



WRAPAROUND MILWAUKEE

Child & Adolescent Services Branch

News – A Monthly Publication

JULY 2009

From the Director...



Center for Medicaid Services Rescinds Bush Era Medicaid Regulations

The federal Centers for Medicare and Medicaid (CMS) announced in June that it was rescinding several Medicaid regulations issued during the later years of the Bush Administration. The one capturing the most attention was the interim final rule on case management and targeted case management originally published in December 2007.

The existing rule would have limited reimbursement for case management services during an individual's transition from institutional to community-based care (allowing payments only if the transition proved successful). It would also have denied reimbursement for a number of case management activities performed by juvenile justice or child welfare – since those activities would have been deemed integral to a non-medical program. In addition, CMS has rescinded a December 2007 interim final rule for school-based services that would have barred Medicaid reimbursement for administrative activities such as transportation services for youth.

Another rule on Medicaid Rehabilitative Services that was rescinded would have established a distinction between services designed to lead to patient improvement and those intended simply to maintain clients at a consistent level, leaving the latter category ineligible for reimbursement.

Bruce Kamradt, Director

Wraparound Success Story...

What is it going to take? That is the question that most often comes up when developing a plan to help a teen who appears to be headed in the wrong direction on life's path. One such teen was Ryan. Ryan had developed some substance abuse behaviors and was involved in constant conflicts at home that often led to property being damaged. His school attendance also needed improvement.*

So, what type of team plan could help Ryan successfully turn things around for the better? The family-centered team decided that the main need at hand was to get Ryan in school on a daily basis; enter

Ryan's mentor. The mentor's role was to check up on Ryan at school almost daily and keep in touch with school staff.

Along with a mentor, Ryan met with an individual therapist who would visit him at school and at home to discuss life issues and daily stressors. Ryan's mentor also got him involved in activities after school, such as landscaping work. Ryan's stepfather also began showing him the ins and outs of working on automobiles.

Ryan's mother, the pillar of the family, consistently encouraged her son to succeed and made sure herself that he was getting to school. After a few months and a few motivational talks from his mother, Ryan began attending school regularly and his grades started to improve.

Through these avenues, the team provided Ryan the opportunity to feel a sense of accomplishment and completion. Ryan is no longer enrolled in Wraparound and his life no longer revolves around substance abuse. Ryan has obtained employment and will be attending summer school by his own choice.

(* Name changed for confidentiality.)

Submitted by Alternatives in Psychological Consultation



Youth Council

Over the past month, the Wraparound Milwaukee Youth Council has continued to provide positive activities for the youth enrolled in Wraparound Milwaukee. The Youth Council is currently looking to expand on the number of Youth Board members, in hopes of getting more young leaders active. The Youth Council just completed a Bake Sale that was held at Children's Court Center. Baked goods were donated by Wraparound Administration and the Care Coordination agencies. The Bake Sale was a huge success, bringing in an amazing \$340. The Youth Council also received shirts and cinch backs with the Youth Council logo, designed by an active member of the Youth Council Board. These items will help promote the Youth Council, as well as provide a way to help support all future activities that the Youth Council sponsors.

On July 15th, the Youth Council will be holding their annual summer picnic at Lincoln Park. The Youth Council is **also planning a Car Wash on either July**



18th or August 1st, at an area business. Over the upcoming months the Youth Council will begin to expand its number of board members, plan more activities and bring in speakers to address topics that the youth want to hear about.

Brian McBride, St. Charles Youth & Family Services

Local News...



Wraparound Milwaukee Completes Sale of Synthesis Software

Wraparound Milwaukee is pleased to announce the sale of our Synthesis software to Cuyahoga County (Cleveland, Ohio) and the Georgia Department of Mental Health and Disability Services.

Cuyahoga County had leased the Synthesis software for two years and wanted to purchase the IT system so it could further modify it for the Tapestry Program, a system of care in Cleveland similar to Milwaukee and serving nearly 800 youth.

The State of Georgia is developing a statewide system of care to serve about 395 youth. They also wanted to modify the software to fit their program needs.

The money from the sales will go into the budget to fund mental health and support services for families. Special thanks to Aggie Hale and the Strategem Team for their work to make this happen.

Bruce Kamradt, Director

Mobile Crisis

In June, the Mobile Urgent Treatment Team (MUTT) put emphasis on helping youth and schools transition to the end of the traditional school year. MUTT-MPS is developing a plan, in coordination with MPS administration, around summer trainings and support. MUTT-MPS assisted the schools in finalizing a risk protocol as well.

MUTT-for Foster Families (MUTT-FF) has begun serving kinship families and has a prominent role in foster parent and child welfare orientation. Additionally, MUTT helped West Allis schools formulate crisis and safety planning for the upcoming school year.

In August, MUTT will host a crisis team from Saginaw, Michigan for 3 days of learning and dialogue. Finally, MUTT welcomes Diana Josephson back from her leave.

Dr. Chris Morano, Mobile Crisis Director

Quality Assurance

The Irrefutable Laws of Leadership

As a complimentary resource from the Impact Consulting Group, LLC – Living as a Leader (www.livingasaleader.com) the “Irrefutable Laws of Leadership” (originally authored by John Maxwell) were provided. I would like to share several of these with you in an effort to promote leadership qualities.

The Law of the Lid – Leadership ability is the lid that determines a personal level of effectiveness. Discover your lid and break through it!

The Law of Process – Becoming a good leader does not happen overnight. It is a lifelong process. Invest!

The Law of Solid Ground – No leader can break trust with his people and still expect to keep influencing them.

The Law of Respect – People naturally follow leaders stronger than themselves. A leader must know.

The Law of Intuition – This one is difficult. It is based on facts plus instinct plus other intangibles. It is often the one thing that separates the greatest leaders from the ones who are merely good.

The Law of Connection – You can’t move people to action until you move them with emotion. Heart before hand.

The Law of the Inner Circle – A leader’s potential is determined by those closest to him. Build a strong inner circle.

The Law of Empowerment – Become a secure leader who can give power away. Make yourself dispensable.

The Law of Buy In – People buy into you first, then your vision. Most leaders have it backwards.

The Law of Victory – Leaders find a way for the team to win.

The Law of the Big Mo – You can’t change direction until you have forward progress – momentum.

The Law of Priorities – Activity is not necessarily accomplishment. Leaders get this!

The Law of Sacrifice – A leader must give up to go up. Sacrifice is a constant companion.

The Law of Timing – Leadership is not just about what and where. Timing can lead to the greatest breakthroughs.

The Law of Legacy – Beginning today, prepare your organization for your eventual departure.

If you have any questions or suggestions, please feel free to give me a call at (414) 257-7608 or e-mail me at pamela.erdman@milwcnty.com.

Pamela Erdman, QA/QI Director



Quality Quote of the Month

*“It is a great thing to know the season for speech and the season for silence.”
-Seneca (5BC-65AD)*

Announcements

Positive Recognition Awards

The following have been recipients of “Positive Recognition” awards:

Ryan Delaney – LaCausa, Inc.

Nominated by Sarah Nketiah - Parent

“Ryan has done a great job with my son... and deserves to be recognized. You go, Ryan!”

Brenda Braun - AJA Counseling Center

Nominated by Teresa Cameron – Working Together
For “Brenda’s commitment and dedication... uses and knows her resources for her family’s... always willing to go the extra mile.”

Justin Hutcherson – AJA Counseling

Nominated by Teresa Cameron – Working Together
“Has a friendly, professional manner creating a comfortable atmosphere with his families... always willing to provide for the needs for his clients.”

Julie Knorowski – AJA Counseling

Nominated by Teresa Cameron – Working Together
“ALWAYS follows through with phone calls or an email to help keep providers all on the same page... very professional... dedicated to her families, providing for all their needs.”

Anna VonRueden – My Home, Your Home

Nominated by Teresa Cameron – Working Together
“Her style – sense of humor mixed with professionalism was comforting to work together with her and the clients... her dedication and genuine care for each family.”

Brian McBride – St. Charles Youth & Family Services

Nominated by Mary Jo Meyers–Wraparound Milwaukee
“For his outstanding leadership with the Youth Council and Family Picnic. The hard work and enthusiasm is greatly appreciated!”

Michelle Armstrong – Children’s Service Society

Nominated by Anna VonRueden – My Home, Your Home
“Michelle is very supportive of not only her Treatment Foster parent, but the entire team... is resourceful and

flexible... works hard to maintain a safe and therapeutic home...”

Minerva Blackmon - Peacemakers

Nominated by Anna VonRueden – My Home, Your Home

“Minerva has always been very patient and professional... is a team player... is resourceful... she has a very big heart – thanks for your generosity!!”

J.D. Lawson, Jr. – Lawson’s Transport

Nominated by Anna VonRueden – My Home, Your Home

“...very responsive and flexible... has been helpful in tight situations, he transports his clients professionally and safely at all times!”

Ersol Henry – Juvenile Probation

Nominated by Anna VonRueden – My Home, Your Home

“...maintains intensive involvement with the team and looks out for the best interests of the child... takes time to talk and connect with [youth] to help him make better choices!”

Regina Howard – Children’s Service Society

Nominated by Anna VonRueden – My Home, Your Home

“...diligently follows the crisis plan and is very proactive... is very patient, nurturing and professional... maintains great communication with the team... she is a God send!”

Steve Brown – Human Development Center

Nominated by Anna VonRueden – My Home, Your Home

“...is very reliable and responsive... keeps the best interests of the client in mind... very patient and professional... promptly documents progress notes.”

Marilu Pimienta & Integrity Family Service

Nominated by Anna VonRueden – My Home, Your Home

“For meeting the needs, above and beyond, of one little but challenging young lady. For always being accessible and flexible at a moment’s notice!”

Pamela Moore Hanson – Integrity Family Service

Nominated by Anna VonRueden – My Home, Your Home

“...is very diligent, hard working and a great communicator... looks out for the best interests of her client... is always prompt at entering documentation!”

Dr. Earl Bracy – Bracy Psychological Service

Nominated by Anna VonRueden – My Home, Your Home

“For your generosity and positive spirit!... is a team player... routinely delivers therapy logs on time...!”

Upcoming Events

AUGUST 2009

Aug. 3	QA Executive Committee Mtg.
10:00-12:00pm	WM – Room 212
Aug. 5	DHHS Centralized QA Mtg.
9:00-11:00am	WM – Room 212
Aug. 6	Mgmt./Supervisors Meeting
8:15-10:00am	WM – Room 212
Aug. 6	High Risk Reviews
11:00-1:00pm	WM – Room 253
Aug. 6	Monthly Care Coordinator Mtg.
1:00-3:00	CHP Auditorium
Aug. 12	Child Psych. Cons. – Alternatives
12:00-1:00pm	WM – Room 253
Aug. 12	Partnership Council Meeting
12:30-1:30	WM – Room 212
Aug. 13	CC Trg. – Working with Schools
9:00-12:00pm	WM – Room 212
Aug. 13	High Risk Reviews
11:00-1:00pm	WM – Room 253
Aug. 18	Provider Orientation
9:00-11:30am	WM – Room 212

Aug. 19	CC Trg. – Med. Mgmt.
11:00-12:00pm	WM – Room 212
Aug. 19	WM/BMCW Sups. Mtg.
2:30-4:30pm	WM – Room 212
Aug. 20	Mgmt./Supervisors Meeting
8:15-10:00am	at Aurora Family Service
Aug. 20	High Risk Reviews
11:00-1:00pm	WM – Room 253
Aug. 21	Synthesis Training
9:00-11:00am	WM – Room 212
Aug. 24	Synthesis Training
9:00-11:00am	WM – Room 212
Aug. 26	Child Psych. Cons. – R-LaC
12:00-1:00pm	WM – Room 253
Aug. 27	High Risk Reviews
11:00-1:00pm	WM – Room 253
Aug. 29	Family Orientation
11:00-12:30pm	WM - Cafeteria

Editor

Debra Jansen, Consumer Relations Coordinator - (414) 257-6532.
 For more information on Wraparound Milwaukee, go to our
 Website at www.county.milwaukee.gov and search using the
 keywords "Wraparound Milwaukee".



Happy Independence Day!

Greater Milwaukee Major Events

7/31-8/1	Jazz Festival – A Summer Sizzle	Historic Third Ward	(414) 273-1173
7/31-8/2	African World Festival	Henry Maier Festival Park	(414) 372-4567
8/6-8/16	Wisconsin State Fair	Wisconsin State Fair Park	(800) 884-FAIR
8/7-8/9	Arab World Fest	Henry Maier Festival Park	(414) 727-5517
8/8-8/9	Morning Glory Fine Craft Fair	Marcus Center for Perf. Arts	(414) 273-7206
8/13-8/16	Irish Fest	Henry Maier Festival Park	(414) 476-3378
8/19-8/30	Governor's Cup Weekend	The Milwaukee Mile	(414) 453-5761
8/20-8/23	Milwaukee A La Carte	Milwaukee County Zoo	(414) 771-3040
8/21-8/23	Mexican Fiesta	Henry Maier Festival Park	(414) 383-7066