

Chairperson: Supervisor Peggy West, 278-4269

Committee Clerk: Jodi Mapp, 278-4073

Research Analyst: Jennifer Collins, 278-5290

COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, January 27, 2010 - 10:00 A.M.
Milwaukee County Courthouse, Room 201-B

MINUTES

PRESENT: Supervisors Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb, and West (Chair)

SCHEDULED ITEMS:

DEPARTMENT ON AGING – 1

1. 09-449(a) From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Milwaukee County Department on Aging to serve as a Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and to accept the funding provided thereunder. **(12/09/2009: Report due from the Department regarding the effects of multiple CMOs operating in Milwaukee County.)**
(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)

APPEARANCES:

00:42 Stephanie Stein, Director, Department on Aging
Maria Ledger, Director, Care Management Organization, Dept. on Aging

Ms. Ledger discussed the options that are now available to residents of Milwaukee County who had previously been served through the Medicaid Waiver Programs and individuals who are on the waitlist for services. The programs that resemble Family Care include the Partnership Program, the PACE Program, and the State's own self-directed waiver called IRIS. November 2009 is when services became available for people age 18-59 with disabilities.

Ms. Ledger was not able to provide any definitive cost information due to providers with the Department on Aging

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03:51 Care Management Organization (CMO) having an extended period of time to bill for services. She did, however, provide the number of enrollments for the various programs for the months of November, December, and January, with some preliminary numbers for February. As reflected in the report, Milwaukee County's CMO has a higher number of enrollments than the others. She indicated the number starts low but is leveling off, which is what was expected. She went on to state there is an incremental shift up for individuals who are enrolling in the IRIS Program, which the Department will continue to monitor. The Department will also monitor people who initially enroll in Family Care but then later move into IRIS and who do the reverse.

Questions and comments ensued.

Madame Chair directed that an updated report be brought before the Committee for the April meeting cycle.

The Committee took no action regarding this informational report.

DISABILITIES SERVICES DIVISION – 1

2. 10-36(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Disabilities Services Division to serve as the Disability Resource Center of Milwaukee County under Family Care for the period January 1, through December 31, 2010, and to accept \$2,054,592 and such other revenues as DHS may award to operate the Disability Resource Center in 2010.

APPEARANCES:

00:40 Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Geri Lyday, Administrator, Disabilities Services Division, DHHS

Ms. Marks stated this is the State/County contract for the Disabilities Services Division to operate the Disabilities Resource Center (DRC). The Board authorized the Department to operate the DRC back in June 2009. The amount of this contract was anticipated and included in their 2010 budget.

SCHEDULED ITEMS:

Questions and comments ensued.

MOTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb
and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

HOUSING DIVISION - 2

3. 10-63 From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$375,000 of gap financing from the County Special Needs Housing Trust Fund to Heartland Housing for the supportive housing development to be known as "2500 West Fond du Lac Avenue." **(Also to the Committee on Economic and Community Development.)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

Kristine Berg, Heartland Housing, Inc.

Questions and comments ensued.

The following people registered for this item but did not provide comments:

Mr. Matt Melendez, Community Development Advocates
Brother Dave Schwab, St. Ben's

MOTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

NOES: 0

4. 10HN01 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the Point in Time homeless count conducted by the Continuum of Care. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Joseph Volk, Community Advocates

01:08 Dr. Jan Wilberg, Consultant, Continuum of Care

Ms. Marks introduced Mr. Volk and Dr. Wilberg to the

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02:04 Committee. She stated that Dr. Wilberg is responsible for putting the report together.

Dr. Wilberg provided a brief overview of the Point in Time survey report identifying its highlights. The Point in Time is a census conducted by the Continuum of Care every two years as part of a condition for receiving Housing and Urban Development (HUD) supportive housing program dollars. It is a federal requirement and is completely a volunteer effort. What they do is on one single twenty-four hour period, count the number of people that are in emergency shelters, transitional housing, on the street, or in some other place unfit for human habitation. This does not include individuals or families moving in with relatives or moving from place to place. The survey identified 1,660 homeless adults and children. If you were to include the number of people precariously housed, the number would be much greater. Not only did they count people, they also did interviews. Face-to-face interviews were conducted with 919 homeless adults. Ms. Wilberg continued by explaining how the number of homeless people breaks down as far as demographics, education, employment status, disability status, etc.

15:48

Questions and comments ensued.

Madame Chair stated that Mr. Volk and Dr. Wilberg would be before the Committee to present the ten-year plan for homelessness for the March meeting cycle.

The Committee took no action regarding this informational report.

DELINQUENCY AND COURT SERVICES DIVISION – 1

5. 10-29(a)(a) From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to enter into a State/County Contract for community youth and family aids for 2010 and to accept \$37,629,615 for State corrections charges and community based services.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

SCHEDULED ITEMS:

Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

00:31 Ms. Marks stated that DHHS/DCSD is seeking approval to enter into a State/County 2010 Contract for the administration of juvenile justice programs in Milwaukee County. This contract provides additional revenue that was not originally anticipated during the 2010 budget process.

Questions and comments ensued.

MOTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

NOES: 0

ECONOMIC SUPPORT DIVISION – 2

6. 10-66 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Contracts with the State of Wisconsin for reimbursement for County staff performing Income Maintenance and Child Care Program administration under State management.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Chuck Brotz, Budget Manager, DHHS

00:28 Ms. Marks stated this is a request from the Department to contract with the State for reimbursement related to the 2010 Income Maintenance and Child Care Programs. Section 49.825 of the Wisconsin Statutes was created by Act 15 and requires the State Department of Health Services to assume responsibility for the FoodShare and Medical Assistance Programs in Milwaukee County. Additionally, Section 49.826 was created by Act 28, which authorized the State Department of Children and Families to assume responsibility for the Wisconsin Shares Program or childcare. Milwaukee County, in that legislation, has a tax levy commitment from 2009. That statutory legislation also included an “escalator clause” meaning that the County’s commitment needs to increase as wages and benefits for County employees increase. Employees will maintain

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Milwaukee County employment status but will be under State management. The statutes also state that Milwaukee County must perform all administrative tasks as related to payroll and benefits for the County employees performing these services.

Ms. Marks went on to state that approval of this contract would allow Milwaukee County to receive reimbursement for the salaries and benefits for these employees less the County's tax levy. In addition, it will allow the County to receive reimbursement for shared services, IT services, and record center management. A placeholder has also been inserted to address and be compensated for other services as they come up. The contract also involves the space agreement, which was previously approved. Entering into this contract can increase revenues over and above what was initially projected in their 2010 Budget.

Questions and comments ensued.

MOTION BY: (Dimitrijevic) Approve. 6-0

AYES: Dimitrijevic, Coggs, Clark, Rice, Lipscomb and West (Chair) - 6

NOES: 0

EXCUSED: Mayo - 1

7. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative and State takeover transition. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:24 Ms. Riley provided the Committee with service numbers from November and December of 2009. She indicated that client volume is holding steady at a high level. Even though volume is high, wait times have been reduced. The final transition phase includes the State's handling of all online applications, the call/change center, and all functions with verification processing, six month reporting forms, fair hearings, homeless

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mail, and the issuance of quest cards.

06:57 Ms. Riley stated along with this final transition phase comes the elimination of the Economic Support Division (ESD), the closure of the George Robles Service Center affective December 31, 2009, the disconnection of the prior appointment and childcare line that was being serviced at the Marcia P. Coggs Center, and the redirection of all customers and constituent concerns. The transition still, however, brings customer confusion. The Department will continue to use signage and get information out to community partners. Ms. Riley concluded by stating that monthly reports going forward will be difficult due to not having access to statistical information.

Madame Chair indicated no further reports would be due from the Department on this issue. She directed that this item be brought back for the April meeting cycle at which time the State will provide the Committee with an update.

- A. Informational report from the Hunger Task Force regarding the administration of the FoodShare Program in Milwaukee County.

APPEARANCE:

00:13 Sherri Tussler, Executive Director, Hunger Task Force

Ms. Tussler stated that Milwaukee County and the State of Wisconsin are both at historic highs in terms of enrollment in the FoodShare Program. She detailed the final transition phase of the State's takeover of Income Maintenance highlighting flaws in the system and stated the more challenging aspect was the transition of the facility itself. She indicated the State lacked a plan of operation, which resulted in problems encountered by the State. She also shared results with the Committee on the USDA's review of the program.

Questions and comments ensued.

MOTION BY: (Mayo) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated January 5, 2010, and the report submitted by the Hunger Task Force. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

SCHEDULED ITEMS:

NOES: 0

BEHAVIORAL HEALTH DIVISION – 4

8. 10-5(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2010 Purchase of Service Contract with Mental Health America related to the five-year Crisis Grant (09-463) from the State of Wisconsin in the Behavioral Health Division.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:51

Ms. Marks stated this item was before the Committee last cycle requesting authorization to apply for these funds. Now that the money has been received, authorization is needed to accept the funds.

MOTION BY: (Mayo) Approve. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, *Lipscomb and West (Chair) - 7

NOES: 0

****Supervisor Lipscomb was not present at the time the roll was called but later requested unanimous consent to be recorded as voting "Aye" on this item. Upon hearing no objections, it was so ordered by Madame Chair.***

9. 10-65 From the Interim Director, Department of Health and Human Services, submitting a report addressing a change in policy regarding the use of the Day Hospital space at the Behavioral Health Division (BHD) and request authorization to enter into three lease agreements for Day Hospital space at BHD.

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

James Tietjen, Administration, BHD, DHHS

SCHEDULED ITEMS:

00:22 Ms. Marks stated this request is for a policy change based on the 2010 Budget. During the budget process, the Department's initiative was to mothball the Day Hospital as a cost saving measure. Shortly after the passage of the Budget, new opportunities presented themselves. The changes being requested include keeping Wraparound in their current location and expanding their mobile team into the Day Hospital, the Service Access to Independent Living (SAIL) Program would remain, and St. Charles would lease space in the Day Hospital. There are some unique items (basketball court and bowling alley) in the Day Hospital that makes that space very appealing for St. Charles' programming services.

The Department is also looking at bringing in other partners of the Wraparound Program (Willowglen and My Home, Your Home). In addition, they would like to move Emergency Medical Services (EMS) out to the Child and Adolescent Treatment Center (CATC) space. Ms. Marks also indicated that one of their Community Support Programs (CSP) is currently renting space downtown in building that is now for sale. Moving is inevitable. The Department is proposing moving that into a County facility, preferably the Coggs center since there is now additional space.

30:16 Questions and comments ensued.

Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

MOTION BY: (Mayo) AMEND the resolution by inserting the following verbiage on Line 82 of the "BE IT RESOLVED CLAUSE" after the word "agreement": ", which once in its final form, be brought back before the Committee on Health and Human Needs for review and approval," 5-2

AYES: Dimitrijevic, Coggs, Mayo, Clark, and Lipscomb - 5

NOES: Rice and West (Chair) - 2

MOTION BY: (Mayo) Approve as AMENDED. 7-0

AYES: Dimitrijevic, Coggs, Mayo, Clark, Rice, Lipscomb and West (Chair) - 7

NOES: 0

SCHEDULED ITEMS:

Additional information was requested by Committee members regarding this item. Upon receipt of this information, a special meeting will be held at the Call of the Chair.

10. 10HN02 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding a projected Medicaid deficit for the State of Wisconsin. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Pat Walslager, Associate Administrator – Fiscal, DHHS

- 00:47 Ms. Marks stated DHHS has been made aware of problems the State is experiencing with the Medicaid deficit. She reviewed the proposed policies and changes the State plans to implement to address the management of the Medicaid budget. The Behavioral Health Division and potentially the long-term care for both Disabilities and Aging revenues are vulnerable to some of the changes discussed. Because the plan is so new, it is difficult to pinpoint exactly what the total effect will be. Ms. Marks indicated this is believed to be the first step in a multistage plan for the State to control their expenses related to the Badger Care and the Medicaid Programs. Updates will be brought back before the Committee as they are received. Questions and comments ensued.

The Committee took no action regarding this informational report.

11. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational status report on the contractual dietary services provided by A'viands, LLC. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

SCHEDULED ITEMS:

Jim Kubicek, Director, Crisis Services, BHD, DHHS
Nadine Blair, A'viands

00:38 Ms. Marks stated that the Committee requested additional data regarding complaints and the fiscal impact (cost savings) regarding the dietary services and contract, which has been provided through the report.

02:57 Supervisor Dimitrijevic requested to be provided with information regarding the types of complaints the Division is receiving and what is being done to follow-up on the complaints. She would like to know how the complaints are corrected and resolved.

05:38 Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

13:32 Ms. Blair explained that it is A'viands goal to make sure that they have visibility in the units during the meal service to attend to any issues that arise as well as having effective communication all the way down to their tray line area. A person has been designated to meet with nursing staff, as well as patients, to obtain information based on complaints and concerns so that they may be remedied immediately.

Questions and comments ensued.

The Committee took no action regarding this informational report.

12. 10HN03 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2010 housekeeping outsourcing initiative at the Behavioral Health and Delinquency and Court Services Divisions. **(12/09/09: Report also due from the Director of Procurement providing information as requested by the Committee.) (Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

APPEARANCES:

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Amos Owens, Purchasing Administrator, Procurement, DAS

SCHEDULED ITEMS:

James Tietjen, Administration, BHD
Jack Takarian, Interim Director, Department of Transportation
and Public Works
Eric Meaux, Administrator, Delinquency and Court Services,
DHHS

00:37

Ms. Marks stated the 2010 Budget included an initiative to outsource housekeeping services at the Courthouse, the Behavioral Health Division, and the Detention Center. At December's meeting, there were a number of questions posed by the Committee to both the Department and Procurement regarding the process. The report provided encompasses that additional information.

13:03

Questions and comments ensued.

19:03

Ms. Joanne Marczewski, AFSCME DC48, appeared and provided comments regarding this item.

Madame Chair directed that this item be brought back before the Committee for an update for the April meeting cycle.

The Committee took no action regarding this informational report.

SCHEDULED ITEMS:

STAFF PRESENT:

Stephanie Stein, Director, Department on Aging
Maria Ledger, Director, CMO, Department on Aging
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)
Geri Lyday, Administrator, Disabilities Services Division, DHHS
Jim Mathy, Housing Program Manager, DHHS
Eric Meaux, Administrator, Delinquency and Court Services, DHHS
Felice Riley, Administrator, Economic Support Division, DHHS
Chuck Brotz, Budget Manager, DHHS
Alex Kotze, Fiscal Management Analyst, BHD, DHHS
James Tietjen, Administration, BHD, DHHS
Pat Walslager, Associate Administrator – Fiscal, DHHS
Jim Kubicek, Director, Crisis Services, BHD, DHHS
Amos Owens, Purchasing Administrator, Procurement, DAS
Jack Takarian, Interim Director, Department of Transportation and Public Works
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 10:06 a.m. to 1:04 p.m.

Adjourned,

Jodi Mapp

Committee Clerk
Committee on Health and Human Needs