

WRAPAROUND MILWAUKEE

See Inside ... July Meeting Location Changed !

PROVIDER NETWORK NEWS & NOTES

May 20, 2009 – Meeting



FROM THE DIRECTOR

Bruce Kamradt, *Director, Wraparound Milwaukee*, reported that Milwaukee County BHD is facing a significant budget deficit for 2010. There will be reductions and closures that will impact on programs and services. Milwaukee County will be going to a 35-hour work week beginning on June 29, 2009. Mr. Kamradt does not foresee this being much of an impact on providers. Wraparound Milwaukee's budget is expected to be fine for the next year.

Wraparound Milwaukee and the Wisconsin Department of Health – Bureau of Mental Health have submitted an application for a Transitional Grant for Youth & Young Adults ages 16 to 25, with serious mental health conditions. The focus of the Grant is to create effective, developmentally appropriate and youth guided local systems of care to improve outcomes for youth and young adults in such areas as employment, mental health, housing and education, as well as decrease contacts with the juvenile justice and criminal justice systems.

Mr. Kamradt will present at Harvard University as a finalist for the Best Innovation in American Government Awards. The Kennedy School of Government sponsors the competition. The top three projects will receive \$100,000.

Wraparound Milwaukee enrollment is high. There are over 850 youth enrolled. Additional slots have been requested. Youth transitioning out of Wraparound are doing well. Wraparound is working with the Delinquency & Court Services Division (DCSD) to provide a short term continuation of services on a case by case basis when children are disenrolled. Agencies have the option to continue providing services to the youth through DCSD.

EMERGENCY PREPAREDNESS

Jayne Helmer, R.N., guest speaker at today's meeting, gave a brief update on being prepared for a pandemic emergency. A packet of planning resources was also available.

Providers should be prepared and have written plans for emergencies and/or natural disasters. The plan should address:

- ◆ Steps provider has taken or will take to prepare for an emergency
- ◆ Which, if any, of provider's services will remain operational during an emergency
- ◆ The role of staff members during an emergency
- ◆ Provider's order of succession and emergency communications plan
- ◆ How provider will assist participants/service recipients to individually prepare for an emergency

Identify a coordinator or taskforce for your agency that will work on plans for pandemic preparedness. Plan ahead and train other staff as backup.

Persons with Swine influenza A virus infections should be considered infectious from day 1 BEFORE the illness onset to at LEAST 7 days after the onset. Persons who continue to be ill longer than 7 days after illness onset should be considered infectious until symptoms have resolved. A person has to be exposed to symptoms 1 DAY before the person that is sick notices symptoms.

Confirmed, probable or suspected cases of Swine flu influenza virus infection are recommended to stay home under voluntary isolation for at least the first 7 days after illness onset except to seek medical care.

FISS & REACH

Pauline Spencer, *FISS Director*, reported that there is a waiting list for enrollment into the REACH Program. The plan is to move the people off the waiting list by June 1st. FISS enrollment numbers are up and there are currently 58 cases.

PROVIDER NETWORK

SAC In Training Credential Update

Jeannine Maher, *Provider Network Coordinator*, stated that the credential requirement for Substance Abuse Counselor in Training has been changed from 300 hours of training/experience to 1000 hours.

Anger Management

The service description for Anger Management is being rewritten and individuals providing the service will be required to have a Bachelors Degree. This change will take effect July or August of this year. Any clients receiving this service under the existing service description will be able to continue services.

Services Codes/Units

Ms. Maher reminded providers to bill for the service they are actually providing. A person cannot do In-Home services and bill for the service under office-based therapy.

Please pay attention to the number of units authorized. Services provided "per session" or "per day" cannot be billed in multiple units for the same encounter.

FINANCE

Janet Friedman, *Administrative Coordinator*, informed providers that billing training is offered every other month. An email is sent to providers notifying them of upcoming dates for training.

Crisis providers and transportation providers are now able to bill on a weekly basis.

REMINDER: please make sure to check Synthesis on a monthly basis to ensure that authorizations are in prior to providing services. Invoices are due within 60 days of service provision.

If you have any billing questions, please feel free to contact Ms. Friedman at 257-7597.

QUALITY ASSURANCE & QUALITY IMPROVEMENT

Client Rights and Grievance Process

Pam Erdman, *QA/QI Director*, reported that she recently attended a workshop on "Client Rights and the Grievance Resolution Process" that was conducted by staff from the State of Wisconsin Department of Health Services – Division of Mental Health and Substance Abuse Services. The information shared was very informative, as it relates to the rights that our clients have under several State Statutes and the means to handle client complaints/grievances with due process. Ms. Erdman encouraged agencies to visit the Department of Health Services website. The website has a lot of resources on it, including a link to free forms, publications and posters related to client rights and the grievance process.

Ms. Erdman introduced Melissa Hunkins, QA Administrative Coordinator. Ms. Hunkins will manage client rights and complaints, will be the Wraparound HIPAA Compliance Officer and will assist with several other Wraparound QA Department activities.

COMMUNITY HAPPENINGS

Youth Council

Brian McBride, St. Charles Youth & Family Services, announced that the Youth Council has had some reorganization and is now ran by 10 youth who make up the Youth Council Board. They are looking to add more board members as youth transition out of Wraparound. Meetings take place on the 2nd and 4th Monday of the month. The Youth Council has had guest speakers at meetings and had 35-60 youth participate in the monthly events. Over the next few months, the Youth Council will have a bake sale at Children's Court Center, annual picnic, trip to the zoo or laser tag adventure.

The Youth Council has designed their own t-shirts and logo.

WHAT'S AHEAD

Provider Training Level I

July 10th – 9:00 a.m.

Wraparound Offices – Room 416

Providers will be given an overview of Wraparound Milwaukee Program Components, Philosophy, Value Base, and Child & Family Team Process

If you are interested in attending, please call Natasha Wortham at 257-7593 by July 1st.

BEAT THE HEAT

DID YOU KNOW that just one sunburn in your lifetime can increase your risk for skin cancer? In fact, skin cancer is the leading cancer in the southern United States.

Summer is upon us. Remembering a few sun safety tips can help us enjoy the summer days while being aware of possible dangers from the sun.

Protect Yourself from Heat-Related Illnesses



Heat Exhaustion can occur when we do not drink enough fluids to replace the fluids lost through perspiration. (some symptoms include: excessive sweating, feeling tired, weak, dizzy, rapid breathing with a fast, weak pulse)

Heat Stroke occurs when the body can no longer regulate its temperature. You may sweat excessively or not at all. Body temperature may rise to 106 or higher. (some symptoms include: fainting, hot, dry, red skin, rapid, strong heart beat)

Protect Yourself from the Sun

- ◆ Wear protective clothing – long sleeve, cotton shirt, hat, sunglasses
- ◆ Apply a “broad spectrum” sunscreen of at least SPF 15 liberally to all exposed areas
- ◆ Stay hydrated while in the sun by drinking 16 to 32 ounces of water every hour
- ◆ Be aware of medications that you’re taking and any side effects related to sun sensitivity.
- ◆ When working outdoors, take breaks in cool, shaded areas

Monitor your friends and/or co-workers for symptoms of heat-related illness. **Remember to visit a healthcare provider for yearly skin exams, especially if you are at risk.**

JULY PROVIDER MEETING

Wednesday, July 15th – 10:00 a.m.

PLEASE NOTE:

**THE LOCATION OF
THE PROVIDER
NETWORK
MEETINGS HAS
CHANGED!**



**The meetings will now take place at
the Wraparound Milwaukee
Administration Building**

**Helen Carey Cafeteria
9201 Watertown Plank Road**

SPECIAL PROVIDER MEETING IN SEPTEMBER

Overview of Changes to Outpatient Mental Health Regulations and “Vendorship” as identified in the Governor’s Budget

Tentatively Scheduled for September 16th - 9:00 a.m. to 1:00 p.m.

Dan Zimmerman from the State of Wisconsin Bureau of Prevention, Treatment and Recovery will be the guest speaker at the September Provider Network Meeting. We are working with Dan to offer a 3-hour session, which will include an overview of changes to the Mental Health Regulations and how “VENDORSHIP” will impact on independent practitioners if passed as part of the 2010 State budget.

Per the Legislative Reference Bureau:

Currently, under the Medical Assistance (MA) program, certain mental health services, alcohol and other drug abuse (AODA) services, and community-based psychosocial services, if prescribed by a physician, are provided as benefits to MA recipients. The psychosocial services may be provided only under certain supervision requirements and by a program that is certified by DHFS. **This bill exempts certain MA mental health and AODA services from the requirement that, in order for reimbursement to the service provider, they must first be prescribed by a physician.** The bill also requires that licensed clinical social workers, marriage and family therapists, and professional counselors (licensed mental health professionals) and psychologists be included as providers of MA-reimbursable psychotherapy and AODA services. Lastly, the bill establishes psychotherapy and AODA services by licensed mental health professionals and psychologists as an MA benefit and prohibits DHFS from requiring that licensed mental health professionals be supervised, prohibits DHFS from requiring that clinical psychotherapy or AODA services be provided under a certified program, and prohibits DHFS from requiring that a physician or other health care provider first prescribe the psychotherapy or AODA services before the professional or psychologist provides the services to an MA recipient.

WATCH FOR DETAILS ABOUT THE SEPTEMBER 16TH MEETING

AODA and MENTAL HEALTH PROVIDERS

ESPECIALY INDEPENDENT PRACTITIONERS - SHOULD SAVE THE DATE