

Any licensee who fails to apply for renewal prior to the expiration of the license period immediately following the license period for which his or her license was issued shall have the license terminated on its expiration date. Any application filed after the expiration date shall be considered a new permit application and is subject to the requirements for an original license. **MCO 100-54-5-f**

License To Be Exhibited:

Any driver while operating a vehicle shall display in a location clearly visible to the passengers and, in a motor vehicle illuminated at night, a valid license granted under this chapter, which license shall display the photograph of the driver. **MCO 100-59-1-a**

Response Time:

A driver of a taxicab shall respond to a service request within 30 minutes upon receiving the request. **MCO 100-60-5**

Service To Disabled Passengers:

No owner or driver of a public passenger vehicle or agent of an owner or driver of a public passenger vehicle shall decline service to those passengers who are disabled or those with service animals or wheelchairs. **MCO 100-59-15**

Smoking Prohibited:

Carrying or permitting any person to carry a lighted cigar, cigarette, pipe or any other lighted smoking equipment in any vehicle, regardless of whether the vehicle is transporting a passenger or a passenger has granted the driver permission to do so is prohibited. **MCO 100-59-9-e**

Subleasing Of Vehicles:

No person leasing a vehicle from a permittee may sublease that vehicle. Subleasing shall subject such person to suspension or revocation of their public passenger vehicle driver's license. **MCO 100-50-6**

Taxi Stand Use:

No taxicab standing at the head of a taxi stand line shall refuse to carry any orderly person applying for a taxicab who agrees to pay the proper fare, but this shall not prevent any person from selecting any taxicab he or she may desire on the stand whether it be at the head of the line or not. **MCO 100-60-2**

Weekly Vehicle Wash Required:

All vehicles shall be washed a minimum of once per week. **MCO 100-59-14-a**

