

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Jennifer Collins, 278-5290

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 16, 2010 - 9:00 a.m.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, Mayo, Rice, Lipscomb, Harris, and
*West (Chair)

*Supervisor West was not present at the time of roll call but appeared shortly thereafter.

SCHEDULED ITEMS:

APPOINTMENTS - 1

1. 10-171 From the County Executive, appointing Ms. Rosemary Crump to the newly created Aging and Disability Resource Center (ADRC) Governing Board to fill a position in the category of "parent of a child with a developmental disability" for a term expiring on April 30, 2012.

APPEARANCE:

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:22 Ms. Hill introduced Ms. Crump to the Committee who then provided brief comments.

MOTION BY:(Mayo) Approve. 6-0

AYES: Coggs, Mayo, Rice Lipscomb, Harris,
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: West – 1

DEPARTMENT ON AGING – 2

2. 10-203 From the Director, Department on Aging, requesting authorization to create the Milwaukee County Department of Family Care as a free-standing department of County government which, separate from the Department on Aging and the Department of Health and Human Services, shall be responsible for the operation and administration of the Family Care-Care Management Organization (CMO) function as required by the Wisconsin Department of Health Services (DHS) in connection with the expansion of the Family Care program. **(Also to the Committee on Finance and Audit.) (05/19/10: Referred to County Board, DAS, and Audit for a report.)**

SCHEDULED ITEMS:

APPEARANCES:

Steve Cady, Fiscal and Budget Analyst, County Board
Maria Leger, Director, CMO, Department on Aging

00:50 Mr. Cady stated a review was done of Aging's request to establish a new department and to create two new high-level management positions within the CMO. It is recommended that the creation of the new positions be held and further reviewed in the coming months as the County Executive appoints a director to this new department subject to County Board confirmation. At that point, the need for additional high-level management positions would be revisited. The group behind this analysis felt it would be helpful for the new director to have additional input into that process and to further assess what is expected of the new positions, including the potential for a new business manager position.

Mr. Cady discussed the attached organizational chart and stated that many of the high-level positions in the CMO are currently held by contract employees. The need for potentially having an additional high-level County employee to serve in the absence of the director would also be very helpful. He stated the resolution created by the workgroup establishes the new department, requires that the new director be subject to confirmation, which was requested by the Department on Aging in their initial request, and upon confirmation, three positions from the Department on Aging will transfer to the new department. Thereafter, staff would come back with a recommendation on the creation of any new positions.

Questions and comments ensued.

05:25 Supervisor Mayo requested a list of members of the CMO Board.

MOTION BY:(Mayo) Approve a SUBSTITUTE Resolution/Ordinance reflecting recommendations as outlined in the staff report dated June 11, 2010. 6-0

AYES: Coggs, Mayo, Rice Lipscomb, Harris,
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: West – 1

3. 10-39(a) From the Director, Department on Aging, submitting an informational report on the 2009 Year-End Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SCHEDULED ITEMS:

APPEARANCES:

Maria Leger, Director, CMO, Department on Aging
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:24 Mr. Hodson provided the Committee with information relative to 2009 year-end results. He summarized the report detailing revenues, expenditures, and surplus.

Questions and comments ensued.

The Committee took no action regarding this informational item.

CLERK OF CIRCUIT COURT - 1

4. 10-83(a)(a) From the Clerk of Circuit Court/Director of Court Services, requesting authorization to enter into a contract with the Wisconsin Department of Children and Families in the amount of \$316,428 for the period July 1, 2010, through December 31, 2010, a continuation of the six-month contract entered into in January, to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

APPEARANCE:

Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court

Questions and comments ensued.

MOTION BY:(Rice) Approve. 6-0

AYES: Coggs, Mayo, Rice Lipscomb, Harris,
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: West – 1

MANAGEMENT SERVICES DIVISION - 1

5. 10-35(a)(d) From the Interim Director, Department of Health and Human Services, requesting authorization to amend a 2010 Contract with the Social Development Commission in order to increase the amount available for Energy Assistance – Public Benefit Crisis Services.

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

SCHEDULED ITEMS:

02:29 Mr. Meaux stated that this is an expansion of the current Social Development Commission (SDC) contract. The Department was notified in May that additional funds were being submitted and made available to the County, and to accept those funds and expand the current contract requires County Board authorization.

MOTION BY:(Rice) Approve. 6-0

AYES: Coggs, Mayo, Rice Lipscomb, Harris,
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: West – 1

DELINQUENCY AND COURT SERVICES DIVISION - 1

6. 10-226 From the Interim Director, Department of Health and Human Services, requesting authorization to accept grant dollars totaling \$97,578 from the Wisconsin Office of Justice Assistance (OJA) for programs within the Delinquency and Court Services Division.

APPEARANCE:

Eric Meaux, Interim Director, DHHS

00:24 Mr. Meaux stated in the Spring of 2010, the Delinquency Services Division applied, and was approved, for an annual grant through the Juvenile Accountability Block Grant, which the Division has received for the past twelve years. These funds will be used for the intensive monitoring programs that target serious chronic and firearms offenders. The required ten percent match is included in their budget.

MOTION BY:(Mayo) Approve. 6-0

AYES: Coggs, Mayo, Rice Lipscomb, Harris,
and Dimitrijevic (Chair) - 6

NOES: 0

EXCUSED: West – 1

BEHAVIORAL HEALTH DIVISION - 5

7. 09-121(a) From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Also to the Committee on Finance and Audit.) (Quarterly report on the status of the outsourcing of the Dietary Services area.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SCHEDULED ITEMS:

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

- 00:42 Mr. Chianelli stated they have been tracking error rates with the dietary services contract at BHD. He reviewed numbers contained within the spreadsheet attached to the report in detail. Mr. Chianelli indicated they continue to work with A'viands on new initiatives to provide better opportunities for the patients that they serve in various areas. A'viands works very closely with the medical staff on special diets for people who have special needs. BHD is on track to remain within budget and achieve the overall savings as projected in the 2010 Adopted Budget.

Questions and comments ensued.

The Department will continue to provide the Committee with quarterly reports.

The Committee took no action regarding this informational item.

8. 10HN13 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 housekeeping outsourcing initiative at the Behavioral Health and Delinquency and Court Services Divisions. **(Also to the Committee on Finance and Audit.) (05/19/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

- 06:45 Mr. Chianelli addressed inquiries made by Committee members from the May meeting cycle by providing information related to employees' salary ranges and benefits. He stated that BHD is on track to remain within budget and achieve the overall savings as projected in the 2010 Adopted Budget.

Questions and comments ensued.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

9. 10HN14 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding mental health parity and the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:34 Mr. Chianelli stated there has been Federal legislation passed, particularly the Wellstone and Domenici Mental Health Parity and Addition Equity Act in October of 2008. This Act serves to provide equal coverage for people who need mental health and substance abuse treatment equal to that of general medicine. There are key provisions and an interim final regulation that has been issued. It became effective April of this year and applies to all plans in the future going forward. The key provisions include requiring parity for substance abuse benefits in addition to mental health benefits; parity for lifetime dollar limits, deductibles, and co-pays; plans that include out-of-network medical/surgical benefits must include out-of-network mental health and substance use disorder benefits; plans cannot impose more restrictive non-quantitative treatment limitations than those governing medical and surgical benefits; and the identification of six categories of classification of benefits.

Mr. Chianelli stated failure to comply would result in a penalty going forward. He said he is cautiously optimistic about what its impact will be given the magnitude of the State deficit and cuts.

Questions and comments ensued.

The Committee took no action regarding this informational item.

10. 10HN15 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 nurse staffing issues at the Behavioral Health Division. **(05/19/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

SCHEDULED ITEMS:

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

01:07 Mr. Chianelli stated recruitment and retention is definitely a dynamic process at BHD. They have hires and separations happening multiple times throughout a week. BHD now has six new Registered Nurses (RNs) and ten new Certified Nursing Assistants (CNAs) that started in April and May. These employees have completed their orientation and are in their positions as of May 28, 2010. As of May 24, 2010, BHD continues to have 30 full-time nursing vacancies. Interviews are in process. They hope to have offers made within the month of June.

Mr. Chianelli continued by reporting on the turnover in 2009 for CNAs, the current staffing pattern, pay rates, the complaint form used by nurses, the system currently in place to address call-ins, and overtime.

Questions and comments ensued.

11:20 Supervisor Dimitrijevic requested an email from Mr. Chianelli breaking down the average overtime worked weekly by CNAs.

12:23 Candice Owley, Wisconsin Federation of Nurses, appeared and provided comments regarding this item.

The Committee took no action regarding this informational item.

11. 10HN16 From the Interim Director, Department of Health and Human Services, submitting a preliminary informational report and literature review regarding mixed-gender patient care units at the Behavioral Health Division. **(05/11/10: Report from BHD.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Mary Kay Luzi, Ph.D., BHD, DHHS

03:23 Dr. Luzi stated a gender unit workgroup was formed comprised of twelve members, seven females and five males, including senior medical staff in leadership positions and organizational leaders representing various

SCHEDULED ITEMS:

programs and disciplines. The Workgroup reviewed international literature on mixed and single gender units with the technical assistance of expert research librarians at the Medical College of Wisconsin. Information was also obtained from Wisconsin public psychiatric hospitals on the gender composition of their units.

Dr. Luzi went on to state that before the 1960s, men and women were segregated in psychiatric hospitals. Once the social basis of mental illness and mental health was realized, the belief emerged that the units should be more normalized to help prepare men and women to rejoin the community. Units became mixed gender sometime in the 1960s. As they moved into the 1970s, the era of deinstitutionalization, the very large state hospital facilities closed and much of the in-patient care shifted to either small state facilities or local mental health complexes. That, coupled with the growth of more community-based services, attributed to the length of stay shortening.

Dr. Luzi stated that their search of the literature produced no studies in the United States on the gender composition of in-patient psychiatric units. They found a surprising absence, not only of articles in professional journals and publications devoted to studying the issue, but even of discussions pertaining to the issue. There is minimal research evaluating and comparing the outcomes of mixed-gender units and single-gender units. In Wisconsin, mixed-gender units are the norm.

Dr. Luzi stated the Workgroup concluded that there might be acute hospitals throughout the United States using single-gender units. If there are, it is not being talked or written about, which leads one to believe that mixed-gender units in the United States have not seemed to come under close scrutiny, nor does there seem to be a widespread trend to reverse back to single-gender units.

Questions and comments ensued.

The following people appeared and provided comments regarding this item:

Candice Owley, Wisconsin Federation of Nurses
Barbara Beckert, Disability Rights of Wisconsin

SCHEDULED ITEMS:

MOTION BY:(Dimitrijevic) Refer back to the Behavioral Health Division (BHD) for submittal of a follow-up report due the September meeting cycle. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Rice Lipscomb, Harris and West (Chair) - 7

NOES: 0

ADDENDUM ITEM

12. 10HN17 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and new issues regarding the recent Statement of Deficiency. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

05:08 Mr. Chianelli stated a plan of correction has been submitted. The BHD leadership rallied to put the plan together, which stated assignments and timelines. In the very near future, a request will be made to both this Committee and the Committee on Finance and Audit for funds to do the work that is needed to be in compliance. A cost estimate is being prepared. All corrective plans had to be identified before contractors and bids could be solicited.

06:33 Supervisor Dimitrijevic requested information be provided to the Committee identifying priority and timelines given by the State to complete certain tasks including the cost estimate. She would also like alternative ways to fund environmental concerns examined.

Questions and comments ensued.

The Committee took no action regarding this informational item.

SCHEDULED ITEMS:

STAFF PRESENT:

Sherry Hill, Director of Community Relations, County Executive's Office

Steve Cady, Fiscal and Budget Analyst, County Board

Maria Leger, Director, CMO, Department on Aging

James Hodson, Chief Financial Officer (CMO), Department on Aging

Liz Finn-Gorski, Children's Court Coordinator, Clerk of Circuit Court

Eric Meaux, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Mary Kay Luzi, Ph.D., BHD, DHHS

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:08 a.m. to 11:57 a.m.

Adjourned,

Jodi Mapp

Committee Clerk

Committee on Health and Human Needs