



231 W. Michigan St.  
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[www.we-energies.com](http://www.we-energies.com)

**--- FLOOD SAFETY ALERT ---**

**We Energies stressing critical safety measures during flooding and before utility reconnection**

MILWAUKEE – We Energies is prepared to restore service that was lost due to the recent flooding in our area. We will restore service, however, after the proper safety requirements have been met. Customers who continue to experience flooded homes or businesses must continue to take the appropriate cautionary measures before walking in or near a building that contains standing water in any area of that building.

For the safest flood recovery, customers are advised of the following:

**If your home or business was damaged due to flooding, an inspection is required before disconnected service will be restored.**

- **Check to see if your municipality requires an inspection of your electrical wiring and equipment before We Energies can safely reconnect electricity. If it does:**
  - You will need to provide us information that shows the municipality says it is safe to restore electrical service to your home.
  - Required repairs must be completed before service is restored.
- **We Energies requires an inspection of your electrical wiring and equipment even if your municipality does not.**
  - You are responsible to have a certified/licensed electrician inspect your electrical appliances and wiring system.
  - You are required to complete any required repairs.
  - You must provide We Energies with a signed statement from a licensed/certified electrician in the case of electrical reconnection before We Energies will restore service.
- **After electricity is restored, call We Energies (800-236-9957) to have your natural gas service restored to at your meter. Your appliances must then be checked and re-lit by a licensed plumber/heating contractor.**

**Electric service: 800-662-4797**

**Natural gas service: 800-236-9957**

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**If your home was not damaged by flooding, but service was disconnected due to unsafe conditions in your area:**

- Wait for your local emergency management agencies to grant access to your residence or business and call your local municipality to determine if you are required to have an inspection before utilities can be restored.
- Once granted access, determine whether or not you need an inspection prior to calling We Energies to make restoration arrangements.
- If it is determined your home or business was damaged due to flooding or your municipality requires an inspection:
  - We Energies personnel will only reconnect electrical service if you have a signed statement from your municipality or from a licensed electrical contractor stating that it is safe to re-energize your home.
  - Any required repairs must be completed prior to service restoration.
  - Anytime after electricity is restored, call to have your natural gas service restored (**800-236-9957**) to your meter. Your appliances must then be checked and re-lit by a licensed plumber/heating contractor.

**Never walk through any part of a flooded structure until We Energies has safely disconnected the electricity.**

- Even a small amount of water on a garage, basement or other floor can put you at risk for electrocution.
- Under no circumstances should you attempt to disconnect or work on or around an electric or gas meter.
- If your home or business is flooded, call We Energies to have electric service disconnected at the meter at **800-662-4797** and natural gas turned off at **800-261-5325**.

For media interviews concerning the above information, please call the We Energies Media Line at 414-221-4444.

*We Energies serves more than 1.1 million electric customers in Wisconsin and Michigan's Upper Peninsula and more than 1 million natural gas customers in Wisconsin. Its electricity prices are approximately seven percent below the national average. We Energies is the trade name of Wisconsin Electric Power Company and Wisconsin Gas LLC, the principal utility subsidiaries of Wisconsin Energy Corporation (NYSE: WEC). Visit the We Energies Web site at [www.we-energies.com](http://www.we-energies.com). Learn more about Wisconsin Energy Corporation by visiting [www.wisconsinenergy.com](http://www.wisconsinenergy.com).*

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