

**Chairperson:** Supervisor Peggy West, 278-4269

**Committee Clerk:** Jodi Mapp, 278-4073

**Research Analyst:** Martin Weddle, 278-5289

## COMMITTEE ON HEALTH AND HUMAN NEEDS

Monday, March 16, 2009 - 9:00 A.M.  
Milwaukee County Courthouse, Room 201-B

### MINUTES

**PRESENT:** Supervisors Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair)

**EXCUSED:** Supervisor Mayo

#### SCHEDULED ITEMS:

#### BEHAVIORAL HEALTH DIVISION - 3

1. 07-71(a)(d) From the Director, Department of Health and Human Services, and the Administrator of the Behavioral Health Division requesting authorization to enter into final negotiations with WEAS Development Co. for the long-term lease of the St. Michael's Hospital facility for Behavioral Health Division inpatient and nursing home operations. **(Also to the Committees on Finance and Audit and Economic and Community Development.)**

#### **APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services

Scott Walker, County Executive

John Chianelli, Administrator, Behavioral Health Division, DHHS

Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

- 00:41 Mr. Hoze stated that since the last report by the Department, which was submitted in May of last year, more detailed information has been obtained related to building a new facility for Behavioral Health Division (BHD) operations. Additionally, WEAS Development has refined their proposal making the St. Michael's opportunity, in their opinion, more viable for the County. In the report that is before the Committee, some of the main advantages for pursuing the St. Michael's option have been outlined, which includes among other things enhanced patient care, reinvested proceeds from the sale of the current BHD site, increased economic stability for the St. Michael's surrounding neighborhood, economic growth and job development that will result from the alternate use of the current BHD facility, and finally, the significant annual operating savings that can be reinvested into County services. Mr. Hoze

## SCHEDULED ITEMS:

proceeded to discuss the cons of building new, which include an increased total cost since the May 2008 report that does not reflect certain significant costs related to unknown site conditions. Conversely, he discussed the costs for the long-term lease with WEAS Development of the St. Michael's facility that have, since the May 2008 report, decreased.

Mr. Hoze concluded his presentation by again requesting, at this point, permission to enter into final negotiations for the long-term lease of the St. Michael's facility only and if granted that authority, the Department will return with the lease agreement for approval by this Committee and the full Board during the April cycle.

04:28 County Executive Walker stated the last couple of years have been spent modifying Wheaton Franciscan's original proposal wherein they directed WEAS Development to offer the St. Michael's property after the unfortunate and untimely closure of the hospital. The proposal has not only been adapted to the concerns the Administration has with BHD, but also to specific concerns that members of the County Board and the public might have. The County Executive went on to state that it is believed this is not only very cost effective, but it allows the County to have potentially a new state of the art facility. It allows it in a way that frees the County from some of the financial challenges possibly faced by building new. It gives the ability to create a new component for the mental health staff in a state of the art facility at a cost that is not only more cost effective than building new but can even be more cost effective than staying at the current site over a long-term period.

The County Executive wrapped up his presentation to the Committee by detailing the pros of this move which are (1) enhanced patient care, (2) obtaining a state of the art facility, (3) getting a cost effective facility for taxpayers, (4) the ability to add some economic vitality to the neighborhood, (5) long-term vitality to the entire region of what could be developed at the current site, and (6) serving and providing for patients of which a high percentage are from the St. Michael's area.

Discussion ensued at length.

01:02:03 The following people appeared and spoke regarding this item:  
Ms. Janet Malmon, Executive Director, Vital Voices for Mental Health  
Ms. Liz Ford, Advocate, Disability Rights Wisconsin  
Ms. Brittney Neidhardt, Our Space, Inc.  
Ms. Jerry Spruill, Wisconsin Federation of Nurses and Healthcare Professionals  
Mr. Rob Henken

**SCHEDULED ITEMS:**

Ms. Patty Yunk, AFSCME, DC48

***MOTION BY:(Clark) Lay the item on the table. 3-3***

***AYES:*** Coggs, De Bruin, and Clark - 3

***NOES:*** Dimitrijevic, Lipscomb and West (Chair) – 3

**Due to a tie vote, the motion failed.**

***MOTION BY:(De Bruin) Concur with the action taken by the Finance and Audit Committee to DENY the request. 4-2***

***AYES:*** Dimitrijevic, Coggs, De Bruin, and Clark - 4

***NOES:*** Lipscomb and West (Chair) - 2

2. 09-5(a)(d) From the Director, Department of Health and Human Services, requesting authorization to increase the Behavioral Health Division's 2009 Purchase of Service Contract with Our Space, Inc. by \$13,741, (from \$318,162 to \$331,903) for peer support activities.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS

00:29 ***MOTION BY:(Dimitrijevic) Approve. 6-0***

***AYES:*** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

***NOES:*** 0

3. 09-121 From the Director, Department of Health and Human Services, requesting authorization to contract with A'viands, LLC, the dietary services vendor selected through the Request for Proposals (RFP) process, for the Behavioral Health Division.

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
John Chianelli, Administrator, Behavioral Health Division, DHHS  
Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

00:35 Mr. Hoze stated the initiative to outsource the Behavioral Health Division's (BHD) dietary services function was included in the 2009 Adopted Budget. The Request for Proposals (RFP) process has been completed, and it is being recommended that a contract be awarded to A'viands, LLC. Four companies submitted proposals, and the RFP review panel interviewed all four bidders. After the review process concluded,

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the scores were tallied, and A'viands was the selected vendor, whose scores were approximately 10% higher than the second ranked proposal. A'viands has been in business since 2003 and have extensive food service experience, including operations in both the Milwaukee and Waukesha areas.

Mr. Hoze indicated that the Department is recommending a three-year contract with an option for two additional one-year terms. Employees currently working at BHD in dietary operations would have first right for hire with A'viands. Interviews will be conducted late March early April. In addition, various employment assistance activities will be completed.

02:32 Mr. Chianelli discussed the employee transition plan, which included an employee survey to try to understand what their interests and needs are; employee training of the Ceridian Recruitment System (CRS) so that employees could learn to use Ceridian to get their applications online; an information session has been held for Certified Nursing Assistants (CNA) training for the employees that were willing to do a career change, which is also a benefit for BHD considering they are continuously in need of and are recruiting for CNAs; a job fair is planned for April; two employment benefits information sessions with Human Resources have been held to educate employees about what their choices and options are; and DHR will work on layoff placement activities sometime in April.

Discussion ensued at length.

07:20 Supervisor Coggs requested a report from the Department that addresses the number of employees the vendor intends to hire including the salary and benefits costs, commitment in writing from the vendor to diversity, an organizational chart from the vendor reflecting their administrative staff by gender and ethnicity, the demographics of their general employees to include how many live in Milwaukee County as opposed to how many do not live in Milwaukee County, commitment in writing from the vendor stating they will hire misplaced County employees, and the location of the vendor's Milwaukee offices. She also would like all four proposals from the entities that responded to Request for Proposals (RFP).

24:30 Supervisor Clark requested that more information regarding Disadvantaged Business Enterprise (DBE) goals be included in the report.

46:15 Supervisor De Bruin requested a document from the Administration clearly stating the cost savings for all three years (2009, 2010, and 2011) of the contract including clarification from the Department as to how cost savings can be achieved if the vendor is using same pay scale (difference

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in operations, benefits, etc.)? She would like to see an outline of what the contract will be. The cost of the contract for 2009 was reflected in the report. However, she wants to know the cost of the contract for 2010 and 2011. Lastly, Supervisor De Bruin requested a flow chart breakdown of all four vendors with comparisons.

01:09:28 Madame Chair requested that Human Resources provide a report on the employees that will be affected from the privatization.

01:09:36 Supervisor Coggs, additionally, requested that County Board staff analyze the numbers as related to the cost savings expected to be achieved.

The following people appeared and spoke regarding this item:  
Ms. Patty Yunk, AFSCME, DC48  
Mr. Rick Sorel, A'viands

***MOTION BY:(Coggs) Lay over to the Call of the Chair. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**APPOINTMENTS – 1**

- 4. 09-120 From the Director, Department of Health and Human Services, requesting the appointment of Mr. Kenneth Schmidt, representing the Milwaukee Continuum of Care, to the City-County Commission on Supportive Housing to fill the vacancy of Mr. Jeff Seider’s unexpired term, which expires December 31, 2010.

**APPEARANCE:**

Jim Hill, Administrator, Housing Division, DHHS

Supervisors provided comments regarding Mr. Schmidt’s appointment.

2:57 Mr. Hill introduced Mr. Schmidt to the Committee who then provided brief comments.

***MOTION BY:(Dimitrijevic) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

**HOUSING DIVISION – 1**

5. 09HN05 From the Director, Department of Health and Human Services, submitting a report on the activities and accomplishments of the City-County Commission on Supportive Housing for the Year Ending December 31, 2008. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Jim Hill, Administrator, Housing Division

00:27 Mr. Hill stated almost three years ago, the Milwaukee Journal Sentinel began a series of articles highlighting the state of housing for individuals in the community experiencing mental illness. They have now opened two brand new supportive housing developments in Milwaukee County. Others are on the drawing board and nearing the time where the work can actually be started. He congratulated both the Board and the County Executive for working together to make this initiative happen and thanked them for their support.

04:13 Supervisor Coggs requested that the Intergovernmental Relations staff provide the brochure, that was attached to the report, to our Milwaukee State Representatives and Senators and also to WHEDA.

Questions and comments ensued.

***MOTION BY:(De Bruin) Receive and Place on File the report from the Director, Department of Health and Human Services, dated February 25, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

SCHEDULED ITEMS:

**Item #s 6 and 7 were taken together.**

DEPARTMENT ON AGING – 4

6. 08-34(a)(b) From the Director, Department on Aging, requesting authorization to adjust final awards and allocate \$27,718 in available funds to 2008 Department on Aging Program and Service Contracts with Transit Express, Inc., United Community Center, Inc., Goodwill Industries of Southeastern Wisconsin, Inc., and ARC Milwaukee, Inc.

**SEE ITEM #7 FOR COMMITTEE ACTION**

7. 09-34(a)(c) From the Director, Department on Aging, requesting authorization to increase by \$8,556 (from \$421,060 to \$429,616) the 2009 Contract with Legal Action of Wisconsin to provide Benefit Specialist/Legal Services.

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:41

**MOTION BY:(Coggs) Approve Item #s 6 and 7. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

8. 09-107 From the Director, Department on Aging, requesting authorization to amend Section 15.18 of the General Ordinances of Milwaukee County and create a Solvency and Risk Reserve bank account to meet contractual requirements of the Department on Aging – Care Management Organization (CMO) under Family Care. **(Also to the Committee on Finance and Audit.)**

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:34

**MOTION BY:(Coggs) Concur with the action taken by the Committee on Finance and Audit and approve. 6-0**

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb  
and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

9. 09HN06 From the Assistant Director, Long Term Support/Director, Care Management Organization, Department on Aging, submitting an informational update on the Family Care Expansion Project.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Maria Ledger, Assistant Director, (CMO), Department on Aging  
James Hodson, Chief Financial Officer (CMO), Department on Aging

00:25 Ms. Leger stated Milwaukee County, both the Department of Health and Human Services and the Department on Aging (the Department), worked with community partners on a very long and intensive effort to expand Family Care in Milwaukee County to people ages 18 to 60 with disabilities. The planning group agreed Milwaukee County would submit a proposal to the State to provide Family Care and did so at the end of October. However, Community Care also submitted a proposal to the State to provide Family Care services in Milwaukee County.

The State Department of Health and Family Services notified the Department in February that they accepted Milwaukee County's proposal and is moving it forward for certification with a proposed start date of November 1, 2009. The State also accepted the proposal from Community Care and is moving them forward for certification as well. The Department appealed this decision to Secretary Timberlake. The appeal was denied. The Department has filed a second appeal and is still awaiting a response.

The State has also changed how people with disabilities will be enrolling in Family Care, specifically in Milwaukee County. Milwaukee County residents will have to wait an additional year before they are allowed to enroll in Family Care. A letter has been sent to Secretary Timberlake objecting to this decision. A response to that letter has not been received. Should the Department not be successful in their appeal to be the sole CMO provider in Milwaukee, there will be a significant negative impact, both financially and programmatically.

Questions and comments ensued.

**SCHEDULED ITEMS:**

***MOTION BY:(Clark) Receive and Place on File the report from the Assistant Director, Care Management Organization, Department on Aging, dated March 2, 2009. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**ECONOMIC SUPPORT DIVISION – 1**

10. 08-484(a) From the Director, Department of Health and Human Services, submitting an informational report regarding the progress of the Economic Support Division’s modernization initiative.  
**(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**APPEARANCES:**

Corey Hoze, Director, Department of Health and Human Services  
Felice Riley, Administrator, Economic Support Division, DHHS

- 00:31 Ms. Riley provided a brief overview of the modernization initiative highlighting on-line applications related to intake and recertifications, improvement within the Call Center, verification processing, added Q-Matic System information, and the State transition of the Income Maintenance program.

***The Committee took no action regarding this informational item.***

**DHHS - GENERAL - 1**

11. 09-122 From County Board staff recommending the Director, Department of Health and Human Services, be granted authorization to execute a one year Professional Service Contract with Fighting Back, Inc. for fiscal agent services for the Youth Sports Authority.

00:34 ***MOTION BY:(Clark) Approve. 6-0***

**AYES:** Dimitrijevic, Coggs, De Bruin, Clark, Lipscomb and West (Chair) - 6

**NOES:** 0

**SCHEDULED ITEMS:**

**STAFF PRESENT:**

Corey Hoze, Director, Department of Health and Human Services

Scott Walker, County Executive

John Chianelli, Director, County Health Programs/BHD, DHHS

Alex Kotze, Fiscal Management Analyst, Behavioral Health Division, DHHS

Jim Hill, Administrator, Housing Division, DHHS

Maria Ledger, Assistant Director, CMO

Felice Riley, Administrator, Economic Support Division, DHHS

Martin Weddle, Research Analyst, County Board

Jennifer Collins, Research Analyst, County Board

This meeting was recorded. The foregoing items were not necessarily considered in agenda order. Committee files contain copies of the subject reports, communications, resolutions, and ordinances, which may be reviewed upon request to the Chief Committee Clerk. The official copy of these minutes, along with the audio recording of this meeting, is available in the County Board Committee Services Division.

Length of meeting: 9:08 a.m. to 12:55 p.m.

Adjourned,

*Jodi Kapp*

Committee Clerk

Committee on Health and Human Needs