



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

MAY 2009

From the Director...



New Zealand Visitor comes to Wraparound Milwaukee

Dr. Brownyn Dunnachie, Senior Advisor at New Zealand’s Werry Center for Child & Adolescent Mental Health Workforce Development, visited Wraparound Milwaukee on April 29, 2009. Dr. Dumachie is involved in helping to oversee a system of care for about 250 youth served across New Zealand, which serves as an alternative to institutional care or to reduce the length of those placements.

Dr. Dunnachie, who lives in Christchurch and works in Auckland, was very impressed with the structure, organization, funding and components of care of Wraparound Milwaukee. This is the third visitor from New Zealand in the past three years, as their country has several well-established wraparound initiatives.

Bruce Kamradt, Director

Sam started high school in the Fall of 2008 and initially struggled with his grades, partially due to a medical diagnosis that caused him to be tired during the day. Sam’s child and family team worked with the school to develop a plan to assist him with getting time to rest during the day and be successful in the classroom. Sam received a free computer from the school to participate in an online tutoring course; in combination with his new school plan he was able to increase his grades to passing. Sam started an internship at the Petit Ice Center and did such amazing work that he was offered a job there once he turned sixteen. He continues to do very well at work and gets positive reviews on his job performance. Sam’s child and family team is excited to celebrate all of his successes this month, as he prepares to finish his probation order. Sam has shown that he can do great things and he will continue to excel in all areas of his life.

(* Name changed for confidentiality.)

Submitted by Willowglen Community Care Center



National News...

Wraparound Milwaukee Applies for Transitional Grant for Youth & Young Adults

The Wisconsin Department of Health – Bureau of Mental Health and Wraparound Milwaukee have submitted an application to the Substance Abuse/Mental Health Administration for a 2009 Cooperative Agreement to Integrate Services and Supports for Youth & Young Adults, ages 16 to 25, with serious mental health conditions. The \$3.3 million “Healthy Transitions Grant” will fund seven projects across the U.S. (\$480,000 per year for up to 5 years). The focus of the Grant is to create effective, developmentally appropriate and youth guided local systems of care to improve outcomes for youth and young adults in such areas as employment, mental health, housing and education, as well as decrease contacts with the juvenile justice and criminal justice systems.

Wraparound Milwaukee’s follow-up research study done in 2007 pointed to the extreme difficulties these youth were having making a successful transition to adulthood. Even with good transitional planning, the inability to have a special program to transition and

Wraparound Success Story...

Sam was enrolled in Wraparound Milwaukee in May 2008 and he has made tremendous strides within the last year. Sam has numerous strengths and hobbies that he has utilized to help him reach success. He enjoys swimming and playing basketball, and has a very calm and helpful personality. Sam has multiple supports within his family, including his father, mother, grandmother, step-parents and siblings who have been vital to his success. He resides with his father, who has been an intricate part of Sam’s team and success. His father has a very structured and supportive home that has assisted Sam in reaching his vision.*

Sam has participated in all services that were required per his probation order and has completed everything with great satisfaction. He met with providers regularly and was proactive in contacting people if things needed to be rescheduled.



follow-up on these young adults through their late teens and early twenties has been problematic. The rate of criminal justice incarceration, homelessness and need for further mental health or substance abuse services has pointed to a need for a better alternative.

Components of the Grant submitted by the State on the behalf of Milwaukee County Wraparound Milwaukee include the following:

- Developing a special unit of dedicated youth transitional care coordinators who would follow-up past the youth's 18th birthday, up to age 25.
- Development of additional transitional services in the areas of housing, employment, daily living skills training and mental health.
- A cooperative agreement with Milwaukee County Adult Services to share resources and do joint care planning for these youth.
- Expansion of the Youth Council to encompass young adults and develop support groups.
- Creation of a "Youth House" as a type of "Club House Model" to support young adults on an ongoing basis.

To help achieve some of the goals of the Project, the State would move forward on the 1915i waiver to expand the service array for young adults, along with the possible expansion of the age limit on the Wraparound Milwaukee Medicaid/Badger Care contract to allow Wraparound Milwaukee to serve youth to age 21, who may be aging out of any kind of foster care, group home or residential treatment placement are areas under exploration. These policy initiatives would be encouraged under the SAMHSA Grant.

The Grant application is due by May 20, 2009. The states and communities selected for the Grant will most likely be announced in August or September.

Bruce Kamradt, Director

Mobile Crisis News...

In April, the Mobile Urgent Treatment Team (MUTT) participated in the Health Resource Fair at Marquette University.

On May 4th, Dr. Steve Dykstra will speak with a group of students at Oak Creek High School and will help out at a resource fair through Gaenslen School on May 13th. MUTT also continues to provide internship opportunities for University of Wisconsin-Milwaukee – School of Social Welfare and the Bureau of Milwaukee Child Welfare Title 4E students.

Finally, MUTT must say goodbye to our interns Beth Wanke, Cynthia Bridges and Lora Flores-Rice. Good luck in your next challenge. And congratulations

to Diana Johnstone from MUTT-MPS and her husband Mike, who welcomed a baby girl – Sonja Jane Johnstone.

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance News...

2008 Performance Improvement Project (PIP)

Wraparound Milwaukee received the Final 2008 PIP Executive Summary from MetaStar, Inc. – the state-contracted agency that reviews all of the PIP's submitted by the special managed care programs in Wisconsin. Wraparound Milwaukee's Medicaid contract with the State requires that one PIP is submitted a year. The PIP must focus on a clinical or non-clinical need of the enrolled population.

Wraparound Milwaukee's 2008 PIP reported on the Status of our Best Clinical and Administrative Practices (BCAP) project that we are engaging in with the Center for Health Care Strategies. The BCAP project began in 2007 with the goal to improve outcomes (medical and/or mental health) for Wraparound enrollees involved with the Bureau of Milwaukee Child Welfare (BMCW). The project tracks those youth who are on 3 or more psychotropic medications, who have not seen their primary care physician (PCP) in the last year. Families are then sent letters encouraging them to arrange for an appointment to visit their PCP. When the family visits their PCP these appointments are tracked, ensuring that overall health care needs are being met.

MetaStar, Inc. described Wraparound Milwaukee's PIP as being a "very ambitious and complex project." "The BCAP framework follows a much more detailed study protocol and has specific reporting requirements than the format that Wisconsin BadgerCare Plus and SSI HMO's generally follow." A recommendation was made to describe the process utilized to verify that the data collected was complete and accurate. Wraparound Milwaukee was identified as being in compliance with the Medicaid contract requirements.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at paerdman@wrapmilw.org.

Pamela Erdman, QA/QI Director

Quality Quote of the Month

"The probability that we may fail in the struggle ought not to deter us from the support of a cause we believe to be just."

-Abraham Lincoln (1809-1865)





**Armed Forces Day
May 16th**

Announcements...

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

Julie Knorowski – AJA Counseling

Nominated by Jacqueline Eckstrom – Alternatives in Psychological Consultation

"Julie is a real asset to the families... She is very dedicated to finding resources to match the youth and families' needs and interests... is always available in crisis situations and does great follow-up. Thanks for all you do above and beyond."

Earl Hood – Human Development Center

Nominated by Michelle Vieth – REACH-LaCausa

"Earl is always available for the family and he even goes the extra mile if needed. Thank you for everything that you do."

Wigley's Transportation

Nominated by Margaret Oulahan - LaCausa

"I would like to recognize the high quality of service that Wigley's Transportation drivers and employees have provided for the youth and families... They are always accommodating on the phone, when taking referrals, and are flexible in making arrangements to transport my families... The drivers make sure that the youth and families we serve are safe and get from one location to the other location without incident... Thank you!"

Terry Holt - Provider

Nominated by Corinne Beechtree & Winston Chambers – Parent & Youth

"Since Terry has been in my home, Winston's attitude has changed completely... I would be glad for Terry to keep working with my son. Terry is a great In-Home Therapist."

Michelle Vieth – REACH-LaCausa

Nominated by Corinne Beechtree & Winston Chambers – Parent & Youth

"... I feel that I have someone that could help me with my son and to answer any questions that I needed help to answer. Michelle is a great blessing."

Earl Hood – Human Development Center

Nominated by Corinne Beechtree & Winston Chambers – Parent & Youth

"Earl is a great help. He shows my son how to better himself in his life. I am really glad to know him and be part of my son's life. Earl is a great mentor!"

Lakesha Joiner – Human Development Center

Nominated by Meghan Refinski – My Home, Your Home

"Lakesha is an extremely dedicated and reliable crisis stabilizer even under the toughest of circumstances. Thanks for your 'never give up' attitude!"

Lawson's Transportation

Nominated by Meghan Refinski – My Home, Your Home

"Lawson's always provides reliable service, is quick to respond and values the best interest of each child they transport."

Upcoming Events...

JUNE 2009

- Jun 3** **DHHS Centralized QA Mtg.**
9:00-11:00am BHD-Day Hospital – Room 212
- Jun 4** **Mgmt./Supervisors Meeting**
8:15-10:00am BHD-Day Hospital – Room 212
- Jun 4** **High Risk Reviews**
11:00-1:00pm BHD-Day Hospital – Room 253
- Jun 4** **Monthly Care Coordinator Mtg.**
1:00-3:00 CHP Auditorium
- Jun 5** **Disenroll Reviews**
9:00-5:00pm BHD-Day Hospital – Room 253
- Jun 10** **Child Psych. Cons. – Parent Session**
12:00-1:00pm BHD-Day Hospital – Room 253
- Jun 11** **High Risk Reviews**
11:00-1:00pm BHD-Day Hospital – Room 253
- Jun 15** **Synthesis Training**
9:00-11:00am WM – Computer Lab
- Jun 17** **Synthesis Training**
9:00-11:00am WM – Computer Lab
- Jun 17** **WM/BMCW Sups. Mtg.**
3:00-4:30pm BHD-Day Hospital – Room 212
- Jun 18** **Mgmt./Supervisors Meeting**
8:15-10:00am at AJA Counseling
- Jun 18** **High Risk Reviews**
11:00-1:00pm BHD-Day Hospital – Room 253
- Jun 24** **Child Psych. Cons. – REACH-LaC**
12:00-1:00pm BHD-Day Hospital – Room 253
- Jun 25** **High Risk Reviews**
11:00-1:00pm BHD-Day Hospital – Room 253

Editor

*Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
For more information on Wraparound Milwaukee, go to our Website at www.county.milwaukee.gov and search using the keywords "Wraparound Milwaukee".*



Greater Milwaukee Major Events

5/30-5/31	IndyCarR Series Weekend	The Milwaukee Mile	(414) 453-5761
6/3-8/26	River Rhythms	Pere Marquette Park	(414) 276-6696
6/4-6/7	Suzuki Motorcycle Weekend	Elkhart Lake Road America	(800) 365-RACE
6/4-9/24	Jazz in the Park	Cathedral Square Park	(414) 271-1416
6/5-6/7	PrideFest	Henry Maier Festival Park	(414) 272-FEST
6/5-6/7	RiverSplash	Downtown Milwaukee	(414) 297-9855
6/6-6/8	Bead & Button Show 2009	Midwest Airlines Center	(800) 554-0197
6/6	Scottish Fest/Milw. Highland Games	Heidelberg Park	(262) 796-0807
6/7	Miller Lite Ride for the Arts	Downtown Milwaukee	(414) 276-RIDE
6/18-6/21	Chicago SCCA June Sprints	Elkhart Lake Road America	(800) 365-RACE
6/19	Juneteenth Day	Martin Luther King Drive	(414) 372-3770
6/19-6/21	Lakefront Festival of Arts	Milwaukee Art Museum	(414) 224-3854
6/19-6/20	NASCAR Weekend	The Milwaukee Mile	(414) 453-5761
6/19-6/21	Polish Fest	Henry Maier Festival Park	(414) 529-2140
6/25-7/5	SummerFest	Henry Maier Festival Park	(414) 273-3378
6/27-6/28	Cedarburg Strawberry Festival	Downtown Historic Cedarburg	(800) 237-2874

Happy Memorial Day!



May 25th

