



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

JUNE 2009

From the Director...

2008 Annual Report to be Released

Wraparound Milwaukee’s 2008 Annual Report should be released in the next few weeks. Produced this year by the Wisconsin Council on Children and Families, the Report will be the most comprehensive yet issued. While Wraparound Milwaukee maintains a listing of agencies who have been on our regular mailing list in past years to receive the Report, if you are interested in receiving a copy and have not received one in the past, please call the Wraparound Milwaukee Administration Office at (414) 257-7639 and we will send you a copy.

Bruce Kamradt, Director

in May. Nick will be integrated into a regular school setting in the Fall. He is working at grade level and is looking forward to continuing classes next year. Nick also took it upon himself to volunteer and find community service opportunities to do every week.

Nick’s mother says that she feels like the team is part of her family because they’ve been so supportive and accommodating. Nick now spends most of his time doing things with family members and has goals set for college, a career and his family.

(* Name changed for confidentiality.)

Submitted by AJA Counseling



Wraparound Success Story...

Nick was enrolled in Wraparound Milwaukee at the end of July 2008. He had already been on probation for two years for an initial gun charge, gang involvement and AWOL behavior. With Nick’s parents being refugees, his family had a hard time transitioning into Wraparound because of a language and culture barrier. Nick started out in residential treatment, during which time his team could start addressing some of the reasons for his behavior. Nick did a great job of participating in therapy, attending school and being positive on home passes and in the community. As Nick’s progress continued, he started a part-time job working with other youth and adults. Everyone Nick worked with said that he was a respectful, hardworking and honest young man.*

After five months and successful home passes, Nick moved home. At this time, the Wraparound team hand picked in-home providers to work with Nick and his mother. After finding an in-home therapist and parent assistant with a similar background, Nick and his family worked diligently every week to accept each other and learn to work together on their long-term needs for support and acceptance. With the hard work of all the team members, a variety of new community resources were found to accommodate the family’s cultural needs. Nick and his crisis provider found safe recreational activities for him to do in the community that he enjoys and plans to do after his disenrollment

State News...

Child Welfare Study

Supports Additional Wraparound Slots

The recently completed study of the Bureau of Milwaukee Child Welfare (BMCW) – “Service, Supports and Placement Needs”, conducted by the Child Welfare Policy and Practice Group, has several recommendations related to Wraparound Milwaukee and the Mobile Urgent Treatment Team (MUTT). To expand intensive supports for youth with mental health needs who frequently are placed in treatment foster care or group care, the report recommends an expansion of Wraparound Milwaukee by 200 slots for these BMCW youth.

There is also a recommendation related to MUTT providing behavioral coaching to help equip caregivers to better anticipate and manage potentially disruptive behaviors that threaten the stability of a placement. MUTT is providing this for regular foster homes, but there is funding being considered in the State budget to extend this to court-ordered kinship families and treatment foster care families.

There are several other recommendations related to expanded use of Medicaid funding for services, CST training toward a high fidelity wraparound model and “flexible funding” to individualize care and support for foster families. These are areas Wraparound Milwaukee



focuses on and could be areas of further collaboration with BMCW. There is also a separate recommendation for recruitment of at least 600 new family foster homes. This also appears to be a critical need for BMCW now and in the future.

The Child Welfare Study and Report is available online through BMCW, if anyone is interested in reading the full Report.

Bruce Kamradt, Director



National News...

Wraparound Milwaukee Presents at Harvard University

On Wednesday, May 27, 2009, Margaret Jefferson, Director of Families United, and I presented at Harvard University as a finalist for the Best Innovation in American Government Awards. The competition sponsored by the Kennedy School of Government features a variety of unique innovations from a Child Welfare reform initiative in Maine, to an Auto Insurance Fraud Task Force in Massachusetts, a Housing Initiative in New York City to a Satellite Mapping project of Evaporation in Lakes and Rivers. The innovative projects were selected from over 1,000 entries.

Final presentations could not exceed 10 minutes, including questions, which made for a very focused presentation. The top six projects will actually be honored and filmed by Harvard, with three projects receiving \$100,000 cash awards. Funds need to be used for replication efforts of each innovation across the United States.

Whether selected for the top model or not, we are the first system of care site to be selected among the top 16 innovations in American government.

Bruce Kamradt, Director

Mobile Crisis

In May, the Mobile Urgent Treatment Team (MUTT) hosted a visit from several individuals from Saginaw, Michigan, who were here to hear about MUTT and learned about Wraparound, as well. The visitors were impressed with how the system functions in Milwaukee. They also spent time with Judge Marshall Murray from Children's Court, and with Laura Falbo

from Juvenile Probation. They were able to shadow MUTT staff on visits with youth and families, see an MPS school in action and watched as I conducted training at the Bureau of Milwaukee Child Welfare Orientation.

In June, a team of three from Buffalo, New York, will be here for a similar experience.

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance

Client Rights and Grievance Resolution Process

I recently attended a workshop on "Client Rights and the Grievance Resolution Process" that was conducted by staff from the State of Wisconsin Department of Health Services – Division of Mental Health and Substance Abuse Services. The information shared was very informative, as it relates to the rights that our clients have under several State Statutes and the means to handle client complaints/grievances with due process. I would encourage agencies/providers to visit their website at <http://dhs.wisconsin.gov/clientrights/index.htm>.

In addition to the website having a wealth of information related to client rights, confidentiality issues, guardianship issues, rights of minors, secure treatment centers, inpatient treatment, model grievance procedures, etc., there is also a link to free forms, publications and posters related to client rights and the grievance process. These free items are available in several different languages.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at pamela.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



Quality Quote of the Month

Family isn't about whose blood you have. It's about who you care about."

-Trey Parker & Matt Stone



Youth Council

For 2009, the Wraparound Milwaukee Youth Council has undergone restructuring to modify the focus and organization of the Council. The Youth Council is now run by 10 youth who make up the Youth Council Board. These youth were chosen by their Care



Coordinators for having leadership qualities. Each board member has made a commitment to the Youth Council to provide leadership and to help the Council choose the direction that they want to go in. Along with these youth, their assigned Care Coordinators have also made a commitment to support and participate in Youth Council events. These board members make the principle decisions on activities and monthly events for other enrolled Wraparound Milwaukee youth.

Over the past few months, community activities have been held at StoneFire Pizza and Butler Skateland, and motivational speakers have been brought in to address the group. Over the next few months, the Youth Council will be holding fundraisers, which will include a Bake Sale and Car Wash, a trip to the Museum and Zoo, as well as planning a day at Cool Waters. Each of these activities was chosen to fit into the Youth Council's motto of "to have fun and learn new things".

Brian McBride, St. Charles Youth & Family Services

Nominated by Dr. Jeffrey Ligman – Alternatives in Psychological Consultation

"Tammy McShepard is ethical, passionate and remains committed to APC, Wraparound and the families she works with. In supervision, she is responsible, consistent and willing to take direction."

Meghan Refinski – My Home, Your Home

Nominated by Sarice Anderson - Parent

"... Meghan is the bomb, she's caring, genuine, understanding and she has really helped me and my family... my family has grown to admire and respect Meghan's position and her as a person... Thank you Wraparound and a special thanks to Megan Refinski."



Upcoming Events

JUNE 2009

Jun 3	DHHS Centralized QA Mtg.
9:00-11:00am	WM – Room 212
Jun 4	Mgmt./Supervisors Meeting
8:15-10:00am	WM – Room 212
Jun 4	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jun 4	Monthly Care Coordinator Mtg.
1:00-3:00	CHP Auditorium
Jun 5	Disenroll Reviews
9:00-5:00pm	WM – Room 253
Jun 10	Child Psych. Cons. – Parent Session
12:00-1:00pm	WM – Room 253
Jun 11	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jun 15	Synthesis Training
9:00-11:00am	WM – Computer Lab
Jun 17	Synthesis Training
9:00-11:00am	WM – Computer Lab
Jun 17	WM/BMCW Sups. Mtg.
3:00-4:30pm	WM – Room 212
Jun 18	Mgmt./Supervisors Meeting
8:15-10:00am	at AJA Counseling
Jun 18	High Risk Reviews
11:00-1:00pm	WM – Room 253
Jun 23	HIPAA/Prov. Net. CC Training
1:00-4:00pm	WM – Room 212
Jun 24	Child Psych. Cons. – REACH-LaC
12:00-1:00pm	WM – Room 253
Jun 25	High Risk Reviews
11:00-1:00pm	WM – Room 253

Announcements

Positive Recognition Awards

The following have been recipients of "Positive Recognition" awards:

J.D. Lawson, Jr. & Staff - Lawson's Transportation

Nominated by Corey Klein – LaCausa, Inc.

"J.D. is so flexible, understanding and consistent! Thank you for modeling how a great Provider should serve our families!"

Kyana Myles – AJA Counseling Center

Nominated by Skyla Roper – AJA Counseling Center

"...does an excellent job dealing with a very difficult youth... always there when called on... Kyana's genuine care and nurturing for this youth helps keep this young man calm and on track... has proven her dedication to improving the quality of life for the youth she works with."

Lee Tang Brown - Youth

Nominated by Ruth Brown - Parent

"He has done a remarkable job during this grade marking period. He received a grade point average of 3.9. Also has received 6 awards for his outstanding performance in school. I am very proud of Lee Tang. Keep up the good work."

Frank Webster – Integrity Family Services

Nominated by Maria Castillo – St. Aemilian-Lakeside

"...maintained a high level of support during a difficult time... provided great follow-up and follow through at all times... truly an asset to our child and family team."

Tammy McShepard – Alternatives in Psychological Consultation

JULY 2009

Jul 1 **DHHS Centralized QA Mtg.**
 9:00-11:00am WM – Room 212
Jul 2 **Mgmt./Supervisors Meeting**
 8:15-10:00am WM – Room 212
Jul 2 **High Risk Reviews**
 11:00-1:00pm WM – Room 253
Jul 2 **Monthly Care Coordinator Mtg.**
 1:00-3:00 “CANCELLED”
Jul 4 **Happy Independence Day**
 WM Office Closed
Jul 8 **Child Psych. Cons. – AJA**
 12:00-1:00pm WM – Room 253
Jul 9 **High Risk Reviews**
 11:00-1:00pm WM – Room 253
Jul 10 **Provider Training**
 9:00-4:30pm WM – Room 416
Jul 15 **Provider Network Meeting**
 10:00-11:30am CHP Auditorium
Jul 15 **Family Orientation**
 6:00-7:30pm WM - Cafeteria

Jul 16 **Mgmt./Supervisors Meeting**
 8:15-10:00am at Alternatives in Psych. Cons.
Jul 16 **High Risk Reviews**
 11:00-1:00pm WM – Room 253
Jul 20 **Group Home Meeting**
 10:00-12:00pm WM – Room 416
Jul 22 **Child Psych. Cons. – REACH-St. A’s**
 12:00-1:00pm WM – Room 253
Jul 22 **Partnership Council Meeting**
 12:00-1:30pm WM – Room 212
Jul 23 **High Risk Reviews**
 11:00-1:00pm WM – Room 253
Jul 24 **Provider Training**
 8:00-12:30pm WM – Room 416
Jul 30 **High Risk Reviews**
 11:00-1:00pm WM – Room 253

Editor
Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
 For more information on Wraparound Milwaukee, go to our
 Website at www.county.milwaukee.gov and search using the
 keywords “Wraparound Milwaukee”.

Greater Milwaukee Major Events

6/3-8/26	River Rhythms	Pere Marquette Park	(414) 276-6696
6/4-9/24	Jazz in the Park	Cathedral Square Park	(414) 271-1416
6/19	Juneteenth Day	Martin Luther King Drive	(414) 372-3770
6/19-6/21	Lakefront Festival of Arts	Milwaukee Art Museum	(414) 224-3854
6/19-6/20	NASCAR Weekend	The Milwaukee Mile	(414) 453-5761
6/19-6/21	Polish Fest	Henry Maier Festival Park	(414) 529-2140
6/25-7/5	SummerFest	Henry Maier Festival Park	(414) 273-3378
7/3	Fireworks Kite Festival	Milwaukee Lakefront	(414) 305-3145
7/3	U.S. Bank Fireworks	Veterans Park	(800) 231-0903
7/3-7/5	Glendale Days	Fire Station-Kletzsch Park	(414) 228-1740
7/4	Annual Glendale 4 th of July Parade	Fire Station-Milw. River Pkwy	(414) 228-1740
7/4	Independence Day Parade	Wauwatosa	(414) 479-8988
7/8-7/11	Great Circus Parade Festival	Milwaukee’s Lakefront	(800) 554-1448
7/9-7/12	Bastille Days	East Town	(414) 271-7400
TBA	Greek Fest	Wisconsin State Fair Park	(800) 884-FAIR
7/10-7/12	South Shore Frolics	South Shore Park	(414) 671-4712
7/12	Great Circus Parade	Downtown Milwaukee	(800) 554-1448
7/16-7/19	Festa Italiana	Henry Maier Festival Park	(414) 223-2193
7/19	Garfield Ave. Blues, Gospel & Arts Fest.	Garfield Avenue, 4 th -7 th Sts.	(414) 297-9787
7/24-7/26	German Fest	Henry Maier Festival Park	(414) 464-9444
7/31-8/1	Jazz Festival – A Summer Sizzle	Historic Third Ward	(414) 273-1173
7/31-8/2	African World Festival	Henry Maier Festival Park	(414) 372-4567