

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Martin Weddle, 278-5289

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, January 28, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

#### SCHEDULED ITEMS:

#### RESOLUTIONS – 2

1. 08-130(a) An adopted Resolution by Supervisors Coggs, Johnson, West, and Clark authorizing and directing certain Milwaukee County departments to perform and conduct analysis identifying policies, or lack thereof, that may discriminate against, hinder, and/or create barriers for males of color from entering into Milwaukee County's workforce. **(Laid over 12/10/08.) (Report from Gerard Randall, Task Force on Work Reform for Men.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCE:**

Gerard Randall, Consultant

00:39 **MOTION BY:(Dimitrijevic) Lay the item over temporarily. 7-0**  
**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7  
**NOES:** 0

**Item #1 was temporarily laid over and was readdressed after Item #2.**

00:42 Mr. Randall distributed information to the Committee (copy attached to original minutes) and highlighted the activities of the Task Force over the last nine months detailing the Task Forces' objectives and discussing the numerous meetings and forums held. He focused on the University of Wisconsin – Milwaukee's Center for Economic Development's recently issued research update entitled "The Crisis Continues: Black Male Joblessness in Milwaukee 2007." This study chronicles the racial disparities that exist in the Milwaukee Labor Market. He reviewed factors that impact and contribute to why these individuals cannot connect to or stay successfully waged in the workforce.

**SCHEDULED ITEMS:**

In closing, Mr. Randall provided additional information in relation to findings, federal initiatives, recommendations, awarding of funds, and the expansion of programs.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

2. 09-47 A Resolution by Supervisor West creating a workgroup to recommend corrective and continuous improvement measures, as necessary, to enhance and improve Milwaukee County's Call Center.

00:21 Supervisor West explained that this resolution represents corrective action to the issues that plague the Call Center. She indicated that the Department and the Union has been very supportive of working together to resolve the problems and ensure that the people of Milwaukee County are served efficiently.

Questions and comments ensued.

- 13:38 Supervisor Dimitrijevic requested to be added as a co-sponsor. There being no objections, it was so ordered.

***MOTION BY:(West) Approve. 7-0***

***AYES:*** West, Coggs, De Bruin, Mayo, Clark, Lipscomb and Dimitrijevic (Chair) - 7

***NOES:*** 0

**After Item #8, Supervisor Lipscomb made the following motion:**

- 56:45 ***MOTION BY:(Lipscomb) Reconsider Item #2. 6-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

***NOES:*** 0

***EXCUSED:*** Mayo – 1

- 00:01 ***MOTION BY:(Lipscomb) Amend the Resolution by adding "Hunger Task Force" to Line 72 and "Disabilities Rights Wisconsin" to Line 73. 6-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

***NOES:*** 0

***EXCUSED:*** Mayo – 1

**SCHEDULED ITEMS:**

01:22 Supervisors Coggs, Lipscomb, and De Bruin requested to be added as co-sponsors. There being no objections, it was so ordered.

***MOTION BY:(De Bruin) Approve as AMENDED. 6-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

***NOES:*** 0

***EXCUSED:*** Mayo – 1

**DEPARTMENT ON AGING – 3**

3. 09-34(a)(b) From the Director, Department on Aging, requesting authorization to increase by \$10,000 from \$411,060 to \$421,060, the 2009 Contract with Legal Action of Wisconsin to provide Benefit Specialist/Legal Services.

***APPEARANCES:***

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Assistant Director, CMO

00:22 ***MOTION BY:(Mayo) Approve. 7-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

***NOES:*** 0

4. 09-62 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Milwaukee Center for Independence, Inc. to provide Best Practice Team Quality Review Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the period February 15, 2009, through December 31, 2009, and a requirement that vendor service fees shall not exceed \$618,352 during the contract period with the option for two one-year extensions without a competitive Request for Proposals (RFP) based on satisfactory vendor performance.

***APPEARANCES:***

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

00:44 ***MOTION BY:(Mayo) Approve. 7-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

***NOES:*** 0

**SCHEDULED ITEMS:**

5. 09HN01 From County Board Staff submitting an informational report addressing the creation of a Family Care District model in Milwaukee County and response to position paper. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCE:**

Martin Weddle, Research Analyst, County Board

00:22 Madame Chair indicated that this report is being presented due to the fact that the expansion of Family Care has been delayed. She went on to state Milwaukee County has the option of notifying the State of its interest in forming a Family Care District if that is something that the Board deems to be appropriate.

01:01 Mr. Weddle stated the informational report is self explanatory and concise in response to a position paper he was provided with, as well as the State's intent to potentially operate multiple Family Care/Care Management Organizations within Milwaukee County.

Questions and comments ensued.

21:22 Supervisor De Bruin requested a formal document be produced by the Department stating that an evaluation has been done per the authorized legislation as well as the Department's position and decision as to why it would be in Milwaukee County's best interest to go in one direction with this matter versus another.

23:51 Supervisor Mayo supported the request and added it is important that the Department's stance is clearly stated in the document.

***The Committee took no action regarding this informational item.***

**CLERK OF CIRCUIT COURTS – 1**

6. 09-61 From the Clerk of Circuit Court requesting authorization to enter into a contract with the Wisconsin Department of Health and Family Services in the amount of \$615,463 for the period of January 1, 2009, through December 31, 2009, to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

**SCHEDULED ITEMS:**

00:24     **MOTION BY:(Mayo) Approve retroactively back to January 1, 2009. 7-0**  
**AYES:**     Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7  
**NOES:**     0

01:38     Supervisor Mayo requested that the Clerk of Circuit Courts contact the members of the Committee to field questions.

**ECONOMIC SUPPORT DIVISION – 2**

7.     08-469     Report referred back, 12/18/08, to the Committee on Health and Human Needs, recommending adoption of a resolution **DENYING** authorization to enter into a 2009 contract with the University of Wisconsin-Milwaukee School of Continuing Education for the operation of the Economic Support Division call center and customer service functions.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Felice Riley, Administrator, Economic Support Division, DHHS  
Bill Domina, Corporation Counsel

00:24     **MOTION BY:(Dimitrijevic) Reaffirm the Committee’s previous action to Deny.**

Questions and comments ensued.

**Item #7 was temporarily laid over and was readdressed after the Reconsideration of Item #2.**

Questions and comments ensued at length.

08:58     **MOTION BY:(Dimitrijevic) Directing the Director of Health and Human Services to fill 20 additional temporary positions in the Call Center.**

The Committee took a break at approximately 12:05 p.m. and reconvened at approximately 12:15 p.m. The roll call was taken and all Committee members were present with the exception of Supervisors Coggs and Clark, who appeared shortly thereafter.

**Supervisor Dimitrijevic withdrew her previous motion to fill 20 additional temporary positions that was made prior to the break.**

**SCHEDULED ITEMS:**

Questions and comments ensued at length.

***MOTION BY:(Dimitrijevic) Reaffirm the Committee's previous action to Deny.***

**AYES:** West, Coggs, Dimitrijevic, Mayo, Clark, and Lipscomb - 6

**NOES:** De Bruin (Chair) - 1

***MOTION BY:(Dimitrijevic) The Director of the Department of Health and Human Services is to provide the Committee with a report for the March cycle addressing the effects of hiring additional temporary workers. In addition, Supervisor Dimitrijevic requests a response from the County Executive as to whether he will declare this as a crisis situation. If not, explain why.***

**AYES:** West, Coggs, Dimitrijevic, Mayo, Clark, Lipscomb and De Bruin (Chair) - 7

**NOES:** 0

8. 08-484(a) From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Felice Riley, Administrator, Economic Support Division, DHHS

- 00:49 Ms. Riley provided a brief overview of the modernization initiative highlighting telephone interviews and on-line applications related to intake and recertifications. She discussed efforts to work with the Hunger Task Force on a project located at the Coggs Center in which the Hunger Task Force staff will interact with clients while they are waiting for service by providing tutorials on the utilization of on-line services.
- 10:18 Supervisor Dimitrijevic requested she be provided with information regarding current wait times.
- 15:15 Supervisor Mayo requested a cheat sheet be provided to all Supervisors reflecting what services are provided at the various locations and their addresses, phone numbers to call for specific services, etc., to help assist in better serving constituents and to ensure Supervisors are providing their

**SCHEDULED ITEMS:**

constituents with accurate information.

- 22:40 The following individuals appeared and spoke regarding this item:  
Ms. Barbara Beckert, Disability Rights Wisconsin  
Mr. David Eisner, AFSCME, DC48-Local 594  
Mr. Jon Janowski, Hunger Task Force
- 37:48 Madame Chair requested staff obtain a report from Human Resources as soon as possible regarding the attendance of employees that staff the Call Center and have it distributed to the Committee.

***The Committee took no action regarding this informational item.***

**DELINQUENCY AND COURT SERVICES DIVISION – 1**

9. 09-8(a)(b) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Purchase of Service Contract for the Delinquency and Court Services Division with LaCausa from March 1, 2009 through December 31, 2009.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS

- 01:01 Madame Chair read a statement that was submitted by Supervisor Borkowski (copy attached to original minutes).
- 03:58 Mr. Meaux explained this contract is for foster care and licensing, which specifically targets adolescents. LaCausa has been providing this service since 2001. He indicated there have been no concerns. These cases are formally reviewed every six months, which is a statutory requirement.
- 06:46 Supervisor De Bruin requested a breakdown of the LaCausa contract that reflects the expenses

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**EXCUSED:** Mayo – 1

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION - 5

10. 09-5(a)(b) From the Director, Department of Health and Human Services, requesting authorization to enter into a 2009 Purchase of Service Contract for the Behavioral Health Division – Wraparound Milwaukee Program with LaCausa from March 1, 2009 through December 31, 2009.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

- 00:35 Mr. Hugo Cardona, President, LaCausa, appeared and spoke regarding this item.

Supervisors provided comments.

**MOTION BY:(West) Approve. 6-0**

**AYES:** West, Coggs, De Bruin, Clark, Lipscomb  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**EXCUSED:** Mayo – 1

11. 09-5(a)(c) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2009 Purchase of Service Contract with Transitional Living Services by \$200,000, from \$2,766,376 to \$2,966,376, to support the activities of the Crisis Resource Center.

00:51 **MOTION BY:(De Bruin) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**EXCUSED:** Mayo – 1

12. 09HN02 From the Director, Department of Health and Human Services, submitting an informational report regarding hospital accreditation by the Joint Commission on Accreditation of Healthcare Organizations for the Behavioral Health Division (BHD).

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

**SCHEDULED ITEMS:**

00:24 Mr. Chianelli stated that it is very common in the hospital industry for a health system like the Behavioral Health Division to get certification by the Joint Commission. The Joint Commission has been granting hospitals accreditation for more than fifty years and certifies over 4,600 hospitals in the State of Wisconsin. Of the psychiatric hospitals and the mental health institutions, over three quarters of them are certified by the Commission. Mr. Chianelli went on to discuss the advantages and disadvantages of being accredited. Mr. Chianelli stated that during his administration over the past year, a number of key initiatives have been put in place to begin compliance with joint standards, which stems from work done with Corporation and outside Counsel.

02:39 Supervisor De Bruin requested a copy of the Destination 2012 Initiative report be provided to the Committee.

***ACTION BY: (De Bruin) The report from the Director, Department of Health and Human Services dated January 12, 2009, be RECEIVED AND PLACED ON FILE. 5-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair) - 5

***NOES:*** 0

***EXCUSED:*** Mayo and Clark – 2

13. 09HN03 From the Administrator, Behavioral Health Division (BHD), submitting an informational report addressing BHD's operations and staffing issues. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:17 Mr. Chianelli discussed a few of the initiatives that the Division has been working on, which includes a fully implemented automated scheduling system, putting the nurse recruiters in place, which has been very successful and has resulted in key positions being filled, and the focus on retention. An Educational Staff Development Coordinator position will be created and will be instrumental in staff development and nursing personnel retention.

Questions and comments ensued.

03:41 Madame Chair indicated that she feels it is appropriate to discontinue this report with the exception of being kept abreast of issues that arise that are

**SCHEDULED ITEMS:**

of concern and should be brought to the Board's attention.

***The Committee took no action regarding this informational item.***

14. 09HN04 From the Director, Department of Health and Human Services, submitting an informational report regarding the status of the 2009 dietary request for proposals (RFP) for the Behavioral Health Division (BHD).

**APPEARANCE:**

Corey Hoze, Director, Department of Health and Human Services

- 00:16 Mr. Hoze stated BHD issued the RFP for dietary services on January 5, 2009, with a bid submission date of February 20, 2009. They wanted to update the Committee on the timeline for selecting a new vendor because the start date for the selected vendor will likely be around May of this year instead of the original proposed date of April 1, 2009. This is primarily due to the County Board's meeting schedule and because additional time is necessary for the development of employment assistance initiatives for current dietary employees. They are hopeful that the bids will come in below budgeted amounts to offset any foregone savings that might result from the start date delay.
- 2:06 Supervisor Coggs requested an update as this moves forward on transitioning workers to other County positions as well as the private sector that can be distributed to all County Supervisors.
- 04:30 Mr. Hoze indicated that he would make sure to include that information in the March cycle report.
- 07:55 Supervisor Dimitrijevic requested that fiscal information also be included to reflect what was being spent prior to privatization and the cost savings due to the privatization.

***The Committee took no action regarding this informational item.***

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Assistant Director, CMO  
Corey Hoze, Director, Department of Health and Human Services  
Felice Riley, Administrator, Economic Support Division, DHHS  
Bill Domina, Corporation Counsel  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS  
John Chianelli, Director, County Health Programs/BHD, DHHS  
Martin Weddle, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:04 a.m. to 1:43 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk  
Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Martin Weddle, 278-5289

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Monday, March 16, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor Mayo

#### SCHEDULED ITEMS:

#### BEHAVIORAL HEALTH DIVISION - 3

1. 07-71(a)(d) From the Director, Department of Health and Human Services, and the Administrator of the Behavioral Health Division requesting authorization to enter into final negotiations with WEAS Development Co. for the long-term lease of the St. Michael's Hospital facility for Behavioral Health Division inpatient and nursing home operations. **(Also to the Committees on Finance and Audit and Economic and Community Development.)**

#### **APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services

Scott Walker, County Executive

John Chianelli, Administrator, Behavioral Health Division, DHHS

Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

- 00:41 Mr. Hoze stated that since the last report by the Department, which was submitted in May of last year, more detailed information has been obtained related to building a new facility for Behavioral Health Division (BHD) operations. Additionally, WEAS Development has refined their proposal making the St. Michael's opportunity, in their opinion, more viable for the County. In the report that is before the Committee, some of the main advantages for pursuing the St. Michael's option have been outlined, which includes among other things enhanced patient care, reinvested proceeds from the sale of the current BHD site, increased economic stability for the St. Michael's surrounding neighborhood, economic growth and job development that will result from the alternate use of the current BHD facility, and finally, the significant annual operating savings that can be reinvested into County services. Mr. Hoze

## SCHEDULED ITEMS:

proceeded to discuss the cons of building new, which include an increased total cost since the May 2008 report that does not reflect certain significant costs related to unknown site conditions. Conversely, he discussed the costs for the long-term lease with WEAS Development of the St. Michael's facility that have, since the May 2008 report, decreased.

Mr. Hoze concluded his presentation by again requesting, at this point, permission to enter into final negotiations for the long-term lease of the St. Michael's facility only and if granted that authority, the Department will return with the lease agreement for approval by this Committee and the full Board during the April cycle.

04:28 County Executive Walker stated the last couple of years have been spent modifying Wheaton Franciscan's original proposal wherein they directed WEAS Development to offer the St. Michael's property after the unfortunate and untimely closure of the hospital. The proposal has not only been adapted to the concerns the Administration has with BHD, but also to specific concerns that members of the County Board and the public might have. The County Executive went on to state that it is believed this is not only very cost effective, but it allows the County to have potentially a new state of the art facility. It allows it in a way that frees the County from some of the financial challenges possibly faced by building new. It gives the ability to create a new component for the mental health staff in a state of the art facility at a cost that is not only more cost effective than building new but can even be more cost effective than staying at the current site over a long-term period.

The County Executive wrapped up his presentation to the Committee by detailing the pros of this move which are (1) enhanced patient care, (2) obtaining a state of the art facility, (3) getting a cost effective facility for taxpayers, (4) the ability to add some economic vitality to the neighborhood, (5) long-term vitality to the entire region of what could be developed at the current site, and (6) serving and providing for patients of which a high percentage are from the St. Michael's area.

Discussion ensued at length.

01:02:03 The following people appeared and spoke regarding this item:  
Ms. Janet Malmon, Executive Director, Vital Voices for Mental Health  
Ms. Liz Ford, Advocate, Disability Rights Wisconsin  
Ms. Brittney Neidhardt, Our Space, Inc.  
Ms. Jerry Spruill, Wisconsin Federation of Nurses and Healthcare Professionals  
Mr. Rob Henken

**SCHEDULED ITEMS:**

Ms. Patty Yunk, AFSCME, DC48

***MOTION BY:(Clark) Lay the item on the table. 3-3***

***AYES:*** Coggs, De Bruin, and Clark - 3

***NOES:*** Dimitrijevic, Lipscomb and West (Chair) – 3

**Due to a tie vote, the motion failed.**

***MOTION BY:(De Bruin) Concur with the action taken by the Finance and Audit Committee to DENY the request. 4-2***

***AYES:*** Dimitrijevic, Coggs, De Bruin, and Clark - 4

***NOES:*** Lipscomb and West (Chair) - 2

2. 09-5(a)(d) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2009 Purchase of Service Contract with Our Space, Inc. by \$13,741, (from \$318,162 to \$331,903) for peer support activities.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:29 ***MOTION BY:(Dimitrijevic) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

***NOES:*** 0

3. 09-121 From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS  
Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

00:35 Mr. Hoze stated the initiative to outsource the Behavioral Health Division's (BHD) dietary services function was included in the 2009 Adopted Budget. The Request for Proposals (RFP) process has been completed, and it is being recommended that a contract be awarded to A'viands, LLC. Four companies submitted proposals, and the RFP review panel interviewed all four bidders. After the review process concluded,

## SCHEDULED ITEMS:

the scores were tallied, and A'viands was the selected vendor, whose scores were approximately 10% higher than the second ranked proposal. A'viands has been in business since 2003 and have extensive food service experience, including operations in both the Milwaukee and Waukesha areas.

Mr. Hoze indicated that the Department is recommending a three-year contract with an option for two additional one-year terms. Employees currently working at BHD in dietary operations would have first right for hire with A'viands. Interviews will be conducted late March early April. In addition, various employment assistance activities will be completed.

02:32 Mr. Chianelli discussed the employee transition plan, which included an employee survey to try to understand what their interests and needs are; employee training of the Ceridian Recruitment System (CRS) so that employees could learn to use Ceridian to get their applications online; an information session has been held for Certified Nursing Assistants (CNA) training for the employees that were willing to do a career change, which is also a benefit for BHD considering they are continuously in need of and are recruiting for CNAs; a job fair is planned for April; two employment benefits information sessions with Human Resources have been held to educate employees about what their choices and options are; and DHR will work on layoff placement activities sometime in April.

Discussion ensued at length.

07:20 Supervisor Coggs requested a report from the Department that addresses the number of employees the vendor intends to hire including the salary and benefits costs, commitment in writing from the vendor to diversity, an organizational chart from the vendor reflecting their administrative staff by gender and ethnicity, the demographics of their general employees to include how many live in Milwaukee County as opposed to how many do not live in Milwaukee County, commitment in writing from the vendor stating they will hire misplaced County employees, and the location of the vendor's Milwaukee offices. She also would like all four proposals from the entities that responded to Request for Proposals (RFP).

24:30 Supervisor Clark requested that more information regarding Disadvantaged Business Enterprise (DBE) goals be included in the report.

46:15 Supervisor De Bruin requested a document from the Administration clearly stating the cost savings for all three years (2009, 2010, and 2011) of the contract including clarification from the Department as to how cost savings can be achieved if the vendor is using same pay scale (difference

**SCHEDULED ITEMS:**

in operations, benefits, etc.)? She would like to see an outline of what the contract will be. The cost of the contract for 2009 was reflected in the report. However, she wants to know the cost of the contract for 2010 and 2011. Lastly, Supervisor De Bruin requested a flow chart breakdown of all four vendors with comparisons.

01:09:28 Madame Chair requested that Human Resources provide a report on the employees that will be affected from the privatization.

01:09:36 Supervisor Coggs, additionally, requested that County Board staff analyze the numbers as related to the cost savings expected to be achieved.

The following people appeared and spoke regarding this item:  
Ms. Patty Yunk, AFSCME, DC48  
Mr. Rick Sorel, A'viands

***MOTION BY:(Coggs) Lay over to the Call of the Chair. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**APPOINTMENTS – 1**

- 4. 09-120 From the Director, Department of Health and Human Services, requesting the appointment of Mr. Kenneth Schmidt, representing the Milwaukee Continuum of Care, to the City-County Commission on Supportive Housing to fill the vacancy of Mr. Jeff Seider’s unexpired term, which expires December 31, 2010.

**APPEARANCE:**

Jim Hill, Administrator, Housing Division, DHHS

Supervisors provided comments regarding Mr. Schmidt’s appointment.

2:57 Mr. Hill introduced Mr. Schmidt to the Committee who then provided brief comments.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

SCHEDULED ITEMS:

HOUSING DIVISION – 1

5. 09HN05 From the Director, Department of Health and Human Services, submitting a report on the activities and accomplishments of the City-County Commission on Supportive Housing for the Year Ending December 31, 2008. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Jim Hill, Administrator, Housing Division

00:27 Mr. Hill stated almost three years ago, the Milwaukee Journal Sentinel began a series of articles highlighting the state of housing for individuals in the community experiencing mental illness. They have now opened two brand new supportive housing developments in Milwaukee County. Others are on the drawing board and nearing the time where the work can actually be started. He congratulated both the Board and the County Executive for working together to make this initiative happen and thanked them for their support.

04:13 Supervisor Coggs requested that the Intergovernmental Relations staff provide the brochure, that was attached to the report, to our Milwaukee State Representatives and Senators and also to WHEDA.

Questions and comments ensued.

***MOTION BY:(De Bruin) Receive and Place on File the report from the Director, Department of Health and Human Services, dated February 25, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

SCHEDULED ITEMS:

**Item #s 6 and 7 were taken together.**

DEPARTMENT ON AGING – 4

6. 08-34(a)(b) From the Director, Department on Aging, requesting authorization to adjust final awards and allocate \$27,718 in available funds to 2008 Department on Aging Program and Service Contracts with Transit Express, Inc., United Community Center, Inc., Goodwill Industries of Southeastern Wisconsin, Inc., and ARC Milwaukee, Inc.

**SEE ITEM #7 FOR COMMITTEE ACTION**

7. 09-34(a)(c) From the Director, Department on Aging, requesting authorization to increase by \$8,556 (from \$421,060 to \$429,616) the 2009 Contract with Legal Action of Wisconsin to provide Benefit Specialist/Legal Services.

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:41

**MOTION BY:(Coggs) Approve Item #s 6 and 7. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

8. 09-107 From the Director, Department on Aging, requesting authorization to amend Section 15.18 of the General Ordinances of Milwaukee County and create a Solvency and Risk Reserve bank account to meet contractual requirements of the Department on Aging – Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit.)**

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:34

**MOTION BY:(Coggs) Concur with the action taken by the Committee on Finance and Audit and approve. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

9. 09HN06 From the Assistant Director, Long Term Support/Director, Care Management Organization, Department on Aging, submitting an informational update on the Family Care Expansion Project.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

- 00:25 Ms. Leger stated Milwaukee County, both the Department of Health and Human Services and the Department on Aging (the Department), worked with community partners on a very long and intensive effort to expand Family Care in Milwaukee County to people ages 18 to 60 with disabilities. The planning group agreed Milwaukee County would submit a proposal to the State to provide Family Care and did so at the end of October. However, Community Care also submitted a proposal to the State to provide Family Care services in Milwaukee County.

The State Department of Health and Family Services notified the Department in February that they accepted Milwaukee County's proposal and is moving it forward for certification with a proposed start date of November 1, 2009. The State also accepted the proposal from Community Care and is moving them forward for certification as well. The Department appealed this decision to Secretary Timberlake. The appeal was denied. The Department has filed a second appeal and is still awaiting a response.

The State has also changed how people with disabilities will be enrolling in Family Care, specifically in Milwaukee County. Milwaukee County residents will have to wait an additional year before they are allowed to enroll in Family Care. A letter has been sent to Secretary Timberlake objecting to this decision. A response to that letter has not been received. Should the Department not be successful in their appeal to be the sole CMO provider in Milwaukee, there will be a significant negative impact, both financially and programmatically.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Clark) Receive and Place on File the report from the Assistant Director, Care Management Organization, Department on Aging, dated March 2, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 1**

10. 08-484(a) From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division’s modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Felice Riley, Administrator, Economic Support Division, DHHS

- 00:31 Ms. Riley provided a brief overview of the modernization initiative highlighting on-line applications related to intake and recertifications, improvement within the Call Center, verification processing, added Q-Matic System information, and the State transition of the Income Maintenance program.

***The Committee took no action regarding this informational item.***

**DHHS - GENERAL - 1**

11. 09-122 From County Board staff recommending the Director, Department of Health and Human Services, be granted authorization to execute a one year Professional Service Contract with Fighting Back, Inc. for fiscal agent services for the Youth Sports Authority.

00:34 ***MOTION BY:(Clark) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Corey Hoze, Director, Department of Health and Human Services

Scott Walker, County Executive

John Chianelli, Director, County Health Programs/BHD, DHHS

Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

Jim Hill, Administrator, Housing Division, DHHS

Maria Ledger, Assistant Director, CMO

Felice Riley, Administrator, Economic Support Division, DHHS

Martin Weddle, Research Analyst, County Board

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:08 a.m. to 12:55 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Martin Weddle, 278-5289

## **SPECIAL MEETING COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Thursday, March 19, 2009 – 8:30 A.M.**  
**Milwaukee County Courthouse, Room 203-R**

### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, \*Coggs, De Bruin, \*Mayo, \*Clark, Lipscomb and West (Chair)

\*Supervisors Coggs, Mayo, and Clark were not present at the time of roll call but appeared shortly thereafter.

#### **SCHEDULED ITEMS:**

1. 09-121 From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Laid over 03/16/09.)**

#### **APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS  
Steve Cady, Fiscal and Budget Analyst, County Board  
Martin Weddle, Research Analyst, County Board

00:22 Madame Chair opened the meeting by cautioning attendees that per Corporation Counsel and due to legal disclosure obligations, discussion regarding the specifics of the Request for Proposals (RFP) process would be prohibited. It was directed that all questions and comments remain germane to the item before the Committee, which is the A'viands, LLC contract.

02:31 Mr. Hoze addressed the Committee by referring them to the memo dated March 17, 2009, that was electronically distributed to Committee members and put together by Mr. Chianelli and staff (copy attached to original minutes). It responds to all the questions raised at the Health and Human Needs Committee meeting held March 16, 2009. Mr. Hoze then opened the forum for further questions.

04:32 Supervisor De Bruin submitted two amendments (copies attached to Committee on Health and Human Needs  
March 19, 2009

**SCHEDULED ITEMS:**

original minutes) also sponsored by Supervisor Coggs and explained the amendments do not address the issue of when this contract will be awarded or to whom. Those details are still before this Committee. The amendments deal with Milwaukee County's response to the contract being awarded to an outside vendor as it relates to the certified nursing assistant training positions.

The first amendment inserts "WHEREAS" clauses that basically reiterates the County's interest to fill certified nursing assistant positions. Rough estimate fiscal information was included with both amendments. Supervisor De Bruin made it clear that the numbers included were not contributed by staff.

Questions and comments ensued.

- 10:41 Supervisor Coggs requested that this item be referred to the County Board's Finance and Audit staff (Steve Cady and Jerry Heer) to analyze and review the fiscal impact from a three years' perspective reflecting what the exact cost savings will be, specifically identifying where the cost savings are. She also raised concerns and requested information regarding how A'viands defines full time equivalency versus how Milwaukee County defines full time equivalency.

***MOTION BY:(De Bruin) Approve Amendment #1 inserting "WHEREAS" clauses as reflected in the amendment (copy attached to original minutes). 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb, and West (Chair) - 6

**NOES:** 0

**EXCUSED:** Mayo – 1

- 17:22 Supervisor De Bruin explained the second amendment by stating this is an amendment that takes the County's responsibility to contribute to the retraining process one step further. She went on to state that it is not uncommon in the healthcare industry to provide stipends for workers to train into healthcare professions. This amendment gives any former food service employee who goes through the County's/Behavioral Health Division's (BHD) certified nursing assistant training program, completes the program, and is certified a stipend of \$1,000 per employee. What that \$1,000 equates to is about \$8.50 an hour for a forty-hour work week for three weeks, which is the three week training process anticipated for this program. It does not make up for someone who is currently making more an hour nor does it provide healthcare benefits in the interim. It is an attempt to help mitigate the fact that if these employees choose to go through the training, they will not be

**SCHEDULED ITEMS:**

eligible to receive unemployment benefits. These are lower paid individuals not only embarking on training but also, in some cases, giving up higher unemployment benefits. Supervisor De Bruin indicated that she is open to different figures.

***MOTION BY:(De Bruin) Approve Amendment #2 inserting “WHEREAS” clauses as reflected in the amendment (copy attached to original minutes). 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb, and West (Chair) - 6

**NOES:** 0

**EXCUSED:** Mayo – 1

Further discussion ensued.

- 22:54 Supervisor Coggs requested additional information (to be supplied by the County Board’s Finance and Audit staff) be submitted addressing the Committee’s concerns regarding Disadvantaged Business Enterprise (DBE) participation, how many employees are being projected to be hired in each classification from supervisors to custodial, information regarding A’viands’ commitment to diversity, information regarding some of the cost savings that might have been missed regarding the County’s meal programs, and also possible reimbursement from USDA’s educational component that might have been missed. The report is to not only come back to Health and Human Needs but also to the Committee on Finance and Audit.

Questions and comments continued.

- 32:29 Mr. Chianelli stated that over the last couple of days, A’viands has worked really hard to comply with the DBE requirements. In fact, they have secured a vendor to work with their company and now fully meet the 17% goal as required by the contract.
- 38:55 Ms. Patty Yunk, AFSCME, DC48, appeared and spoke regarding this item.
- 43:20 Supervisor Coggs requested that Finance and Audit staff look into buying food in bulk county-wide for all County programs.

**SCHEDULED ITEMS:**

***MOTION BY:(Coggs) Lay the item over to the April meeting cycle pending further information with a report back from the County Board's Finance and Audit staff with a referral to the Finance and Audit Committee for the April meeting cycle. 5-2***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Mayo, and Clark - 5

***NOES:*** Lipscomb, and West (Chair) - 2

**STAFF PRESENT:**

Corey Hoze, Director, Department of Health and Human Services

John Chianelli, Director, County Health Programs/BHD, DHHS

Steve Cady, Fiscal and Budget Analyst, County Board

Martin Weddle, Research Analyst, County Board

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 8:40 a.m. to 9:21 a.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, April 15, 2009 - 9:00 A.M.

Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor Coggs

#### SCHEDULED ITEMS:

#### APPOINTMENTS – 3

1. 09-162 From the County Executive, appointing Ms. Tiffany Payne to the Care Management Organization (CMO) Governing Board to fill the vacancy created by the resignation of Mr. Gary Egide for a term expiring August 31, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:40 Ms. Hill introduced Ms. Payne to the Committee who then provided brief comments.

**MOTION BY:(Clark) Approve. 6-0**

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

2. 09-163 From the County Executive, appointing Ms. Anne Rindfleisch to the Care Management Organization (CMO) Governing Board to fill the vacancy created by the resignation of Ms. Jean Lawson for a term expiring August 31, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:30 Ms. Hill introduced Ms. Rindfleisch to the Committee who then provided brief comments.

**MOTION BY:(Clark) Approve. 6-0**

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

3. 09-164 From the County Executive, appointing Ms. Kay Wolferstetter to the Care Management Organization (CMO) Governing Board to fill the vacancy created by the resignation of Mr. Conrad Sobczak for a term expiring August 31, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

- 00:31 Ms. Hill introduced Ms. Wolferstetter to the Committee who then provided brief comments.

***MOTION BY:(Clark) Approve. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**OFFICE FOR PERSONS WITH DISABILITIES – 1**

4. 09-176 From the Director, Office for Persons with Disabilities, requesting authorization to submit a grant proposal and, if awarded, accept grant funds for summer youth positions from the Milwaukee Area Workforce Investment Board for placement at the two County Wil O Way facilities.

**APPEARANCE:**

Timothy Ochnikowski, Assistant Director, Office for Persons with Disabilities

***MOTION BY:(Clark) Approve. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**DISABILITIES SERVICES DIVISION – 1**

5. 08-39(a)(a) From the Director, Department of Administrative Services, requesting authorization to amend Section 32.25 of the Milwaukee County General Ordinances as it pertains to the Purchasing Administrator awarding contracts to the Milwaukee County Work Center. **(Also to the Committee on Transportation, Public Works & Transit.) (Report from Director, Department of Administrative Services.)**

## SCHEDULED ITEMS:

### **APPEARANCES:**

Cynthia Archer, Director, Department of Administrative Services  
Geri Lyday, Administrator, Disabilities Services Division, DHHS  
Freida Webb, Director, Community Business Development Partners

00:41 Ms. Archer provided background on the creation of the Workgroup. She indicated they struggled with some of the significant policy issues, which attributed to the delay of reporting back to the Committee. Ms. Archer reminded the Committee of the charge of the Workgroup as specified in the ordinance. Once the Workgroup met, a potential overlap with Disadvantaged Business Enterprise (DBE) issues was realized, and Ms. Webb was requested to join the Workgroup.

The Counties Association had a model County Use Ordinance that counties were encouraged to look at, which was modeled after the State program. The State came in and presented their program to the Workgroup. Their program functions with the intent of work centers trumping procurement and policy. It states that in the event work centers are competitive, they shall be awarded the contracts. This, however, does not mesh with the County's procurement programs, which has other requirements.

The Workgroup began to look at ways to have a preference program that would still abide by policies established by the Board relating specifically to DBE. As a result, recommendations were focused on Chapter 32 procurements. Ms. Archer reviewed the recommendations, which included streamlining the procurement webpage, aggressively working with the Office for Persons with Disabilities and Procurement staff to provide training for department and work center staff, and giving preference to shelter work centers in the event there is a tie bid.

Questions and comments ensued at length.

39:36 Supervisor Mayo requested that Ms. Webb provide the Committee with copies of DBE guidelines. He also requested Ms. Archer include in the report back to the Committee copies of Chapter 32 and 42 of the County Ordinances highlighting what services can be provided under Chapter 32, the organizations that provide these services, and these organizations' gross income.

53:17 Supervisor De Bruin stated the original resolution directed a report be produced by the Workgroup that outlined what a program could look like. The report that is before the Committee deals specifically with Chapter 32 (or Option A) in which the definition of Chapter 32 targets

**SCHEDULED ITEMS:**

specific areas. Under that definition, work centers could compete. In the report back, she would like to see that option flushed out with more definitions included as to what types of services those are to compare and see how it meshes. Expanding the DBE definition as to what a DBE is (or Option B) should also be synopsised in which exploration into whether policy should be changed is more closely examined. She indicated that all other viable options should also be included. The report should detail the challenges, opportunities, and impacts of these options.

***MOTION BY:(De Bruin) Lay over to the June meeting cycle with a joint effort report back from the Department of Administrative Services, Disabilities Services Division, Community Business Development Partners, and Procurement. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**HOUSING DIVISION – 1**

6. 09-38(a)(b) From the Director, Department of Health and Human Services, requesting authorization to amend an existing 2009 purchase of service contract with Sojourner Truth House, Inc. as a result of its acquisition of and merger with the Task Force on Family Violence of Milwaukee, Inc.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Hill, Administrator, Housing Division, DHHS

- 00:46 Mr. Hill stated that shortly after the contract for the purchase of services was awarded in 2009, the Task Force on Family Violence determined that it was no longer financially feasible for them to continue operating. A merger was then discussed with the Sojourner Truth House. The Housing Division reviewed the details of that merger and is satisfied that the Sojourner Truth House, which has an existing contract with the County for some time, is financially capable of taking on the responsibilities and would be in a very good position to ensure that the services that the Task Force on Family Violence was to have provided would continue to be provided. This particular amendment simply merges the two sources of funding into one so that the Sojourner Family Peace Center, which is their new name, can continue to carry out the functions both that it was authorized to do and that the Task Force on Family Violence was authorized to do.

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Approve. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb  
and West (Chair) - 5

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 1**

7. 08-484(a) From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division’s modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:25 Ms. Riley provided a brief overview of the modernization initiative highlighting on-line applications, face-to-face contacts, telephonic signature issues, the Q-Matic System as it relates to wait times, improvement within the Call Center, and verification processing.

Questions and comments ensued.

The Committee discussed at length the State transition of the Income Maintenance program.

***MOTION BY:(Mayo) Receive and Place on File the report from the Director, Department of Health and Human Services, dated March 24, 2009. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**DELINQUENCY AND COURT SERVICES - 1**

8. 09-8(a)(c) From the Director, Department of Health and Human Services, requesting authorization to increase the Delinquency and Court Services Division’s 2009 Purchase of Service Contracts with Southwest Key Program, Inc. and St. Charles Youth and Family Services, Inc. by \$36,909 and \$26,727 respectively for in-home monitoring services.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Michelle Naples, Contract Services Coordinator, Delinquency and Court Services Division, DHHS

***MOTION BY:(Clark) Approve. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION - 1**

9. 09-121 From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Also to the Committee on Finance and Audit.) (Report from Finance and Audit staff.)**

**APPEARANCES:**

Steve Cady, Fiscal and Budget Analyst, County Board

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

John Schapekahm, Principal Assistant, Corporation Counsel

- 01:11 Mr. Cady stated initially, the 2009 Adopted Budget anticipated a private vendor start date of April 1, 2009. The date was moved back due to a delay in the RFP selection process to May 1, 2009. Due to the layover last month in Committee, the new start date is June 8, 2009. The estimates contained in the report that is before the Committee is based on the new June 8<sup>th</sup> start date. The first thing Mr. Cady pointed out is that the proposed contractual cost increases for A'viands, which is basically limited to a maximum of 5% per year, was also going to be based on the Consumer Price Index (CPI) – Food Away From Home Index. This would mean that increases could be less than 5%. For the purposes of the report, the maximum of 5% was used.

Mr. Cady reviewed potential savings to be achieved including personnel, commodities, utilities, and transportation costs. He addressed the County coordination of bulk food purchases and the possibility of additional savings, staffing, Disadvantaged Business Enterprise (DBE) participation, the national school lunch and meals on wheels programs, and cross charging.

**SCHEDULED ITEMS:**

Questions and comments ensued.

***MOTION BY:(Clark) Contract with the Milwaukee Center for Independence instead of A'viands LLC to provide Behavioral Health Division (BHD) dietary services.***

06:39 The Committee broke at 11:27 a.m. and reconvened at approximately 11:53 a.m. The roll call was taken and all Committee Members, with the exception of Coggs (excused), were present.

Supervisor Clark withdrew her motion.

***MOTION BY:(Dimitrijevic) Approve as previously AMENDED on March 19, 2009, with a report back from staff for the September meeting cycle regarding the hiring of displaced County workers, cost savings achieved, and include DBE participation information. 5-1***

**AYES:** Dimitrijevic, De Bruin, Mayo, Lipscomb and West (Chair) - 5

**NOES:** Clark - 1

**STAFF PRESENT:**

Sherry Hill, Director of Community Relations, County Executive's Office

Timothy Ochnikowski, Assistant Director, Office for Persons with Disabilities

Cynthia Archer, Director, Department of Administrative Services

Gerri Lyday, Administrator, Disabilities Services Division, Department of Health and Human Services (DHHS)

Freida Webb, Director, Community Business Development Partners, County Board

Lisa Jo Marks, Interim Director, DHHS

Jim Hill, Administrator, Housing Division, DHHS

Felice Riley, Administrator, Economic Support Division, DHHS

Michelle Naples, Contract Services Coordinator, Delinquency and Court Services Division, DHHS

Steve Cady, Fiscal and Budget Analyst, County Board

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

John Schapekahm, Principal Assistant, Corporation Counsel

Jennifer Collins, Research Analyst, County Board

**SCHEDULED ITEMS:**

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:13 a.m. to 12:03 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## **COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Wednesday, May 13, 2009 - 9:00 A.M.**

**Milwaukee County Courthouse, Room 201-B**

### **MINUTES**

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

#### **SCHEDULED ITEMS:**

#### **APPOINTMENTS – 1**

1. 09-209 From the County Board Chairman appointing Mr. Oshiyemi Adelabu to the Milwaukee County Youth Sports Authority Board of Directors to fill the vacancy previously held by Ms. Bernell Hooker for a term expiring December 31, 2010.

#### **APPEARANCE:**

Terrence Cooley, Chief of Staff, County Board

- 00:15 Mr. Cooley introduced Mr. Adelabu to the Committee who then provided brief comments.

Questions and comments ensued.

#### ***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

#### **DISABILITIES SERVICES DIVISION – 1**

2. 08-39(a)(b) From the Director, Department of Administrative Services, submitting an informational report from the County Use Ordinance Work Group and requesting authorization to amend Section 32.25 of the Milwaukee County General Ordinances to encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector.

#### **APPEARANCES:**

Cynthia Archer, Director, Department of Administrative Services (DAS)  
Davida Amenta, Fiscal Management Analyst, DAS

## SCHEDULED ITEMS:

Freida Webb, Director, Community Business Development Partners  
Don Natzke, Director, Officer for Persons with Disabilities, DAS

00:41 Ms. Archer discussed several policy issues, which the Board would need to address in order to move forward with this item. The first related to changing the definition for “county funded” to include shelter workshops as Disadvantaged Business Enterprises (DBE). While the code is not current, this program has been federalized for both county funded and federally funded procurements meaning the definition is locked into the federal definition. The Community Development Business Partners (CDBP) released a report to update the code making it clear that this program is federalized, county funded and federally funded. This also means that there would not be flexibility under a federalized program to modify the definition.

Ms. Archer went on to explain the second issue deals with the handful of procurement services that are not currently mandated to be covered by DBE. They fall under Chapter 32 procurements. There is a code that requires the Office of Procurement to attempt to meet DBE goals, but it is not a mandatory requirement like professional services. The services currently listed under Chapter 32 include landscaping, housekeeping, security, and food services. Those also happen to be the kinds of services that shelter workshops would most likely want to participate in. With those services included in Chapter 32, shelter workshops could compete. They would not be pitted against a DBE because they are considered Chapter 32s. In the event of a tie, the shelter workshops would get the contract, which is consistent with Milwaukee County policy. The report submitted by the CDBP proposed moving those services into professional services, which basically subjects them to mandatory DBE and is contrary to the Workgroup’s report.

Ms. Archer reiterated the two issues facing the Board when making a decision on this item. Those policy issues are as follows: 1) Should county-funded procurements be federalized or work shelters be included as part of DBE and 2) Should the services previously listed be mandated DBEs or should they continue to be included in Chapter 32.

07:40 Supervisor Clark requested information as to why Milwaukee County would contract with work centers as opposed to a DBE, how will it affect numbers related to DBE goals when work centers are already non-profit organizations who receive a lot of money to do some of the same services, and is it counterproductive to take these services and not require a DBE component on these particular contracts.

**SCHEDULED ITEMS:**

- 09:26 Supervisor De Bruin requested a review of what is different about the understanding, at the Milwaukee County level, of the requirements under the federal programs versus what was agreed to be done once the County's program was federalized compared to why it is able to be done at the state level in so many states. She would also like further clarification better defining the scope of services offered by these work centers. Staff should work directly with the work centers to fine tune what types of contracts they actually would be feasibly applying for.
- 13:17 Mr. Tom Lutzow, Rehabilitation for Wisconsin, appeared and spoke regarding this item.
- 21:23 Supervisor Dimitrijevic requested more information on expanding the definition to include work centers as part of DBE.
- 25:04 Supervisor Clark requested a copy of 49CFR26, as it relates to the Department of Transportation (DOT) rules regarding how the County receives dollars, what their definition of a disadvantaged business is, and if, in fact, there is a provision set aside for work centers.
- 36:28 Supervisor De Bruin requested further information on if work centers became DBEs, would they have a competitive disadvantage over other bidders.

***MOTION BY:(Coggs) Refer this item to staff and Corporation Counsel for further information regarding whether County-funded procurements should be federalized and whether landscaping, housekeeping, security, and food services should be mandated DBE or continue to have the services included in Chapter 32. The report should also include all requests for information made by Committee members. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 2**

3. 07-475 (a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to extend and increase the 2008 Economic Support Division Professional Services Contract with Security Microimaging Corp.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administration, Management Services Division (DHHS)

00:24 ***MOTION BY:(Mayo) Approve.***

Questions and comments ensued at length regarding the contract extension, the additional functionality of getting the system to communicate with the State's mainframe, and contract retroactivity.

03:49 Supervisor Mayo withdrew his motion.

***MOTION BY:(Coggs) Refer this item to staff and Corporation Counsel for an opinion as to what the County Board's options are, include the actual contract extension, a current and accurate Statement of Services, and a re-written resolution that reflects, in the BE IT RESOLVED clause, what the updated services are that will be provided. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

4. 08-484(a) A. From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

00:33 Ms. Riley provided a brief overview of the modernization initiative highlighting the overall progress. She reviewed statistics as they relate to on-line applications, telephone interviews, face-to-face contacts, recertifications, waiting areas and times, improvements within the Call Center, and the verification processing center.

Questions and comments ensued.

**SCHEDULED ITEMS:**

17:40 Supervisor De Bruin stated it would be in Milwaukee County's best interest to, and requested that County Board staff along with Corporation Counsel, document very clearly what the State's track record becomes on such issues as waiting times, response times, application approvals, application rejections, and overall maintenance of services. The Board needs to know whether or not the State has a better track record. A mechanism should be developed by which Milwaukee County has access to that information perhaps through open records. The assumption is that the State is going to do a better job, and it will be imperative to know whether or not that is true.

***MOTION BY:(Lipscomb) Receive and Place on File the report from the Director, Department of Health and Human Services, dated April 20, 2009. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs and Mayo – 2

B. From the Director of Intergovernmental Relations submitting an informational report regarding State legislative action pertaining to the transition of Income Maintenance to the Wisconsin Department of Health Services. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Roy de la Rosa, Director, Intergovernmental Relations, County Board  
Kelly Bablitch, Assistant Director, Intergovernmental Relations, County Board

00:22 Mr. de la Rosa stated this piece of legislation, Senate Bill 161, was ultra fast tracked. It was introduced on April 8, 2009. On April 14, 2009, there was a joint meeting before the Assembly Committee on Labor and the Senate Committee on Labor, Elections and Urban Affairs to hear this item. By April 28, 2009, the legislation passed the Senate with the Assembly concurring on April 29, 2009. Within a three week period, a lot of things happened very quickly given the magnitude of what was at stake. Resources for Milwaukee County were put together with very little notice, which included input from the Fiscal and Budget Division of DAS, Corporation Counsel, and Labor Relations. Milwaukee County prepared and responded accordingly. On April 23, 2009, a letter was signed by 17 members of the County Board and was submitted to Delegation members expressing the County's opposition to the legislation, particularly, raising the concern of levy exposure. Furthermore, Chairman Holloway on

**SCHEDULED ITEMS:**

April 27, 2009, also drafted a communication to the authors of the Bill indicating those same concerns. As a result of that action, the legislative leaders listened, and Senator Taylor introduced Amendments to the Bill, which improved the Bill as it relates to Milwaukee County's financial exposure.

Questions and comments ensued.

***MOTION BY:(Lipscomb) Receive and Place on File the report from the Director, Intergovernmental Relations, dated May 11, 2009. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs and Mayo – 2

C. From the Wisconsin Department of Health Services submitting an informational report on the transition of Income Maintenance to State control. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

00:30 Prior to commencement of the meeting, Madame Chair announced that the State of Wisconsin was unable to appear for this item. A Special Meeting of the Health and Human Needs Committee will be held on Wednesday, June 3, 2009, (at a time to be determined) to address this item.

**STAFF PRESENT:**

Terrence Cooley, Chief of Staff, County Board  
Cynthia Archer, Director, Department of Administrative Services  
Davida Amenta, Fiscal Management Analyst, DAS  
Freida Webb, Director, Community Business Development Partners, County Board  
Don Natzke, Director, Officer for Persons with Disabilities, DAS  
Lisa Jo Marks, Interim Director, DHHS  
Dennis Buesing, Contract Administration, Management Services Division (DHHS)  
Felice Riley, Administrator, Economic Support Division, DHHS  
Roy de la Rosa, Director, Intergovernmental Relations, County Board  
Kelly Bablitch, Assistant Director, Intergovernmental Relations, County Board  
Jennifer Collins, Research Analyst, County Board

**SCHEDULED ITEMS:**

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:34 a.m. to 11:37 a.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

**SPECIAL MEETING  
COMMITTEE ON HEALTH AND HUMAN NEEDS**

**Thursday, June 4, 2009 - 1:00 P.M.**  
**Milwaukee County Courthouse, Room 201-B**

**MINUTES**

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair)

**EXCUSED:** Supervisors Mayo and Clark

**SCHEDULED ITEMS:**

**ECONOMIC SUPPORT DIVISION – 1**

1. 09HN08 From the Wisconsin Department of Health Services submitting an informational report on the transition of Income Maintenance to State control. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Mark Thomas, Deputy Secretary, State of Wisconsin Department of Health Services (DHS)

Edward Kamin, Chief Operating Officer, Milwaukee Enrollment Services, State of Wisconsin (DHS)

Rea Holmes, Executive Assistant, State of Wisconsin DHS

- 01:35 Mr. Thomas indicated the State began its process of assuming the responsibility for day-to-day Income Maintenance (IM) services. There is a community access point, located at 7630 West Mill Road, that is already up and running. As of May 1, 2009, the State (utilizing State employees at this point) started accepting all applications for IM that came in online through the ACCESS system. As the transition moves forward, State staff will manage and supervise County staff to include eligibility workers, childcare workers, and clerical staff. The statute governing this policy was passed and signed by the Governor. The State will also be responsible for the infrastructure. This includes IT, telecommunications, and human resources. Computers and other infrastructure have already been installed at the Mill Road site.

## SCHEDULED ITEMS:

Mr. Thomas stated the State is currently building towards opening up their Call/Change Center on July 1, 2009. So far, the process seems to be running relatively smooth. Employees are working hard to process applications. The State is working with County management and staff at the Coggs Center to ensure a smooth transition. Right now, the Mill Road location is operating on dual checks. Even though there is work being done at the 76<sup>th</sup> and Mill Road location, which is managed by the State utilizing State employees, there is still a lot of work happening at the Reuss Center, Coggs Center, and Robles Center. Communication is key throughout this process to keep Milwaukee County management and employees abreast of the transition phases and to ensure the needs of all clients are being served.

On July 1, 2009, the Call/Change Center will open. It is located on North Teutonia and Florist Avenues in the Silver Mill Mall Plaza. On January 1, 2010, the State will be fully responsible for all IM functions and Wisconsin Shares in Milwaukee County. The State meets in both large and small groups with Milwaukee County Officials and the Administration on a weekly basis to discuss topics such as the transition of employees, how that transition will happen as it pertains to the selection of employees, what will happen if a call or letter comes to the Call/Change Center instead of the Mill Road location, etc. The meetings have been going on for a few months. These meetings provide clarity on who will be addressing what issue. Mr. Thomas indicated that he is very pleased with the collaboration between the two groups including the fact that jurisdiction is a non-issue. Everyone is truly focused on the end result, which is providing good service to all current and potential recipients. As the transition moves forward, there is the opportunity for things to fall through the cracks. However, both County and State staff are working closely to ensure that does not occur.

Mr. Thomas went on to state that a Memorandum of Understanding (MOU) has been signed with the Union, which will allow the State to work through the issues of how employees would be selected and how employees would have an opportunity to apply for State jobs that are available. The goal is to have a fair process but also to pay respect to the Collective Bargaining Agreement that is currently in place. A balance of work experiences along with employee training is imperative. A balanced mix of highly experienced individuals with less experienced individuals will result in the appropriate training for employees and ensure that the knowledge base is shared throughout all divisions.

## SCHEDULED ITEMS:

Mr. Thomas reviewed the goals for 2010, which include more community access points in Milwaukee where people can go to engage themselves in the process, get into the system, learn where to go to be served, and learn what services are offered at the various access points. One of the key measures moving forward is to encourage people to access services via the mail, the phone, and the internet. Of course, clients will be seen as they come into the Coggs Center or any community access point to receive assistance. Mr. Thomas indicated that research shows throughout the State and country that the more simple interactions can be done over the phone or through the internet. Additional goals for next year include the processing of all applications, renewals, changes, and six month report forms in a timely and accurate manner. Letters and notices are being reviewed to ensure they are readable, understandable and customer friendly.

11:51 Mr. Kamin provided an overview detailing the specifics of the transition in phases. Phase One began on May 1, 2009, when the State started processing all access applications and the cases that were a result thereof. Phase Two is the establishment of the Change/Call Center effective July 1, 2009. Phase Three starts January 1, 2010, entitled "the New Agency" when the State will be completely responsible for all Milwaukee County IM and Wisconsin Shares (child care) programs administration and responsibilities.

Questions and comments ensued at length.

46:31 Supervisor Coggs requested that staff draft a letter to the State outlining all questions posed by the Committee that were not directly answered for the purpose of receiving a written response from the State.

1:21:40 Mr. Rob Henken, Director, Public Policy Forum, appeared and spoke regarding this item.

1:30:50 Madame Chair supported Supervisor Coggs' request for staff to draft a letter to the State.

***The Committee took no action regarding this informational item.***

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 1:08 p.m. to 2:42 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, June 17, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, De Bruin, Mayo, \*Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor Coggs

\*Supervisor Clark was not present at the time of roll call but appeared shortly thereafter.

### SCHEDULED ITEMS:

#### PRESENTATION – 1

1. 09HN09 Presentation by University of Wisconsin Cooperative Extension regarding Family Living Programs. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCE:**

Cynthia Muhar, Family Living Educator, University of Wisconsin (UW) Cooperative Extension

- 00:23 Ms. Muhar stated UW Cooperative Extension has four different program areas. They are Community and Natural Resource Development, Horticulture and Urban Agriculture, Youth Development, and Family Living. Her presentation focused on the Family Living programs. Ms. Muhar provided an overview of the following: the Wisconsin Nutrition Education Program, which focuses on low income families and the elderly; the Foreclosure and Predatory Lending Prevention Initiative, which focuses on education for prevention, new loan products or rescue initiatives, and stabilization of neighborhoods; Empowering Families in Milwaukee Program, which provides professional, consultative and technical support to zip code areas that have the highest infant mortality rate and highest infant risk rate in the city; the Poverty Education Program, which addresses poverty and the complex issues surrounding it including power, privilege, oppression, and racism; and the Effective Black Parenting Program, which provides training to parent educators, is a culturally sensitive evidence based program, and focuses on African-American identity, culture, and heritage.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Receive and Place on File the folder containing program materials distributed by Ms. Muhar. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**DEPARTMENT ON AGING – 3**

2. 08-464(a)(a) From the Director, Department on Aging, requesting authorization to extend for one additional year (January 1, through December 31, 2010) without a Request for Proposals (RFP), the Department's Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the Care Management Organization (CMO) under Family Care and to facilitate expansion of the CMO to include services to persons with disabilities age 18 to 59.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

00:43 ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

3. 08-465(a)(a) From the Director, Department on Aging, requesting authorization to execute two contract amendments under the *Connecting Caring Communities – Neighborhood Technical Assistance Project* with Interfaith Older Adult Programs, Inc., for a revised award totaling \$51,450, an increase of \$17,250, and the Institute for Collaborative Health Interventions, Inc., for a revised award totaling \$36,398, an increase of \$7,552, for the period January 1, through December 31, 2009, and funded through grants from the Helen Bader Foundation, the Faye McBeath Foundation, and the Greater Milwaukee Foundation.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Assistant Director, CMO

Questions and comments ensued.

**SCHEDULED ITEMS:**

00:50     **MOTION BY:(Mayo) Approve. 6-0**  
**AYES:**         Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb  
                    and West (Chair) - 6  
**NOES:**         0

**Item #s 4A and 4B were addressed together.**

4.     09-39(a)     A. From the Director, Department on Aging, submitting a 2008 Income Statement year-end informational report of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**SEE ITEM #4B FOR COMMITTEE ACTION**

- B. From the Director, Department on Aging, submitting an informational report on the January, February, and March Income Statement of the Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:34     Mr. Hodson provided the Committee with information relative to 2008 year-end results and the associated actual Net Income deficit. The deficit was smaller than projected and paid out of the CMO reserves. A rate increase and an increase in service utilization in the areas of nursing home placements, transportation, and care management services not only attributed to the smaller than projected deficit, but it also translated into a 2009 first quarter surplus. Mr. Hodson went on to review 2009 working numbers relative to the capital reserve, written restricted reserve, and solvency reserve.

Questions and comments ensued.

***The Committee took no action regarding these informational items.***

SCHEDULED ITEMS:

DISABILITIES SERVICES DIVISION – 2

5. 08-39(a)(b) From the Director, Department of Administrative Services, submitting an informational report from the County Use Ordinance Work Group and requesting authorization to amend Section 32.25 of the Milwaukee County General Ordinances to encourage the use of Work Centers that primarily employ people with disabilities to provide certain goods and services that are currently being provided by the private sector. **(Also to the Committee on Transportation, Public Works & Transit.) (05/13/09: Referred to staff and Corporation Counsel for further information.)**

01:03 Ms. Collins reviewed in detail her report to the Committee that addressed questions previously raised at May's Health and Human Needs Committee meeting as well as policy options to be considered when moving forward.

Questions and comments ensued.

***MOTION BY:(De Bruin) Lay the item over and refer back to the County Use Ordinance Work Group to explore the potential hybrid option of creating a preferential set aside program for only the services that DBE vendors do not compete for with a provision that states any services that become DBE competitive will be excluded from options available to the preferential set aside program. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

6. 09-27(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to increase and extend 2009 Disabilities Services Division Purchase of Service Contracts for the Resource Center, Developmental Disabilities, and Physical Disabilities.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division

00:39 Ms. Lyday stated Family Care was to start January 1<sup>st</sup> of this year. A target month of April was selected for moving clients utilizing the Resource Center. As reported by Ms. Stein, that has not happened resulting in clients still participating in these programs. The requested action is to

**SCHEDULED ITEMS:**

continue the Purchase of Service Contracts for the last six months of this year.

Questions and comments ensued.

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION – 1**

7. 09-121(a) An adopted resolution providing authorization to contract with A’viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Also to the Committee on Finance and Audit) (04/15/09: Report from Administrator regarding the hiring of displaced County workers, cost savings achieved, and DBE participation information.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division

- 00:40 Mr. Chianelli reported sixty-nine employees applied for positions with A’viands, the new vendor. Forty-seven of those employees have been offered and accepted positions with A’viands. Approximately five employees retired and nine were placed by Human Resources into County positions. Mr. Chianelli went on to state that one of the strategies employed was to bring in the Workforce Development Group to provide a presentation for staff. The presentation included an opportunity for staff retraining. The Workforce Development Group received a stimulus grant, which affords employees the opportunity to enter into a technical training school for up to two-and-a-half years in any field of their choice. This presented a good opportunity for a number of employees who chose to take advantage. In closing, he stated the kitchen has been operating under the new vendor for a week and is running well.

Questions and comments ensued.

- 09:04 Supervisor Mayo requested specific information regarding how the vendor is meeting DBE requirements.

SCHEDULED ITEMS:

***MOTION BY:(Dimitrijevic) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 1, 2009. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 3**

8. 07-475 (a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to retrospectively extend and increase the 2008 Economic Support Division Professional Services Contract with Security Microimaging Corp. **(05/13/09: Referred to staff and Corporation Counsel for further information and revised resolution.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administration, Management Services Division (DHHS)

John Jorgensen, Principal Assistant, Corporation Counsel

00:32 Ms. Marks stated this contract was initiated in 2008 as part of the Modernization Initiative to increase the Inbox scanning using the proprietary software application OnBase. With the input and assistance of County Board staff, they were able to re-craft the resolution to provide more clarity as was requested by the Committee. Also included in the report is copies of the change orders.

03:20 Mr. Jorgensen stated that he spoke with Ms. Marks about this item and reviewed the proposed resolution that is before the Committee. There are no objections or suggested changes. He indicated it appears to capture all of the additional information that was referenced in addition to issues identified when the matter was last before the Committee. Mr. Jorgensen went on to state considering how it was handled from the beginning and given how this transaction has evolved, this would be the only sensible way to proceed to bring it into conformity with the applicable Ordinances going forward with the services that this vendor has to provide.

Questions and comments ensued.

**SCHEDULED ITEMS:**

**MOTION BY:(Clark) Approve. 4-2**

**AYES:** Dimitrijevic, Mayo, Clark, and West (Chair) - 4

**NOES:** De Bruin and Lipscomb - 2

9. 08-470(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to retrospectively increase existing contracts with the Social Development Commission (SDC) and Community Advocates to include expenses related to household eligibility determination for weatherization assistance.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Questions and comments ensued.

00:26 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

10. 08-484(a) A. From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division (ESD), DHHS

00:23 Madame Chair indicated the Call Center and Child Care audits were not scheduled due to the late receipt of the reports but will be scheduled for the July cycle.

01:18 Ms. Riley provided a brief overview of the modernization initiative discussing wait time statistics at the Coggs Center in respect to client registration and the continued focus on trying to reduce that wait time, the addition of more clerical staff, the case question area, child care authorizations, and the Call Center. She informed the Committee that ESD will be moving into the second phase of the State's transition of Income Maintenance (IM) which includes 59 employees moving to the

SCHEDULED ITEMS:

State's Call Center. This will require a restructuring of ESD's current staffing area.

There was some discussion regarding the Call Center audit but will be addressed in-depth at the next meeting.

Questions and comments ensued.

09:50 Supervisor Dimitrijevic requested that future Modernization Initiative reports contain an additional paragraph comparing the current wait times against the average workers per day per month. She indicated this would be a way to properly and objectively assess the productivity.

16:50 Supervisor De Bruin requested that County Board staff put together an open records request for information. Madame Chair supported that request and ordered the County Executive's Office, the Administration, and the State of Wisconsin to produce, for the years 2008 and 2009, any and all written communications including emails and documentation on telephone conversations had regarding the County Executive and/or the Administration notifying the State of Wisconsin of plans to terminate IM contracts.

***MOTION BY:(Clark) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated May 26, 2009. 5-0***

**AYES:** De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Dimitrijevic – 1

**B. Status report on State takeover of Income Maintenance. (Report from Corporation Counsel regarding how the State takeover affects Economic Support Division employees related to the implementation of the 35-hour work week and a report from staff regarding the follow-up letter to be submitted to the State Department of Health Services.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

John Jorgensen, Principal Assistant, Corporation Counsel  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

01:10 Mr. Jorgensen stated Corporation Counsel has had an opportunity to review the legislation. There are two initial Memorandums of

## SCHEDULED ITEMS:

Understanding (MOU) that the State reached with DC48 relative to the employees who will be affected by this new State Enrollment Services Unit. After further review, an email was sent to Ms. Marks outlining concerns identified relative to implementing the thirty-five hour work week as it would affect those particular employees. Act 15, the legislation that accomplishes the State takeover, essentially requires the County to maintain the same number of full-time employees in these positions. The term full-time is not defined, but there is intent on the part of the legislature that we would maintain this staffing level during this transition period in terms of the workforce available. It is also stated in the MOU that the affected staff remain County employees but be supervised and managed by the State. To some extent, the terms and conditions of their employment is governed by the State. Under the MOUs, the State supercedes the DC48 contract that the County has with these employees and provides that the State will schedule the work of these employees.

Mr. Jorgensen went on to state the other concern is during this interim period, the Act contemplates it will be operating under the terms of a transition plan that is ongoing between the County and the State. The two entities meet weekly. To his knowledge, there has not been a formal plan drafted. The Act also states that in the event that the State and the County do not agree on any aspect of that plan, the State gets to decide.

Mr. Jorgensen indicated that this update is not intended as a formal opinion from Corporation Counsel. That would have to come directly from Mr. Domina. However, these are issues that have been identified in reviewing the matter.

05:09 Supervisor West requested a formal opinion from Corporation Counsel in regards to this matter.

Questions and comments ensued.

11:59 Ms. Collins passed around a letter for signature drafted per the request of the Committee at the last Special Meeting detailing a number of questions that were raised but went unanswered by the State.

***The Committee took no action regarding this informational item.***

### DELINQUENCY AND COURT SERVICES DIVISION – 3

11. 09-243 From the Interim Director, Department of Health and Human Services, requesting authorization to distribute 2009 funds for the Youth Sports Authority.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division

00:18 Supervisor Mayo requested separate action be taken on Running Rebels Community Organization. Supervisor Clark requested that separate action be taken on the Boys and Girls Club of Greater Milwaukee.

***MOTION BY:(Mayo) Approve the balance of agencies as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 6-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

***MOTION BY: (Mayo) Approve the Running Rebels Community Organization (\$5,700) as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) – 5

**NOES:** 0

**ABSTENTION:** Mayo – 1

***MOTION BY: (Mayo) Approve the Boys and Girls Club of Greater Milwaukee (\$10,000) as contained in the report from the Interim Director, Department of Health and Human Services, dated May 30, 2009. 5-0***

**AYES:** Dimitrijevic, De Bruin, Mayo, Lipscomb and West (Chair) – 5

**NOES:** 0

**ABSTENTION:** Clark – 1

12. 09-244 From the Interim Director, Department of Health and Human Services, requesting authorization to use the Juvenile Detention Facility as a short-term detention as allowed by State Statutes.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS  
Nick Barnett, Running Rebels

**SCHEDULED ITEMS:**

00:18 Mr. Meaux stated counties primarily use their detention centers for pre-dispositional cases that are pending. Statutes allow the detention center to be used, on a short term basis, for purposes of investigation and as a consequence for youth that are actively on probation. In conversations with providers, the common issue identified when dealing with these high-risk youth that are in high-risk programs is accountability. When violations occur and kids are out of compliance, they generally end up in State Corrections. This happens through a sanctions process. There is a three to four week delay in this process. Responding to youth, however, requires a timely response. The impact of detention is somewhat deterred when the incidents are not addressed immediately.

Mr. Meaux went on to explain that youth, in these particular situations, may not be held for more than 72 hours. Only youth in very specific high-risk programs would be targeted. An advisory committee would be formed and meet at least twice a year to ensure that this tool is being used appropriately. It is not intended to be used a lot, however, it will definitely assist in holding kids more accountable for their actions.

Supervisors raised concerns regarding the lack of policy and an implementing plan being in place.

Questions and comments ensued.

Mr. David Eisner, AFSCME, Local 594 registered but did not speak regarding this item.

***MOTION BY:(Clark) Lay the item over pending an implementation report from the Department identifying the high-risk kids who would be eligible, detailing operations, the specific rules and regulations community based agencies running these high-risk programs will have to follow in order to have a kid placed, whether kids will receive intensive counseling/therapy while being held, who would be responsible for authorizing this detention and under what policies or guidelines, and how long kids could potentially be held and is that dependent upon the violation. County Board staff should look at whether or not the advisory group should be a mandatory pre-step to the program to advise DCSD of the overall program components and setup before implementation . 5-1***

**AYES:** Dimitrijevic, De Bruin, Mayo, Clark, and Lipscomb - 5

**NOES:** West (Chair) - 1

**SCHEDULED ITEMS:**

13. 09HN10 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding policy change involving County provision of aftercare services. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

00:25 Mr. Meaux stated the County budgets a certain amount of dollars to anticipate costs associated with youth committed to State corrections. Courts have the option of naming the counties the provider of aftercare services when they are released from the State correctional facilities. Milwaukee County has never been named that provider, however the County does pay for services. A number of counties have transitioned away from the State providing those services and are bringing them back in-house. Some counties still purchase those services from the State, and some utilize hybrid models where the State actually provides the supervision, but the county provides some services.

Mr. Meaux indicated they are looking at possibly notifying the State of the County's intent to recommend, on certain cases, the Court allow the County to provide services. The reasoning behind the recommendation is the County has access to different kinds of services available through their own networks. Over the years since the inception of the accountability programs, the capacity has been built to handle youth within the community agencies that typically would have gone to the State Department of Corrections.

Questions and comments ensued.

12:46 Supervisor De Bruin requested that if the State agrees to allow the County to provide these services, a follow-up report be submitted with an implementation plan and what types of services will be provided.

***The Committee took no action regarding this informational item.***

## SCHEDULED ITEMS:

### **STAFF PRESENT:**

Cynthia Muhar, Family Living Educator, University of Wisconsin Cooperative Extension

Stephanie Stein, Director, Department on Aging

Maria Ledger, Assistant Director, CMO

James Hodson, Chief Financial Officer (CMO), Department on Aging

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division

John Chianelli, Administrator, Behavioral Health Division

Dennis Buesing, Contract Administration, Management Services Division (DHHS)

John Jorgensen, Principal Assistant, Corporation Counsel

Felice Riley, Administrator, Economic Support Division, DHHS

Eric Meaux, Administrator, Delinquency and Court Services Division

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:16 a.m. to 12:02 p .m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, July 15, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

#### SCHEDULED ITEMS:

#### APPOINTMENTS – 4

1. 09-270 From the County Executive, appointing Ms. Cindy Bentley to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:55 Ms. Bentley provided brief comments.

***MOTION BY:(Clark) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 7

**NOES:** 0

2. 09-271 From the County Executive, appointing Mr. Patrick Linnane to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:23 Mr. Linnane provided brief comments.

***MOTION BY:(Coggs) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 7

**NOES:** 0

3. 09-272 From the County Executive, appointing Ms. Ericka Kathryn Rush to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

**SCHEDULED ITEMS:**

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:36 Ms. Rush provided brief comments.

***MOTION BY:(Coggs) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 7

**NOES:** 0

4. 09-273 From the County Executive, appointing Ms. Luanne M. McGregor to serve on the Milwaukee County Combined Community Services Board for a three-year term expiring June 1, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:37 Ms. McGregor provided brief comments.

***MOTION BY:(Clark) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 7

**NOES:** 0

**DEPARTMENT ON AGING – 1**

5. 09HN11 From the Director, Department on Aging, providing an overview of Aging's 2010 Requested Departmental Budget.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging

00:37 Ms. Stein stated her department is organized into two units: 1) the Area Agency and Resource Center Services and 2) the Care Management Organization. As Ms. Stein presented the budget, she emphasized the fact that the Department does not have much of a negative impact; however, they are well aware that they are very far away from getting a budget that closes the budget gap that does exist. Negotiations are held daily with DAS to look at what can be done to close that gap as much as possible. Ms. Stein detailed her departmental budget highlighting areas impacted by the State's removal of funding.

**SCHEDULED ITEMS:**

Questions and comments ensued.

17:21 Supervisor De Bruin requested detailed information regarding the expected ridership changes in the Paratransit program through the CMO.

19:29 Supervisor Clark requested information related to the number of people currently using freedom passes prior to the Board meeting. She also requested the Board be provided with information on the supervisor/ manager to employee ratio.

***MOTION BY:(Mayo) Receive and Place on File the report from the Director, Department on Aging, dated July 10, 2009. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**DHHS GENERAL – 1**

6. 09HN12 From the Interim Director, Department of Health and Human Services, providing an overview of DHHS' 2010 Requested Departmental Budget.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Hill, Administrator, Housing Division

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Clare O'Brien, Fiscal Management Analyst, DHHS, DAS

00:25 Ms. Marks provided the Committee with an overview of the impacts on the Department's budget detailing program eliminations, expenditures, revenues, and the transition of Economic Support Division's Income Maintenance services to the State.

Questions and comments ensued at length.

22:48 Supervisor Dimitrijevic requested that this item be referred to staff for evaluation and provide the Committee with recommendations.

26:21 Supervisors De Bruin and Mayo requested a follow-up report from the Department in the form of a comparison flow chart service by service to compare how many clients are served and the types of services provided in 2009 versus the projected numbers for 2010. She would like to have this report for the September meeting cycle.

**SCHEDULED ITEMS:**

***The Committee took no action regarding this informational item.***

**DISABILITIES SERVICES DIVISION – 1**

7. 09-248 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a State-County Contract for the Disability Resource Center and begin Family Care Expansion in Milwaukee County.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division (DSD), DHHS  
Clare O'Brien, Fiscal Management Analyst, DHHS, DAS

00:38 Ms. Marks stated DHHS has been planning and anticipating the expansion of Family Care in Milwaukee County for persons with developmental and physical disabilities under the age of 60 for 2½ years. The report details their planning efforts as well as programmatic and fiscal challenges that have occurred to become part of the new Disabilities Resource Center that will accommodate this expansion effort. The Long Term Care service delivery system in Wisconsin is changing and Family Care Expansion will occur statewide.

02:21 Ms. Lyday provided the Committee with an overview of the report detailing the fiscal challenges that were not anticipated, particularly, the State budget that delayed the program when it was scheduled to move forward late last year. She discussed the establishment of a major stakeholder committee that guided this process, the functions of the new Disabilities Resource Center information and referral services, and the prevention component.

18:53 The following people appeared and spoke regarding this item:  
Ms. Barbara Beckert, Disability Rights Wisconsin  
Cynthia Bentley, People First Wisconsin  
Cathy Simpson, Combined Community Services Board

***MOTION BY:(Dimitrijevic) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb  
and West (Chair) - 7

**NOES:** 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION – 5

8. 09HN13 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding mental health system strategic planning and redesign. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
H. Bruce Krueger, Executive Vice President, Medical Society of Milwaukee

Joy Tapper, Milwaukee Health Partnership

00:35 Ms. Marks stated the Behavioral Health Advisory Council has been vital to the quality improvement of BHD and has resulted in significant community collaboration regarding mental health issues and access to services for inpatient and outpatient care. Community partners from Milwaukee Health Partnership and the Medical Society of Milwaukee worked with a small steering committee to develop a position paper outlining the community-wide approach to dealing with issues affecting adult mental health systems.

02:15 Mr. Krueger stated the reason the Medical Society got involved in this project is the recognition of the high degree of fragmentation between the medical delivery of services and the management of mental health patients in the private practices. There is frustration within the house of medicine between emergency medicine physicians, primary care physicians, and psychiatry services. Problems are being passed from one specialty to the other as opposed to looking at the delivery system and how the coordination of care, the communication related to medical and mental health management, the appropriate prescribing of medications, and follow-up services can be improved.

Mr. Krueger went on to state the opportunity to work with the Partnership, Milwaukee County, the State, and in the mental health advocacy community was what drew the Medical Society to this process. Utilizing the Public Policy Forum as an objective party to perform a critical analysis of what is currently being done and what can be done puts the Advisory Council in a good place to move forward. It is felt that a public/private initiative and partnership is needed to improve the care of these vulnerable residents. In the future, they will also be looking at supportive housing services and the continuum of care, but the focus of

**SCHEDULED ITEMS:**

this study will provide a countywide background on how to move forward with a more appropriate delivery system.

04:32 Ms. Tapper stated in partnership with the Medical Society, they are pleased to be launching this community-wide assessment and plan for adult mental health services throughout the community. This is more than a study of Milwaukee County BHD services, although that will be part of this whole evaluation. It will really look at private providers, physicians, health systems, and outpatient providers with significant input from mental health advocates and consumers as well.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

9. 09HN14 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding two intergovernmental source code license sales agreements between the Behavioral Health Division and Cuyahoga County Mental Health Department and the Georgia Department of Human Resources – Division of Mental Health for the Synthesis Information System. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:50 Mr. Chianelli stated that Milwaukee Wraparound serves as a national model around the country and has built tools within the system including a computer program called Synthesis. He indicated they worked with Corporation Counsel to develop a source code license agreement that enables the product to be marketed to other communities. There are two governmental entities that are interested in purchasing the program and are entering into agreements. This will be a revenue source for Milwaukee Wraparound that allows dollars to be reinvested.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**SCHEDULED ITEMS:**

10. 09HN15 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Alcohol and Other Drug Abuse (AODA) waiting list. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

- 00:17 Mr. Chianelli stated BHD undertook the significant project of redesigning the public adult AODA wait list process. There had been a contract for wait list management with IMPACT, which has now been terminated. BHD worked with each of the three Central Intake Units (CIU) that have existing contracts to collaborate with the County on developing a centralized waiting list. A centralized waiting list was necessary to financially manage the entire program and to serve priority populations first. Authorization from the County is needed to have individuals taken off the wait list. This allows the County to control the number of people coming into the program and expenses.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

11. 09HN16 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding initiating a capital master plan for the Behavioral Health Division – Mental Health Facility. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Greg High, Director, Architecture, Engineering & Environment, DTPW

- 00:23 Mr. Chianelli stated this concept was brought about by the leadership team at BHD and their continuous efforts to come up with new, creative ideas and strategies to manage BHD and the facility. The concept stems from the fact that BHD's operations probably utilize 70% of the space at the existing facility. The leadership team looked into the possibility of

**SCHEDULED ITEMS:**

consolidating the operations of the day hospital building into the main hospital building freeing up the day hospital building and the ten acres it sits on for other options. This move would better utilize space while lowering overhead and operating costs. This project would potentially include doing some modest renovations.

Questions and comments ensued at length.

***MOTION BY:(Mayo) Lay the item on the table. 3-4***

**AYES:** Coggs, Mayo and Clark - 3

**NOES:** Dimitrijevic, De Bruin, Lipscomb and West (Chair) – 4

**Supervisor Mayo's motion failed.**

36:42 Supervisor De Bruin requested follow-up detailed information as to exactly what the Department wants to do to improve conditions at the Behavioral Health Division facility.

***MOTION BY:(Dimitrijevic) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 6-1***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** Mayo – 1

12. 09HN17 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of implementing a fee-for-service network in relation to 1915(i). **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:20 Mr. Chianelli stated this item was highlighted in the Division's 2009 Budget, which alluded to a collaboration with the State of Wisconsin for this new opportunity to fund community mental health services through the 1915(i) home and community based waiver. This waiver will provide great opportunities. Negotiations continue with the State. It probably will not be fully implemented until 2011. As stated in the 2009 Budget, one of the key steps to prepare for participation in this program is to convert their existing contract system to a fee-for-service network.

**SCHEDULED ITEMS:**

Questions and comments ensued.

***MOTION BY:(Clark) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**DELINQUENCY AND COURT SERVICES DIVISION – 3**

13. 09-244 From the Interim Director, Department of Health and Human Services, requesting authorization to use the Juvenile Detention Facility as a short-term detention as allowed by State Statutes. **(Laid over 06/17/09: Report from County Board staff and follow-up report from the Department.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

Questions and comments ensued.

00:25 ***MOTION BY:(Dimitrijevic) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

14. 09-291 From the Interim Director, Department of Health and Human Services, requesting authorization to accept grant dollars totaling \$77,630 from the Wisconsin Office of Justice Assistance (OJA) for programs within the Delinquency and Court Services Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

00:22 ***MOTION BY:(Clark) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**SCHEDULED ITEMS:**

15. 09HN18 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding intent to enter into a Memorandum of Agreement with Racine County for the purpose of placing certain juveniles in the Alternatives to Corrections through Education Program. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

Questions and comments ensued.

***MOTION BY:(Mayo) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated June 23, 2009. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 3**

16. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division’s modernization initiative. **(Reports on Call Center and Childcare Audits presented by the Director of Audits.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Jerry Heer, Director of Audits  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Felice Riley, Administrator, Economic Support Division, DHHS

01:12 Mr. Heer stated these audits address two programs that Milwaukee County used to administer directly and are now run by the State as a part of the State’s takeover of Income Maintenance. The audits identified areas where Milwaukee County’s administration of both childcare fraud prevention and the Call Center could be significantly improved and included specific recommendations. Obviously, the County is in a different relationship with the State in terms of remedying problems in

## SCHEDULED ITEMS:

both of these programs. Moving forward as a partner with the State, it would be appropriate to have a mechanism of tracking and monitoring the takeover to be in a position to assess when the time is right to reengage County government in the direct administration and management of these programs.

Mr. Heer went on to state the key to getting the programs back is to remedy past issues. The audits make it very clear that Milwaukee County is not the sole entity that is responsible for the shortcomings in the programs. The State, over the years, has made it very difficult to administer the programs due to their lack of direction, clarity, and follow-through. In certain instances regarding the Call Center, they have actually done things that have been counterproductive.

Mr. Heer indicated this report was shared with the State Bureaucracy and the State's Audit Committee. The State's Audit Bureau is engaged in a second audit of childcare. Progress has been seen on Milwaukee County's part in tightening up these areas. Real changes were more along the lines of late 2008 and early 2009. By then, it was too late. If Milwaukee County continues to make progress, it will be in a better position to step up and get the programs back.

06:55 Ms. Riley provided a brief overview of the modernization initiative discussing the Q-Matic system and wait time statistics, which have been reduced, at the Coggs Center in respect to client registration and case question areas. In respect to homeless mail and the Call Center, there was a bit of an increase in wait time, which was the result of transition confusion. She informed the Committee that ESD has entered the second phase of the State's transition of Income Maintenance (IM) in which they are recognizing the confusion amongst clients. They are working closely with State partners to resolve issues arising out of the transition. Ms. Riley closed her report by stating Milwaukee County is in line to receive two awards coming from the USDA Food Nutrition Service.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**SCHEDULED ITEMS:**

17. 09HN19 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the implementation of Badger Care Plus. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:43 Ms. Marks stated on June 15, 2009, the State of Wisconsin implemented the new plan. The Core plan provides health insurance services for low-income families ages 16 to 64 without dependent children. Attachments to the report provide information on how to contact and apply for services, information about community partners, and income information regarding family size and allotted monthly income. The 800 contact number to sign up for Badger Care Plus was not widely distributed, but the information has been handed out to community partners. This is not an entitlement program, and there is a \$60 non-refundable application filing fee.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**\*\* CLOSED SESSION \*\***

**The Committee may adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(e), for the purpose of discussing the following matter(s). The Committee may reconvene into open session to take whatever action(s) it may deem necessary on the said matter(s).**

18. 09HN20 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the State's Request for Proposals (RFP) for office and public services space and the Department of Health and Human Services Coggs Human Services Center. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Adjourn into closed session under the provisions of Wisconsin Statutes, Section 19.85(1)(e), for the purpose of discussing Item #18. At the conclusion of the closed session, the Committee may reconvene in open session to take whatever action(s) it may deem necessary on the aforesaid item. 5-1***

**AYES:** Dimitrijevic, Coggs, De Bruin, Lipscomb and West (Chair) - 5

**NOES:** Clark - 1

**EXCUSED:** Mayo – 1

The Committee convened into closed session at approximately 12:50 p.m. The Committee did not reconvene back into open session.

**STAFF PRESENT:**

Sherry Hill, Director of Community Relations, County Executive's Office  
Stephanie Stein, Director, Department on Aging  
Jeanne Dorff, Assistant Director, Fiscal and Support Services, Department on Aging  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Jim Hill, Administrator, Housing Division  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Clare O'Brien, Fiscal Management Analyst, DHHS, DAS  
Geri Lyday, Administrator, Disabilities Services Division  
John Chianelli, Administrator, Behavioral Health Division  
Greg High, Director, Architecture, Engineering & Environment, DTPW  
Eric Meaux, Administrator, Delinquency and Court Services Division  
Jerry Heer, Director of Audits  
Felice Riley, Administrator, Economic Support Division, DHHS  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:03 a.m. to 1:20 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, September 16, 2009 - 9:00 A.M.

Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor Mayo

#### SCHEDULED ITEMS:

#### APPOINTMENTS – 2

1. 09-378 From the County Executive, appointing Ms. Gina L. Green-Harris to serve on the Care Management Organization Governing Board for a term expiring August 31, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:50 Ms. Green-Harris provided brief comments.

**MOTION BY:(Coggs) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

2. 09-379 From the County Executive, appointing Ms. Monica M. Lopez to serve on the Care Management Organization Governing Board for a term expiring August 31, 2012.

**APPEARANCE:**

Sherry Hill, Director of Community Relations, County Executive's Office

00:57 Ms. Lopez provided brief comments.

**MOTION BY:(Clark) Approve. 6-0**

**AYES:** West, Coggs, De Bruin, Clark, Lipscomb  
and Dimitrijevic (Chair) - 6

**NOES:** 0

SCHEDULED ITEMS:

DEPARTMENT ON AGING – 1

3. 09-368 From the Director, Department on Aging, requesting that the Milwaukee County Board of Supervisors adopt a Resolution/Ordinance that dissolves the Local Long Term Care Council (Chapter 75, Milwaukee County General Ordinances) and create an Aging and Disabilities Resource Center (ADRC) Governing Board under Family Care as specified under s. 46.283(6) of Wisconsin Statutes, and authorizing the ADRC Governing Board to assume the duties as specified under s. 46.283.

**APPEARANCE:**

Stephanie Stein, Director, Department on Aging

- 00:39 Ms. Stein stated the Local Long Term Care Council was established approximately thirty years ago and began as the Community Options Program (COP) Committee. When Family Care became available to Milwaukee County, the COP Committee was dissolved by law and the Local Long Term Care Council was created. Now, with the new configuration of the Aging and Disability Resource Centers, law requires the creation of an Aging and Disability Resource Center Governing Board. This Board will replace the Long Term Care Council and take on more responsibilities.

Questions and comments ensued.

- 04:45 Supervisor De Bruin requested information regarding how much of the information contained in the subsections established under Section 75 of the Milwaukee County General Ordinances is prescribed by the State versus some other measure.

**MOTION BY:(Clark) Approve. 6-0**

**AYES:** West, Coggs, De Bruin, Clark, Lipscomb  
and Dimitrijevic (Chair) - 6

**NOES:** 0

DISABILITIES SERVICES DIVISION – 1

4. 09-248(a) From the Fiscal and Budget Administrator, a report on the fiscal impact to the Department on Aging Care Management Organization (CMO) due to the delay in implementing the Family Care expansion in 2009. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**SCHEDULED ITEMS:**

00:35 Madame Chair explained that the Committee was expecting a report from the Department of Administrative Services (DAS). However, DAS requested that this item be laid over to the next meeting cycle.

***MOTION BY:(Dimitrijevic) Lay over to the October meeting cycle. 6-0***

**AYES:** West, Coggs, De Bruin, Clark, Lipscomb  
and Dimitrijevic (Chair) - 6

**NOES:** 0

**BEHAVIORAL HEALTH DIVISION – 5**

5. 09-121(a) From the Director, Department of Health and Human Services, requesting authorization to contract with A’viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division. **(Report from Administrator regarding the hiring of displaced County Workers and cost savings achieved.) (Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:40 Supervisor Coggs requested that Madame Chair continue this report as a monthly item due to concerns she expressed regarding the dietary services being rendered at BHD.

02:04 Mr. Chianelli stated his administrative team has taken the charge of monitoring the dietary transition to A’viands very seriously. He confirmed that in the initial weeks, there were definitely some typical new start-up errors. However, Mr. Chianelli assured the Committee that he personally oversees a dietary team that comes in daily to monitor complaints and address any issues that are raised. To his knowledge, all issues have been resolved.

Mr. Chianelli went on to state there are three dietitians on staff at BHD that work with all the in-patient units. They determine each individual diet for every patient that is in the facility and monitor, on a daily basis, the individual diets of their patients. They also did a customer survey on a random select group of patients to get their opinions and feelings about the change. The general overall rating has been good. However, some patients are finding it hard to adjust to the type of food now being served.

## SCHEDULED ITEMS:

The food is now more contemporary and less institutional. For staff concerns, an immediate call line has been set up that can be utilized during all shifts for errors noticed with patients' meals.

Mr. Chianelli indicated that the transition is still a work in progress. They are working to improve certain areas. To assist with those improvements, A'viands comes in every day at noon to address specific daily concerns. He went on to state that he feels confident that there is a good system in place that keeps the communication open to address all issues that may arise.

Questions and comments ensued at length.

- 21:42 Supervisor Coggs requested that the next report contain an example of what a weekly menu looked like under the old dietary staff versus what a A'viands weekly menu looks like.
- 22:44 Supervisor De Bruin requested a tracking report that compares County dietary staff error rates versus A'viands' current error rates. Mr. Chianelli informed Supervisor De Bruin error rate data was not collected when the County operated the kitchen.
- 25:53 Supervisor Clark requested that a tracking report be kept and provided to the Committee confirming that what is on the menu is what is actually being served.
- 30:51 Supervisor De Bruin requested that the County staffed dieticians provide a written subjective analysis comparing past errors that, in their professional opinion, they recall were made during the County's tenure versus current errors. If they are unable to recall specific past incidences, current error rates should be compared to general standards set within the dietary industry. She would also like to see information on the sampling and monitoring done by BHD dieticians to ensure that what the physician and dietician order for a patient with restrictions is what A'viands delivers. Include occurrences of any major dietary error incidences related to allergies, medical conditions, etc.
- 32:45 Ms. Patty Yunk, AFSCME-DC48, appeared and spoke regarding this item.

SCHEDULED ITEMS:

**MOTION BY:(De Bruin) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated August 26, 2009. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

6. 09HN21 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding initiating a capital master plan for the Behavioral Health Division – Mental Health Facility. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:35 Ms. Marks stated this is a follow-up report supplying additional detail on the Department's solutions to begin addressing issues related to the capital improvement plan for BHD. She indicated policy direction is needed regarding the build new or renovation options. In the meantime, certain updates will still need to be made to this particular facility. This report provides more detail into what the actual plan may look like.

Questions and comments ensued.

32:02 Supervisor De Bruin stated that the report before the Committee does not address downsizing the number of beds at the BHD facility or Hilltop. However, it is something that has been included as part of the budget. During long-term strategic planning for mental health, the Psychiatric Association, the Mental Health Association, the previous administrator, family support groups, and others were very clear that the facility had been downsized to the lowest level sustainable and to further transition patients into the community would not be possible. If that proposal is going to be made part of these plans, she requested something in writing from the groups mentioned, including the current administrator, that their position and view on this issue has changed. She would also like to see a list of providers in this community who, with the adequate resources, have indicated they would contract with Mr. Chianelli, are willing to take care of Hilltop clients, and that all of this can easily be done within the next four months, therefore making budget targets.

**SCHEDULED ITEMS:**

As to the capital improvement plan that is before the Committee, Supervisor De Bruin requested more specifics that correspond with the price tag on the renovation, including any conceptual drawings or things of that nature.

***MOTION BY:(Dimitrijevic) Refer to the Finance and Audit Budget Hearing Committee for consideration in the 2010 budget process. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

7. 09HN22 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Medical College's Community Mental Health Outpatient Services.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

- 00:19 Mr. Chianelli stated the BadgerCare Plus Core (Core) program has expanded to provide psychiatric coverage. The coverage will be minimal but includes visits to a psychiatrist on an outpatient basis as well as psychotropic medications. There are a number of providers, however, that are not willing to accept the reimbursement rate that the State is offering as part of this Core benefit. Therefore, the community is struggling to gain access for people who have Core. There are very few available providers willing to take people into care.

The Medical College of Wisconsin is a great partner with Milwaukee County and has been for many years. With the struggles of the economy and with their own need to stay viable, the Medical College made a business decision earlier this year to consolidate the Metro South clinic into the Wauwatosa clinic. This raised concerns for the Department due to the loss of a good south side location. Ms. Marks and Mr. Chianelli formulated a community task force to address two key issues for mental health outpatients in this community. Those issues are to focus on access for people with serious and persistent mental illness in need of outpatient care who are uninsured and not eligible for the Core benefit and to work with the State on trying to expand access to services for people who do

**SCHEDULED ITEMS:**

have coverage. The lack of capacity for people who now have coverage through Core is of concern due to the impact that it will have on BHD inpatient units. Coverage, at this point, is not necessarily equaling access for people.

Questions and comments ensued.

16:38 Supervisor Coggs requested that the Department provide the Committee with weekly updates on this issue either by email or in writing.

18:00 Ms. Barbara Beckert, Disability Rights Wisconsin, appeared and spoke regarding this item.

23:46 Supervisor Coggs also requested that departmental staff do an analysis for future projected funding or partnerships we have with the Medical College for 2010; she would like for BHD to begin communicating with the Wisconsin Hospital Association on this issue; and she also requested that Mr. Chianelli have the Medical College submit in writing that they will continue to serve uninsured patients in 2010.

***The Committee took no action regarding this informational item.***

8. 09HN23 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding a prescription drug formulary. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:22 Ms. Marks stated this is a follow-up report from a 2009 budget directive regarding work with our pharmacy provider regarding a prescription drug formulary.

01:13 Mr. Chianelli stated BHD created a Pharmacy and Therapeutics Committee, which is lead by BHD's medical director. The Committee along with Mr. Chianelli worked with Omni Roeschen to develop a formulary or what is also known as a preferred drug list. Basically, it establishes a set of medications agreed upon by the physicians at the facility that are therapeutic and effective. It also sets several rules into the system. The rules are used as guideposts and whenever possible, therapeutically indicated, and therapeutically effective, the use of generic

## SCHEDULED ITEMS:

drugs is encouraged because they are more cost effective. Because it is a formulary, there are set practices. However, it does allow for the ability of any physician in the organization, along with the approval and oversight of the medical director, to change a generic medication to a brand medication or the most effective medication because of a clinical reason or clinical outcome.

Another strategy discussed was the use of a therapeutic interchange, which Mr. Chianelli explained by stating within the industry, there are certain drugs that can be interchanged that have a like effect but have a lower cost.

Mr. Chianelli indicated these options are an attempt to manage costs as best as possible.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

9. 09HN24 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the status of the Alcohol and Other Drug Abuse (AODA) system known as Wiser Choice (Wisconsin Supports Everyone's Choice) and implications of funding reductions.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

### **APPEARANCES:**

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Walter Laux, Director, Community Services Branch, BHD

- 00:38 Mr. Chianelli stated under the leadership of Mr. Laux, his team, as well as the many community providers, the Wiser Choice program has been very successful. It has been recognized nationally on multiple occasions throughout this grant term and shared nationally as a model. One of the key components of the Wiser Choice grant was to redesign Milwaukee County's drug and alcohol system and focused on four primary strategic initiatives: 1) to develop a good strategy for central intake, 2) improve client choice, 3) work on better successful treatment outcomes, and 4) have more clients complete treatment.

2009 is the final year of the Access to Recovery (ATR) grant for this term. The last year of the grant always reflects a natural diminishing of funding. Funding is being stretched out as much as possible over this final year to ensure there is no abrupt interruption of services in the program. That

**SCHEDULED ITEMS:**

translates to inherent decreases in the number of screens that can be done a day and the number of people who can receive residential services. The federal administration has made a commitment to continue the ATR grant.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**HOUSING DIVISION - 2**

10. 08-457(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to allocate \$500,000 of financing from the County Special Needs Housing Trust Fund to Cardinal Capital Management, Inc. for the supportive housing development known as "Empowerment Village." **(Also to the Committee on Economic and Community Development.)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

Questions and comments ensued.

00:30 ***MOTION BY:(Clark) Concur with the Committee on Economic and Community Development and approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

11. 09-38(a)(c) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a sole-source Purchase of Service Contract with Health Care for the Homeless (HCH) to provide intake, case management, vendor payments, data collection, and other support services in conjunction with the grant from the Department of Housing and Urban Development for Homelessness Prevention and Rapid Re-Housing (HPRP) Assistance.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

**SCHEDULED ITEMS:**

00:36 Supervisor Coggs requested to be provided with information relating to the Disadvantaged Business Enterprise (DBE) component along with HCH's gender and ethnic makeup of their staff.

**MOTION BY:(Clark) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 1**

12. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative and State takeover transition. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

00:34 Ms. Riley provided a brief overview of the modernization initiative and State transition by stating they continue to monitor the service areas. Over the last two months, there have been significant increases in customer traffic in the service areas along with decreases in wait times. She continued her report reviewing wait time statistics, the Call/Change Center, the verification center, and additional transition phases that have not been discussed with the Board as well as were not expected in the transition. She indicated they would continue to meet with the State on a regular basis throughout the transition period.

Questions and comments ensued at length.

27:44 Ms. Sherrie Tussler, Hunger Task Force, appeared and spoke regarding this item.

**SCHEDULED ITEMS:**

***MOTION BY:(De Bruin) Refer to County Board staff, the Department, and Corporation Counsel, in coordination with the Hunger Task Force, to review the option of whether or not Milwaukee County could be a party to the Civil Rights Compliance complainant initiated and filed by the Hunger Task Force with the State. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**DELINQUENCY AND COURT SERVICES DIVISION – 1**

13. 09-243(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to distribute 2009 funds for the Youth Sports Authority.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Eric Meaux, Administrator, Delinquency and Court Services Division

Ms. Nurma Brown, Fighting Back Inc., registered for this item but did not speak.

***MOTION BY: (De Bruin) Approve King Advisory, Inc. (\$20,976) as contained in the report from the Interim Director, Department of Health and Human Services, dated September 8, 2009. 5-0***

**AYES:** Dimitrijevic, De Bruin, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**ABSTENTION:** Coggs -1

***MOTION BY: (Clark) Approve Kosciuszko Community Center (\$1,800.91) as contained in the report from the Interim Director, Department of Health and Human Services, dated September 8, 2009. 5-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, and Lipscomb - 5

**NOES:** 0

**ABSTENTION:** West (Chair) -1

**SCHEDULED ITEMS:**

**MOTION BY:** (Coggs) *Approve the balance. 6-0*

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**DHHS GENERAL – 1**

14. 09HN25 From the Interim Director, Department of Health and Human Services, providing a comparison of services funded in the 2009 Adopted Budget versus the 2010 Departmental Requested Budget. **(Follow-up reports from DHS and County Board Staff.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jennifer Collins, Research Analyst, County Board

02:25 Ms. Collins provided the Committee with an update regarding an employee survey conducted at DHHS, which received a good response. Ms. Collins stated that she would review the surveys, analyze the data, and provide a follow-up report. It is hoped that the information collected will contain ideas that can be utilized during the budget process and perhaps be used as a model for other departments.

05:44 Ms. Marks stated this follow-up report is based on a request for a side-by-side comparison of actual services projected to be provided by the end of the budget year 2009. They took their 2009 Adopted Budget, along with how many individuals they expect to serve in different program areas in 2009, and compared that to their 2010 Requested Budget. These are just estimates based on their request that was submitted to the County Executive.

Questions and comments ensued.

24:14 Supervisor De Bruin requested that staff take a look at this in more detail and try to identify the areas that if cut, could potentially further hurt the County in other areas of service.

**SCHEDULED ITEMS:**

***MOTION BY:(Coggs) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated September 8, 2009, and refer to the Finance and Audit Budget Hearing Committee for consideration in the 2010 budget process. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**STAFF PRESENT:**

Sherry Hill, Director of Community Relations, County Executive's Office  
Stephanie Stein, Director, Department on Aging  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
John Chianelli, Administrator, Behavioral Health Division  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Walter Laux, Director, Community Services Branch, BHD  
Jim Mathy, Housing Program Manager, DHHS  
Felice Riley, Administrator, Economic Support Division, DHHS  
Eric Meaux, Administrator, Delinquency and Court Services Division  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:15 a.m. to 1:27 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, October 28, 2009 - 9:00 A.M.

Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair)

#### SCHEDULED ITEMS:

#### DEPARTMENT ON AGING – 1

1. 09-39(a) From the Fiscal and Budget Administrator, submitting an informational report on the fiscal impact to the Department on Aging Care Management Organization (CMO) due to the delay in implementing Family Care expansion in 2009. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

John Ruggini, Assistant Fiscal and Budget Administrator, Department of Administrative Services

Maria Ledger, Director, Care Management Organization (CMO), Aging

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

01:57 Mr. Ruggini stated due to the delay in Family Care, 28 positions (planned to be created) in the CMO were not created. This would have an impact on the countywide deficit. The reason for the impact is the assignment of benefits to each position and the way those benefits are budgeted. When they budgeted for the 28 positions to be created at the CMO, the active and legacy costs associated with those positions were attributed to the CMO. The CMO receives 100% of its funding from external sources. The benefit costs would have been paid through the external sources. Because the positions are not being filled, the benefit costs will not be charged to the CMO, which would be proper accounting. Since the CMO cannot be charged, the general fund will have to absorb the costs.

Mr. Ruggini went on to state that with the active benefits, it could be argued that because those positions were not filled, those costs were not incurred. Part of the reason there is a surplus in the Fringe Budget (1950), which was reported to the Committee on Finance and Audit, was

## SCHEDULED ITEMS:

in part due to having 28 less people who are incurring claims on behalf of the County. However, legacy costs are fixed costs. No matter what an employee does in regards to their claims, the County still incurs those costs. This makes for a very big hit to the County. In total, it is estimated that the lost revenue/lost reimbursement is about one million dollars. Fiscal projections have been updated to include that loss of reimbursement. In relation to the CMO, a fund transfer was put forward to adjust their revenue and expenditures downward by approximately \$43 million dollars in capitation revenue and approximately \$7 million in obligation revenue for a total of approximately \$51 million, considering funds associated with the clients not being served because of the State's delay of Family Care will not be expended.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

### ECONOMIC SUPPORT DIVISION – 2

2. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative and State takeover transition. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

#### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 01:43 Ms. Riley provided an overview of the Department's continued modernization efforts. She reported no major changes since last month's report in the service areas in terms of overall wait times. Customer service, however, is increasing in the service area. The majority of the traffic, at this point, continues to be due to general confusion. Confusion regarding Badger Care Core's suspension has caused the Division to expand the self-service center. Even though Badger Care Core has been suspended, the criteria continues to exist. Individuals are still screened on-site to discern whether they are eligible. If they are found to be eligible, they are moved over to the enrollment service center. The income maintenance process is now at a point where most documents are received through mail or fax. When clients want to drop off documentation, their only avenue is to walk into the Coggs or Robles Centers. These are all issues that add to the confusion in terms of the

## SCHEDULED ITEMS:

service areas.

The transition with the State continues to move forward with an additional phase. The additional phase consists of moving the entire management of verification processing to the State, in addition to the processing of all six-month reporting forms. This particular phase of the transition resulted in an additional fourteen County staffers moving over to the State bringing the total to 73 Milwaukee County employees that are under State management. Both the Coggs and Robles Centers continue to be face-to-face sites.

Questions and comments ensued at length.

08:32 Ms. Marks stated there has been a backlog in the processing of the Badger Care applications. Milwaukee County, along with a number of other counties, has been a partner in trying to create a solution. Staff has been assigned to work on Saturdays to process applications. This helps assist in getting rid of the application backlog for individuals who applied for Badger Care prior to the cutoff timeline.

***The Committee took no action regarding this informational item.***

3. 09-422 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a State/County Use Agreement to Lease Space in the Marcia P. Coggs Human Services Center to the Wisconsin Department of Administration in 2010.

### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

00:22 Ms. Marks stated at this point, a tentative three-month lease agreement now exists between the State and the County. The exact terms of the agreement are still being hashed out. Issues of concern include risk management liability, which is currently being worked out, and the terms for extending the lease after the initial three months expire. The draft lease agreement that was originally submitted to the State did not include a month-to-month extension. However, the return draft received from the State included a month-to-month extension after March 31, 2010. The Department is requesting that the State commit to something more long term than a month-to-month lease agreement. Instead of the month-to-month extension, it is asked that the State commit to at least another

**SCHEDULED ITEMS:**

quarter as they proceed to locate full-time housing. The Department is most interested in securing the Coggs Center as the primary location to provide continued services to the community.

Questions and comments ensued.

***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

**DELINQUENCY AND COURT SERVICES DIVISION – 2**

4. 09-417 From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to waive the DHHS Request for Proposal (RFP) requirement and enter into a Professional Service Contract with the Boys and Girls Club of Greater Milwaukee.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division

02:20 ***MOTION BY: (Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

**NOES:** 0

**ABSTENTION:** Clark – 1

5. 09-418 From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to accept grant revenue dollars totaling \$250,000 from the US Department of Justice for planning and implementation of re-entry services serving Milwaukee County youth.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division

00:43 ***MOTION BY:(Mayo) Approve. 7-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Clark, Lipscomb and West (Chair) - 7

**NOES:** 0

SCHEDULED ITEMS:

BEHAVIORAL HEALTH DIVISION – 3

6. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational status report on the contractual dietary services provided by A'viands, LLC. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:55 Mr. Chianelli stated the survey alluded to last meeting cycle has been completed. The overall rating regarding the food served was good on a five-point scale. A'viands will do a quarterly consumer satisfaction survey that is more robust to ensure that clients are satisfied with the food. Meetings have been held with A'viands to make certain that there is an adequate system in place to monitor errors. In reviewing all of their logs, errors were minimal. It is the expectation of the Department that if A'viands receives an error reported, that error is corrected immediately. It is not let go or ignored. The system in place is just that. If there is an error, they call the kitchen, and the error is corrected.

Mr. Chianelli went on to state the he has visited the tray line personally to check errors, look at the quality of the food coming off the line, and to talk with staff doing the work. The staff that is doing the work is a lot of the same staff that was under Milwaukee County's employ. Mr. Chianelli indicated a session was held on Monday with management/supervisory staff to get an update on how things are going. All reported that errors are down to a minimum and that the contractor has been very responsive.

Mr. Chianelli stated that A'viands has an upcoming training scheduled for the nurses to go over the new menu as to educate them about what the menus are going to be like and the types of food being served.

Questions and comments ensued.

08:40 Supervisor De Bruin requested information, on a monthly basis, regarding how much cost savings are being realized through the A'viands contract compared to what would have been spent had the County not privatized. She asked that this information be forwarded prior to the

**SCHEDULED ITEMS:**

County Board's adoption of the Budget.

12:43 Madame Chair requested information be furnished to the Committee on an increase, if any, expected in the A'viands contract for 2010 to help provide an idea as to how much the figures will change from this year to next year.

***MOTION BY:(De Bruin) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated October 13, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Mayo, Lipscomb and West (Chair) - 6

**NOES:** 0

**EXCUSED:** Clark – 1

7. 09HN26 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the award of discretionary treatment grant funds to the Behavioral Health Division from the Substance Abuse and Mental Health Services Administration.

**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:22 Mr. Chianelli stated that two grants are forthcoming. The first is Treatment for Homeless, which is an award for five years, and the second is Offender Re-entry, which is an award for three years. The Treatment for Homeless Grant, if received, combined with a grant received through the Housing Division (the Homeless Prevention and Rapid Re-housing Program), will not only provide support services, but in addition, provide housing as well as SSI outreach.

The Offender Re-entry Grant is somewhat of an expansion of the Wiser Choice Grant in that it works in conjunction with the Department of Community Corrections to begin to help inmates by giving them screening, assessment, and enrollment into programs prior to release.

***The Committee took no action regarding this informational item.***

## SCHEDULED ITEMS:

8. 09HN27 From the Interim Director, Department of Health and Human Services, submitting an informational report detailing proposals requested by the Budget Hearing Committee contained in the County Executive's 2010 Recommended Budget for the Behavioral Health Division. **(Also to be considered by the Finance and Audit Budget Hearing Committee.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE) (10/8/09: Reports due from DHHS and County Board Staff).**

### **APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS

- 00:35 Mr. Chianelli provided a brief explanation of the report detailing the issue regarding outsourcing of Community Support Program/Targeted Case Management, the available capacity in the community, and service level comparisons between division operated programs and contracted programs. He reviewed proposed changes for medical detox, day treatment, and moving the Emergency Medical Services under the administration of BHD.
- 01:34 Supervisor De Bruin requested information regarding how much it would cost to have the slots restored in the community versus in-house. She would like to see value compared to savings. Expanding privatization in this area includes some loss of service. Savings from loss of service could inadvertently be labeled as savings from the privatization, which are two different things. The comparison will show whether the savings is attributed to privatization or the loss of service.
- 33:02 Ms. Collins provided an overview of the two reports submitted by her to the Committee, one of which contained a comparison of services funded in the 2009 Adopted Budget versus services funded in 2010 Recommended Budget and the other provided information requested regarding the 2010 Recommended Capital Budget.

Questions and comments ensued.

***The Committee took no action regarding this informational item.***

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

John Ruggini, Assistant Fiscal and Budget Administrator, Department of Administrative Services

Maria Ledger, Director, Care Management Organization (CMO), Aging

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

Eric Meaux, Administrator, Delinquency and Court Services Division

John Chianelli, Administrator, Behavioral Health Division

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

Jennifer Collins, Research Analyst, County Board

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Length of meeting: 9:15 a.m. to 11:13 a.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Jennifer Collins, 278-5290

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Wednesday, December 9, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor De Bruin

#### SCHEDULED ITEMS:

#### APPOINTMENTS - 1

1. 09-208 From the County Executive, appointing Ms. Lisa Jo Marks to the position of Director of the Department of Health and Human Services for Milwaukee County.

00:41 Madame Chair announced prior to commencement of the meeting that Item #1 was being withdrawn. She continued by providing comments regarding Ms. Marks' service and tenure as the Interim Director of the Department of Health and Human Services.

*The Committee took no action regarding this item.*

#### DEPARTMENT ON AGING – 9

2. 09-448 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Department on Aging to serve as the Aging Resource Center of Milwaukee County under Family Care for the period January 1, through December 31, 2010, and to accept \$2,619,521 and such other revenues as DHS may award to operate the Resource Center in 2010.

#### **APPEARANCES:**

Stephanie Stein, Director, Department on Aging

Maria Ledger, Director, Care Management Organization, Dept. on Aging

Gail Cheatham, Assistant Director, Area Agency, Department on Aging

00:32 **MOTION BY:(Clark) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

3. 09-449 From the Director, Department on Aging, requesting authorization to execute a contract with the Wisconsin Department of Health Services (DHS) enabling the Milwaukee County Department on Aging to serve as a Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and to accept the funding provided thereunder.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

Questions and comments ensued.

- 03:24 Supervisor Clark requested that the Department provide an update for the January meeting cycle regarding the monitoring of expenditures within the Paratransit budget, which is needed due to the change in formula by the State for reimbursement. This information will assist in deciphering between Paratransit riders through Milwaukee County's CMO and other riders.

The Committee also requested an update on the effects of multiple CMOs operating in Milwaukee County for the January meeting cycle.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

4. 09-450 From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Andrea & Orendorff, SC to provide Fiscal Management Partnership Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and a requirement that the vendor service fees shall not exceed \$625,000 during the contract period and with the option of up to two one-year extensions without a competitive Request for Proposals (RFP) based on satisfactory vendor performance.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

**SCHEDULED ITEMS:**

Questions and comments ensued.

05:11     **MOTION BY:(Clark) Approve. 6-0**  
**AYES:**         Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
                    and West (Chair) - 6  
**NOES:**         0

5.     09-451     From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with the Milwaukee Center for Independence, Inc. to provide Best Practice Team Quality Review Services to the Department on Aging – Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and a requirement that vendor service fees shall not exceed \$797,300 during the contract period and with the option of one additional one-year extension without a competitive Request for Proposals (RFP) based on satisfactory vendor performance.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

Questions and comments ensued.

08:00     Supervisor Mayo requested a copy of all Disadvantaged Business Enterprise (DBE) entities that participated in this contract.

**MOTION BY:(Clark) Approve. 6-0**  
**AYES:**         Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
                    and West (Chair) - 6  
**NOES:**         0

6.     09-452     From the Director, Department on Aging, requesting authorization to execute a Professional Services Contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) Services for the expansion of the Care Management Organization (CMO) under Family Care for the period January 1, through December 31, 2010, and to award \$239,347,028, including \$2,090,421 in vendor service fees and \$237,256,607 in pass through dollars for member service payments to be made to agencies providing services to Family Care members age 18 to 59.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging  
Questions and comments ensued.

04:32 **MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

7. 09-453 From the Director, Department on Aging, requesting authorization to submit the 2010-2012 Milwaukee County Plan for Older People to the Wisconsin Department of Health Services – Bureau on Aging and Disability Resources and to accept the federal and state revenues provided thereunder.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

00:30 Ms. Stein stated this is a plan that the Department is required to write every three years for the State and Federal Government, which lays out the Department's objectives. This plan is written under the direction of Ms. Cheatham who made sure that the plan was written after a very extensive series of public hearings.

01:03 Ms. Cheatham stated it is very important to the Department to secure feedback from older adults. This feedback is obtained during public hearings through surveys, questionnaires, and environmental scans and has been key in regards to all projects undertaken by the Department. Other projects were identified through this process such as the Senior Ambassador Program, which the older adults are looking forward to and are very happy about because this provides an opportunity for them to become empowered.

This particular plan required certain fields. Emergency Preparedness, Transportation, and Family Care Giving were required components of the Area Plan.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Dimitrijevic) Approve. 5-0***

**AYES:** Dimitrijevic, Coggs, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Mayo – 1

8. 09-454 From the Director, Department on Aging, requesting authorization to (1) execute a Professional Services Contract with Superior Support Resources, Inc. (SSR) to provide MIDAS Hosting and Support Services to enable the Department on Aging – Care Management Organization (CMO) under Family Care to lease MIDAS and (2) execute an agreement to lease MIDAS to the Southwest Family Care Alliance, with a requirement that vendor service fees to SSR shall not exceed \$110,000 in 2010, and that revenue from the lease with Southwest Family Care Alliance shall cover costs of the MIDAS Hosting and Support Services contract with SSR.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

Questions and comments ensued.

03:41 ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

9. 10-33(a)(a) From the Director, Department on Aging, requesting authorization to execute the 2010 State and County Contract covering the administration of Social Services and Community Programs – Aging Programs and to accept the federal and state revenues provided thereunder, including any and all increases in allocations during the contract year.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

00:23 ***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

10. 10-34(a)(a) From the Director, Department on Aging, requesting authorization to execute 2010 Program and Service Contracts.

**APPEARANCES:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, Care Management Organization, Dept. on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging

00:20 Ms. Stein stated this report represents contracts that need to be executed for 2010. There is one nutrition contract being reallocated, which will enable the O.A.S.I.S. Center on 24<sup>th</sup> and Mitchell to operate its own nutrition program. Additional Family Care Giving money has been moved to the Family Care Giver Program that is run by Interfaith because the need for help for families, especially those caring for people with Alzheimer's Disease, is dramatically increasing. All money will be administered in one place to ensure the money gets to people in a very fast and efficient manner.

The service delivery of the Milwaukee County Commission on Aging does both performance and contract reviews. Recommendations are then made to the Commission on Aging. The Commission on Aging votes on the contracts, which are then brought before this Committee for action.

Questions and comments ensued.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**OFFICE FOR PERSONS WITH DISABILITIES – 1**

11. 09-459 From the Director, Office for Persons with Disabilities, requesting authorization to contract with Easter Seals Southeastern Wisconsin for a period of three years, beginning January 1, 2010, and concluding December 31, 2012, to provide program planning and service provisions for the Wil-O-Way Recreation Program.

**APPEARANCE:**

Don Natzke, Director, Office for Persons with Disabilities

00:53 Mr. Natzke stated this is a very important program. Milwaukee County has really stepped up to support the program, which really has made a

**SCHEDULED ITEMS:**

difference in the lives of many people in the community.

***MOTION BY:(Mayo) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

***NOES:*** 0

**DISABILITIES SERVICES DIVISION – 1**

12. 10-27(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Disabilities Services Division Purchase of Service Contracts for the Disability Resource Center, Developmental Disabilities, and Physical Disabilities.

***APPEARANCES:***

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Geri Lyday, Administrator, Disabilities Services Division, DHHS

Questions and comments ensued.

00:21 ***MOTION BY:(Mayo) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

***NOES:*** 0

**HOUSING DIVISION - 1**

13. 10-38(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Purchase of Service Contracts for the provision of various emergency counseling, shelter, temporary, and supportive housing services in the amount of \$1,259,355.

***APPEARANCES:***

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Jim Mathy, Housing Program Manager, DHHS

Questions and comments ensued.

00:27 ***MOTION BY:(Mayo) Approve. 5-0***

***AYES:*** Dimitrijevic, Mayo, Clark, Lipscomb and West (Chair) - 5

***NOES:*** 0

***EXCUSED:*** Coggs – 1

SCHEDULED ITEMS:

ECONOMIC SUPPORT DIVISION - 3

14. 09-31(a)(b) From the Interim Director, Department of Health and Human Services, requesting authorization to amend the 2009 Purchase of Service Contract with the YMCA of Metropolitan Milwaukee for the Marcia P. Coggs Human Services Center Drop-In Child Care Center.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Questions and comments ensued.

00:23 **MOTION BY:(Mayo) Approve. 5-0**

**AYES:** Dimitrijevic, Mayo, Clark, Lipscomb  
and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

15. 09-460 From the Director, Department of Health and Human Services, requesting authorization to enter into a 2010 Contract with the State of Wisconsin for operation of the Wisconsin Home Energy Assistance Program (WHEAP).

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

00:10 Ms. Marks explained what moneys are distributed through the State and what moneys are distributed through Milwaukee County.

Questions and comments ensued.

**MOTION BY:(Mayo) Approve. 5-0**

**AYES:** Dimitrijevic, Mayo, Clark, Lipscomb  
and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

**SCHEDULED ITEMS:**

16. 08-484(a) From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division's modernization initiative and the State takeover of Income Maintenance. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Felice Riley, Administrator, Economic Support Division, DHHS

- 00:32 Ms. Riley stated that the final transition stage of the State's takeover has begun. Over the last couple of months, current service area statistics show some of the highest wait times documented within the case question area. This is a result of the movement of County staff over to the State, in addition to some of the tasks related to their function. This has caused confusion for clients. Ms. Riley went on to state that they would continue to work with their State partners through the next three weeks with a focus on moving face-to-face service under the management of State operations.

***MOTION BY:(Lipscomb) Receive and Place on File the report from the Interim Director, Department of Health and Human Services, dated November 11, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

- A. Informational report from the Hunger Task Force regarding the administration of the FoodShare Program in Milwaukee County.

**APPEARANCE:**

Sherri Tussler, Executive Director, Hunger Task Force

- 00:17 Ms. Tussler stated that Milwaukee County saw a 25% FoodShare caseload increase and the State saw a 37% caseload increase over the month of October. The Hunger Task Force has been working out of the Coggs Center providing a self-service laboratory for sometime now. It is the Hunger Task Force's feeling that State Representatives do not understand how complex the FoodShare problems and issues are. Ms. Tussler went on to state that a complaint kiosk is going to be installed in their area and explained the complaint process and kinds of complaints received. She continued by detailing all of the services offered to clients

**SCHEDULED ITEMS:**

to assist in the FoodShare process.

24:36 Madame Chair directed County Board staff to work with Intergovernmental Relations' staff to draft a form letter that each Committee Member can sign and send, along with these reports, to their respective State Representatives and Senators. Staff should also contact all remaining County Supervisors via email to apprise them of this initiative informing them as to the reasoning behind it and attach the draft letter they can send to their State Representative and Senator.

***MOTION BY:(Dimitrijevic) Receive and Place on File the report submitted by the Hunger Task Force. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**DELINQUENCY AND COURT SERVICES DIVISION – 3**

17. 09HN28 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding the award of Juvenile Justice Grant Funds to the Delinquency and Court Services Division from the Wisconsin Office of Justice Assistance. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

00:37 Ms. Marks stated this is an Office of Justice Assistance Grant. It is money that is over and above what was reflected in the 2010 Adopted Budget. Once the money is received, a fund transfer will be prepared and brought back before the Finance and Audit Committee.

Questions and comments ensued.

***The Committee took no action regarding this informational report.***

The Committee broke at 12:00 p.m. and reconvened at approximately 12:25 p.m. The roll call was taken and all Committee Members, with the exception of Supervisor De Bruin (excused), were present.

**SCHEDULED ITEMS:**

18. 09-461 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Delinquency and Court Services Division Professional Service Contracts with community vendors for Delinquency and Court Services Programs.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division (DCSD), DHHS

- 00:30 Ms. Marks stated this report represents the Division's 2010 contracts that the Department is requesting to execute based on a Request for Proposals (RFP), which was let in 2008. Vendors were chosen in 2009. Two of the contracts are health related and one is for the Milwaukee Urban League for the Safe Alternatives for Youth Program.

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

19. 10-8(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Delinquency and Court Services Division Purchase of Service Contracts with community agencies for a variety of Delinquency and Court Services Programs.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Eric Meaux, Administrator, Delinquency and Court Services Division, DHHS

Questions and comments ensued.

- 11:40 **MOTION BY:(Lipscomb) Approve. 5-1**

**AYES:** Dimitrijevic, Coggs, Mayo, Lipscomb and West (Chair) - 5

**NOES:** Clark - 1

**SCHEDULED ITEMS:**

**BEHAVIORAL HEALTH DIVISION - 7**

20. 10-5(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Purchase of Service Contracts for the Behavioral Health Division for the provision of Adult and Children Mental Health Services and Alcohol and Other Drug Abuse (AODA) Services.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

01:12 The following people appeared and spoke regarding this item:

Mr. John Eagan

Mr. Serge Blasberg

Questions and comments ensued.

***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

21. 09-462 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Professional Service Contracts for the Behavioral Health Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

Alex Kotze, Fiscal Management Analyst, BHD, DHHS

00:24 Mr. Chianelli stated the report reflects a number of professional services contracts that the Division routinely brings before the Committee each year. Many of the contracts represent mandatory services provided as part of their license to run a mental health facility. Mr. Chianelli discussed the various contracts in detail.

Questions, comments, and discussions ensued at length.

SCHEDULED ITEMS:

**MOTION BY:(Mayo) Approve the balance of agencies' contracts (excluding A'viands LLC) and in the amounts delineated in the report from the Interim Director, Department of Health and Human Services, dated November 24, 2009. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**MOTION BY:(Lipscomb) Approve the A'viands LLC contract (\$5,416,201) as contained in the report from the Interim Director, Department of Health and Human Services, dated November 24, 2009. 4-2**

**AYES:** Dimitrijevic, Coggs, Lipscomb and West (Chair) - 4

**NOES:** Mayo and Clark - 2

22. 09-463 From the Interim Director, Department of Health and Human Services, requesting authorization to accept grant dollars from the State of Wisconsin for a five-year Crisis Grant in the Behavioral Health Division.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

- 00:05 Mr. Chianelli stated this is a report seeking authorization to accept a five-year grant from the State of Wisconsin for crisis. It is actually a training grant to train all the counties on crisis intervention. They will be a lead agency for the State of Wisconsin serving the southeastern region.

**MOTION BY:(Mayo) Approve. 6-0**

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

23. 09-464 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Paramedic Contracts with eight municipalities for Paramedic Transport and Advanced Life Support Services for the Behavioral Health Division for the period January 1, 2010, through December 31, 2013.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:25 ***MOTION BY:(Mayo) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, Mayo, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

24. 09HN29 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding receipt of a grant award from the Substance Abuse and Mental Health Services Administration (SAMHSA) to integrate services and support for youth and young adults, 16-25, with serious mental health conditions and their families in the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS

00:32 Mr. Chianelli stated this is a grant received for adolescent children, who have emotional and behavioral disorders, transitioning from the child system of care to the adult system of care that treats young adults age 16-25.

***The Committee took no action regarding this informational report.***

25. 09-121(a) From the Interim Director, Department of Health and Human Services, submitting an informational status report on the contractual dietary services provided by A'viands, LLC. **(Also to the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

John Chianelli, Administrator, Behavioral Health Division (BHD), DHHS  
Bill Domina, Corporation Counsel

00:25 Mr. Chianelli stated what the Committee has in the report before them is the average cost per month of this contract and how that average

**SCHEDULED ITEMS:**

monthly cost is annualized to equal or translate into savings. He addressed initial start-up issues the vendor had in the beginning and said BHD has been working closely with the vendor, which has helped to rectify these problems. BHD will continue to work with the vendor on a daily/weekly basis to ensure contract compliance. BHD's team of dieticians, as well as the nursing staff and medical team, still monitor the diets of each and every patient. Things have now stabilized and great improvements have been seen.

Questions and comments ensued.

06:52 Supervisor Dimitrijevic requested information that reflects precise numbers representative of the error rate prior to Board day. Providing this log will confirm improvement.

07:31 Supervisor Mayo requested information showing exactly how the cost savings from this privatization is realized.

16:45 Supervisor Johnson requested information that includes whether or not the food service area is fully staffed, if there have been delays with presenting food to clients, and if there is any health insurance offered to the food service staff through A'viands.

***The Committee took no action regarding this informational report.***

26. 09HN30 From the Interim Director, Department of Health and Human Services, providing an overview of the contract and contracting process for Housekeeping services at the Behavioral Health and Delinquency and Court Services Divisions. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Bill Domina, Corporation Counsel

Amos Owens, Purchasing Administrator, Procurement, DAS

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

James Tietjen, Administration, BHD

01:10 Mr. Domina stated there are two processes for letting contracts in Milwaukee County. One is the professional services contract process and the other is through procurement. They have been working on cleaning up the distinction between the two to ensure that contracts are being processed consistently. Some of the professional services contracts processed that are really procurement contracts are examples of past

## SCHEDULED ITEMS:

practices. These procurement contracts have historically come through as professional services contracts. They have always been handled that way, they are used to doing them that way, and over the years, they do not change their course.

Mr. Domina went on to state in terms of those two processes though, it is important to know that professional services have a specific definition in the Ordinances that contemplate those services for which a unique skill set is measured. He gave examples. Under procurement, the concept is that those are more regular contracts that may not require the same sort of policy scrutiny that have an affect on routine in terms of purchase of commodities and items that are related to the regular day-to-day ongoing operation of this entity. There are probably thousands of contracts that go through Procurement as a regular course that the Board does not see. These contracts are budgeted for and are processed. The Board has established criteria for how the contracts are set up, when Request for Proposals (RFP) is required, how the review panel is set, and when the panel makes their decisions. The Board has structured the process fairly tightly, but these processes are delegated to the Director of Procurement to handle. Housekeeping is an example of a non-professional services contract, which makes it a contract that can be properly handled through Procurement. The Director of Procurement has been involved in assessing the contract RFPs and has engaged in a process that, in his opinion, meets the standards of the Ordinance in terms of selection of a vendor. Mr. Domina wrapped up by stating he does not have objection, as the County's lawyer, to using Procurement for this particular contract. It is not inappropriate under the Ordinances.

Questions and comments ensued.

- 27:05 Mr. Amos discussed, in brief, Chapter 32 and Section 56.30 and the differences between the two. He stated basically, it was decided that the housekeeping and janitorial services' contracts should go through the Chapter 32 process.
- 28:18 Supervisor Clark requested that Mr. Amos provide her with information pertaining to the following as it relates to the two vendors chosen to provide service: (1) is Milwaukee County responsible for purchasing the cleaning supplies that will be used by the vendors, (2) when will the Committee be able to receive copies of the contracts, (3) a side-by-side comparison of what it costs the County to provide this service, including the number of employees and the number of work hours, and what it will cost the County under the new contracts, and (4) what is MidAmerican's full business title and where is it located.

**SCHEDULED ITEMS:**

33:38 Supervisor Mayo requested a copy of the housekeeping RFP.

Other questions posed and information requested by the Committee include the following: (1) what is the estimated cost of housekeeping from 2010 forward, (2) provide background information on the vendors selected for the housekeeping contracts, (3) when will the contracts be executed, (4) was a Disadvantaged Business Enterprise (DBE) goal added to the RFP and if so, how did each of the selected companies comply with that goal, (5) how is procurement information shared with the County Board when in the past, procurement updates were given to the Board, (6) who put the RFP together, (7) why is the housekeeping contract a one year contract, and (8) does Milwaukee County have any previous relationship with either selected company?

01:04:34 Madam Chair indicated that this item will be scheduled for the January meeting cycle.

***The Committee took no action regarding this informational report.***

**MANAGEMENT SERVICES DIVISION – 4**

27. 09-465 From the Interim Director, Department of Health and Human Services, requesting authorization to enter into a 2010 Professional Service Agreement for specialized accounting services with Quick Financial Solutions, LLC, in the amount of \$260,091.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Dennis Buesing, Contract Administrator, Management Services Division, DHHS

Questions and comments ensued.

01:07 ***MOTION BY:(Clark) Approve. 5-0***

**AYES:** Dimitrijevic, Mayo, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

28. 10-35(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Purchase of Service Contracts for Management Services Division Programs.

**SCHEDULED ITEMS:**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

Questions and comments ensued.

00:29

***MOTION BY:(Clark) Approve. 5-0***

**AYES:** Dimitrijevic, Mayo, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

29. 10-32(a)(a) From the Interim Director, Department of Health and Human Services, requesting authorization to enter into 2010 Contracts with the State of Wisconsin for Social Services and Community Programs.

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

Questions and comments ensued.

01:01

***MOTION BY:(Clark) Approve. 5-0***

**AYES:** Dimitrijevic, Mayo, Clark, Lipscomb and West (Chair) - 5

**NOES:** 0

**EXCUSED:** Coggs – 1

30. 09HN31 From the Interim Director, Department of Health and Human Services, submitting an informational report regarding review and approval of revisions to the 2010 Master Contract Template utilized by the Department in the awarding of 2010 Purchase of Service Contracts. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)

Dennis Buesing, Contract Administrator, Management Services Division, DHHS

## SCHEDULED ITEMS:

00:30 Ms. Marks stated that what they did this year, in an effort to go “green,” is make one standard contract template that will be used for all of their contracts. Contracts will now be presented as informational reports instead of making copies of every single contract and attaching them to the reports. This template has been reviewed and approved as to form by Corporation Counsel and Risk Management.

***The Committee took no action regarding this informational report.***

### **STAFF PRESENT:**

Stephanie Stein, Director, Department on Aging  
Maria Ledger, Director, CMO, Department on Aging  
Gail Cheatham, Assistant Director, Area Agency, Department on Aging  
Don Natzke, Director, Office for Persons with Disabilities  
Lisa Jo Marks, Interim Director, Department of Health and Human Services (DHHS)  
Geri Lyday, Administrator, Disabilities Services Division, DHHS  
Jim Mathy, Housing Program Manager, DHHS  
Felice Riley, Administrator, Economic Support Division, DHHS  
Dennis Buesing, Contract Administrator, Management Services Division, DHHS  
Eric Meaux, Administrator, Delinquency and Court Services, DHHS  
John Chianelli, Administrator, BHD/County Health Programs, DHHS  
Alex Kotze, Fiscal Management Analyst, BHD, DHHS  
Bill Domina, Corporation Counsel  
Amos Owens, Purchasing Administrator, Procurement, DAS  
James Tietjen, Administration, BHD  
Jennifer Collins, Research Analyst, County Board

This meeting was recorded. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:35 a.m. to 3:00 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs