



# WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

SEPTEMBER 2009

## *From the Director...*

### **Wraparound Milwaukee Selected as Best Innovation in American Government**

Harvard University – Kennedy School of Government has selected Wraparound Milwaukee as the recipient of their 2009 Award for the Best Innovation in American Government. Wraparound Milwaukee is only the second program from Wisconsin to be selected and the first children's mental health program. As winner of the Award, Wraparound Milwaukee will also receive a \$100,000 cash award from the Annie E. Casey Foundation to be used to promote replication of its innovative practices locally, nationally and internationally. Part of the cash award will be required to go toward the production of a video on Wraparound Milwaukee for the Public Broadcasting System (PBS) as part of the Visionaries Series.

Among the innovative practices developed by Wraparound Milwaukee that were recognized by Harvard were our strength-based, individualized and family driven approach to treatment; the system collaboration including pooled funding across child serving systems; the creation of the first county operated Medicaid Managed Care System in the United States for children with serious emotional disturbance; the utilization of provider services to youth and families; the development and implementation of the Synthesis IT system with its electronic care planning and service authorization and payment tracking capability; and Wraparound Milwaukee's focus on measuring and monitoring client outcomes.

We are very pleased and honored to receive the 2009 Award from Harvard. A reception and recognition event, including participation by County Executive Scott Walker, was held on September 21<sup>st</sup> at the Behavioral Health Division.

Bruce Kamradt, Director



## *Wraparound Success Story...*

*Devon\* was enrolled in Wraparound Milwaukee in January 2009 at the request of the*

*Bureau of Milwaukee Child Welfare. Devon had been removed from his home in December 2006 because his mother could not care for him due to her untreated mental health issues at that time. Devon was initially placed in out-of-home care where he began to demonstrate behavioral issues such as violent outbursts, suicidal ideation and oppositional behavior. Devon was admitted to a psychiatric hospital on one occasion due to the severity of his angry outbursts and threats to harm himself.*

*A Child and Family Team was formed. The Team recognized that Devon required support in feeling confident, so that he could express himself without resorting to negative behavior. It put into motion a plan to provide him with support using resources in the community. One of Devon's strengths was that he enjoyed school, so the Team quickly ensured that his IEP was updated and executed appropriately. Likewise, Devon was encouraged to participate in after school activities, such as recreational swimming and a camping club, to allow him the opportunity to be active and socialize with his peers. The Team also assisted Devon and his mother in becoming members in the local Boys & Girls Club and YMCA, as well as providing Devon an incentive of passes to the local theater given his love for movies. The family has since established a Friday night movie night each week where Devon, his mother and his brothers spend time with one another. The family also recently became involved in a local church. His mother took the initiative in implementing the church as another resource for Devon and his family to attend each Thursday evening to enjoy a meal and participate in Bingo.*

*The Child and Family Team has assisted Devon and his mother in recognizing that the strength that lies in each of them, also lies in the connection between them. His mother has now received the help she needed related to her own mental illness. She has become a strong advocate for Devon, who has returned home. She remains in constant communication with all Team members. Devon continues to involve himself in positive activities. He has not demonstrated any instances of anger or self harm since returning home. Recently, he received a job helping at the local church handing out food to homeless individuals. He also reports that he's very excited about school and looks*

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*forward to participating in a cooking class, as he hopes to be a chef when he is an adult. Most importantly, the family has learned to rely on each other's strengths and find sustainable resources in each other and in the community to remain unified. Devon and his family clearly demonstrate the benefit of teamwork and focusing on people's strengths rather than their faults. Devon is set to positively disenroll in October 2009. In closing, Devon made a statement in the most recent team meeting where his disenrollment was discussed that speaks volumes of his success, "I really appreciate what the Team had done for me, but I think... no, I know, I can take from here."*

(\* Name changed for confidentiality.)

Submitted by LaCausa, Inc.

## Local News...



### Wraparound Milwaukee Receives Transitional Care Grant for Youth

It is now official – the Wisconsin State Department of Health and Family Services has been notified that Wraparound Milwaukee has been awarded a five-year grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) in the amount of \$480,000 per year to improve the transitioning of youth and young adults ages 16 to 25, who have serious emotional and mental health needs.

Only seven states were awarded a grant by SAMHSA to expand and improve transitional services for these young people. We are calling the Milwaukee program Project O-YEAH (Older Youth and Young Adult Heroes). Project O-YEAH will provide a dedicated care coordination unit to serve these youth and young adults. It will include expanded access to employment and housing services, mental health treatment and other supportive services to improve the successful transitioning of these young persons to adulthood and independent living.

Bruce Kamradt, Director

## Mobile Crisis...

This month, the Mobile Urgent Treatment Team (MUTT) has been busy helping families and schools with the transition to the new academic year. MUTT participated in the Milwaukee Public Schools (MPS) Administrator's Resource Fair recently. Safe Schools/Healthy Students is back on track after a brief summer hiatus, and MUTT will continue to collaborate with MPS on that effort.

MUTT's partnership with the Bureau of Milwaukee Child Welfare (BMCW) continues with presentations at new foster parent and child welfare staff orientations. MUTT is also working with BMCW and others to enhance support for youth in treatment foster care.

Finally, MUTT is looking forward to the annual Crisis Intervention Conference in Wisconsin Dells September 24-25, and will present on crisis/safety planning for youth in transition.

Dr. Chris Morano, Mobile Crisis Director

## Quality Assurance...

### Policy & Procedure Update

Wraparound Milwaukee is working at getting all of our policies and procedures updated and converted to PDF format, so that we can electronically distribute all of the 2010 policies to our Vendors and Care Coordination Agencies on a CD. The Agencies will then be responsible for downloading the policies and training/inservicing all relevant staff at their agency. Wraparound Milwaukee will still require the Policy & Procedure QA Sign-Off Form to be completed as verification of receipt of the policies and their implementation. More to come!

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or email me at [pam.erdman@milwcnty.com](mailto:pam.erdman@milwcnty.com).

Pamela Erdman, QA/QI Director

### Quality Quote of the Month

*"Be yourself. Everybody else is already taken."*

- Oscar Wilde



## Announcements...

### Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

#### **Crystal Simpson – Family Options Counseling**

Nominated by Kathy Ball - Parent

For *"teaching Ethan a lot of every day living."*

#### **Kurt Maurer – Willowglen Community Care**

Nominated by Erica Wagner - Parent

*"Was always there for my family when we needed him. He was always understanding to my child's needs and mine, as well as letting the parents help with planning."*

## Upcoming Events



### OCTOBER 2009

<b>Oct. 1</b>	<b>Mgmt./Supervisors Meeting</b>	<b>Oct. 14</b>	<b>WM / BMCW Mtg.</b>
8:15-10:00am	WM – Room 212	2:30-5:00pm	WM – Room 212
<b>Oct. 1</b>	<b>High Risk Reviews</b>	<b>Oct. 17</b>	<b>Mgmt./Supervisors Meeting</b>
11:00-1:00pm	WM – Room 253	8:15-10:00am	at REACH - LaCausa
<b>Oct. 1</b>	<b>Monthly Care Coordinator Mtg.</b>	<b>Oct. 15</b>	<b>High Risk Reviews</b>
1:00-3:00pm	CHP Auditorium	11:00-1:00pm	WM – Room 253
<b>Oct. 2</b>	<b>Provider Training</b>	<b>Oct. 16</b>	<b>Provider Training</b>
9:00-4:30pm	WM – Room 416	8:00-12:30pm	WM – Room 416
<b>Oct. 5</b>	<b>QA Executive Committee Mtg.</b>	<b>Oct. 17</b>	<b>Family Orientation</b>
10:00-12:00pm	WM – Room 212	11:00-12:30pm	WM – Cafeteria
<b>Oct. 7</b>	<b>CC Trg. – Mod. 5</b>	<b>Oct. 19</b>	<b>Group Home Meeting</b>
8:30-1:30pm	WM – Room 416	9:00-12:00pm	WM – Room 416
<b>Oct. 7</b>	<b>DHHS Centralized QA Mtg.</b>	<b>Oct. 20</b>	<b>CC Trg. – Mod. 9</b>
9:00-11:00am	WM – Room 212	8:30-4:00pm	WM – Room 416
<b>Oct. 8</b>	<b>High Risk Reviews</b>	<b>Oct. 21</b>	<b>Partnership Council Mtg.</b>
11:00-1:00pm	WM – Room 253	12:00-1:30pm	WM – Room 212
<b>Oct. 12</b>	<b>Synthesis Training</b>	<b>Oct. 22</b>	<b>High Risk Reviews</b>
9:00-11:00am	WM – Room 212	11:00-1:00pm	WM – Room 253
<b>Oct. 13</b>	<b>CC Trg. – Mod. 7</b>	<b>Oct. 27</b>	<b>CC Trg. – Mod. 10</b>
8:30-12:00pm	WM – Room 416	9:00-1:30pm	WM – Room 416
<b>Oct. 14</b>	<b>CC Trg. – Mod. 8</b>	<b>Oct. 28</b>	<b>Child Psych. Cons. – R-LaCausa</b>
8:30-11:30am	WM – Room 416	12:00-1:00pm	WM – Room 253
<b>Oct. 14</b>	<b>Synthesis Training</b>	<b>Oct. 29</b>	<b>High Risk Reviews</b>
9:00-11:00am	WM – Room 212	11:00-1:00pm	WM – Room 253
<b>Oct. 14</b>	<b>Child Psych. Cons. – Aurora</b>		
12:00-1:00pm	WM – Room 253		

#### Editor

*Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.*  
 For more information on Wraparound Milwaukee, go to our  
 Website at [www.county.milwaukee.gov](http://www.county.milwaukee.gov) and search using the  
 keywords "Wraparound Milwaukee".

### Greater Milwaukee Major Events

9/3-9/6	2009 Milwaukee Rally	Dealerships in Milwaukee	(800) 554-1448
9/9-9/13	Wisconsin Sheep & Wool Festival	Jefferson Fair Park	(608) 868-2505
9/11-9/12	TosaFest	Wauwatosa	(414) 453-2330
9/11-9/13	Indian Summer Festival	Henry Maier Festival Park	(414) 604-1000
9/11-9/27	Oktoberfest Weekends	Heidelberg Park	(414) 462-9147
9/19	Milwaukee River Challenge	Pere Marquette Park/River	(414) 223-6901
9/19-9/20	Cedarburg Wine & Harvest Festival	Historic Downtown Cedarburg	(800) 237-2874
9/25-9/27	Harvest Fair/World Beef Expo	Wisconsin State Fair Park	(414) 266-7000
9/26-9/27	Fine Furnishings Milwaukee Show	Midwest Airlines Center	(414) 908-6001
10/30-11/1	Hunting Moon Pow Wow	Wisconsin Exposition Center	(414) 225-6225

